PROJECT EVALUATION
ECO 329
SCHOOL OF ARTS AND SOCIAL SCIENCES

COURSE GUIDE

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COURSE GUIDE

Introduction
ECO 329: Project Evaluation is a semester course work of two credit units. It will be available to all students in the Faculty of Social Sciences. The course consists of 4 modules involving the subject area of Project Evaluation. The course guide tells you what the course is all about and the relevant materials that you require to make your study very successful. Other vital information contained in this course guide deals with Assessment which consists of the Tutor-Marked Assignments, and written examination.

The Course Contents
The course contents consist of project evaluation from the project cycle to engineering evaluation, demand/market evaluation. It also includes financial and economic analyses of projects.

Course Aims
The aims of this course are to expose you to the knowledge of how to evaluate projects either as a project initiator or an evaluator. It aims to sharpen your skills in the evaluation of either new
projects or existing projects with a view to deciding whether they meet certain predetermined investment criteria.

Course Objectives
At the end of this course you should be able to:
- discuss the totality of project evaluation
- prepare simple project plans/business plans
- evaluate projects submitted to you for consideration
- analyze the profit ratio and social profit of a project

The Course Materials
The main components of the course are:
1. The Course Guide
2. Study Units
3. References/Further Readings
4. Assignments

Study Units
There are 20 units in this course and they should be studied carefully

MODULE 1: PROJECT
Unit 1: Project meaning, relation with programme
Unit 2: The Project Cycle
Unit 3: Project Evaluations – An Introductory Format
Unit 4: Factors Affecting Location of Projects
Unit 5: Capacity and Production Planning

MODULE 2: PROJECT PLANNING AND ANALYSIS
Unit 1: Manpower Planning and Evaluation
Unit 2: Demand Analysis
Unit 3: Supply Analysis
Unit 4: Competition and Marketing Plans
Unit 5: Project Cost Analysis
MODULE 3: PROJECT INCOME AND EVALUATION
Unit 1: Projected Income Statement
Unit 2: Projected Cash Flow Statements
Unit 3: Projected Balance Sheets
Unit 4: Project Evaluation Criteria
Unit 5: Introduction to Economic Analyses

MODULE 4: RISK AND COST ANALYSIS
Unit 1: The Evaluation Methods
Unit 2: Concept of Risk in an Organisation
Unit 3: Risk and Uncertainty
Unit 4: Assessment of Social Profitability
Unit 5: Cost Benefit Analysis

Module 1 provides you with the necessary background knowledge you require for your study. The remaining module 2 to 4 focus attention on the subject matter of project evaluation. Each study unit will take at least two hours and it includes:

The introduction, objectives, main content, exercise, conclusion, summary, references and the Tutor-Marked Assignments (TMAs).

You are required to study the materials, reflect on them and do the exercises. Some of the exercises require that you visit some organisations and find out how they carry our project evaluation practice. You should also read the textbooks and other recommended materials.

Assignments
In each unit, you will find exercises which you are required to do. The exercises will enable you to have a better understanding of what you have studied.

Assessment
As a student of the Open and Distance Learning (ODL) system, you are expected to access your learning ability by the extent of your understanding of the units and the entire course. This assessment prepares you for the final examination. The final examinations will come at the end
of the course. You are expected to write this examination whose score together with what you made in the TMAs will form the course grade.

**Tutor-Marked Assignment**

In doing the Tutor-Marked Assignments, you are expected to apply what you have learnt in the contents of the study unit. The TMAs are expected to be computer base for grading. They constitute 30% of the total score.

**Final Examination and Grading**

At the end of the course, you will write the final examination. It will attract the remaining 70%. This makes the final score to be 100%.

**Summary**

The course ECO – Project Evaluation will expose you to the knowledge and understanding of how to evaluate projects. When you complete the course, you would have been armed with the necessary knowledge required to evaluate projects.

**NATIONAL OPEN UNIVERSITY OF NIGERIA**

ECO PROJECT EVALUATION

National Open University of Nigeria, Headquarter

14/16 Ahmadu Bello Way, Victoria Island Lagos

Course Code: ECO

Course Title: Project Evaluation

Course Writer: SUFIAN JELILI B. (National Open University of Nigeria)
MODULE 1: PROJECT
Unit 1: The Meaning of Project
Unit 2: The Project Cycle
Unit 3: Project Evaluation – An Introductory Format
Unit 4: Factors Affecting the Location of Projects
Unit 5: Capacity and Production Planning
Unit 6: The Concept of Engineering Evaluation

UNIT 1: MEANING OF PROJECT
CONTENTS

1.0 Introduction

2.0 Objectives

3.0 Main Content

3.1 1 Definition of Project
1.0 INTRODUCTION

A piece of planned work or an activity that is finished over a period of time and intended to achieve a particular purpose. A project is a temporary endeavor undertaken to create a unique product, service, or result. The temporary nature of projects indicates that a project has a definite beginning and end. The end is reached when the project’s objectives have been achieved or when the project is terminated because its objectives will not or cannot be met, or when the need for the project no longer exists. A project may also be terminated if the client (customer, sponsor, or champion) wishes to terminate the project.

Temporary does not necessarily mean the duration of the project is short. It refers to the project’s engagement and its longevity. Temporary does not typically apply to the product, service, or result created by the project; most projects are undertaken to create a lasting outcome. For example, a project to build a national monument will create a result expected to last for centuries. Projects can also have social, economic, and environmental impacts that far outlive the projects themselves.

2.0 OBJECTIVES
At the end of this unit, you should be able to:

• explain the meaning of project

• describe the various underlying characteristics of a project.

3.0 MAIN CONTENT

3.1.1 Definition of Project

Project has been defined in various ways. Some authorities see projects as mere activities while others see them as programmes of action. Longman Dictionary of Contemporary English defines a project as “an important and carefully planned piece of work that is intended to build or produce something new, or to deal with a problem”. From this simple definition, we can see that a project, apart from being important, should be carefully planned so as to produce something. Some of the things that a project seeks to produce may be tangible or intangible. A motorcycle is a tangible product but conducting a census is not a tangible product.

Also, A project is a temporary endeavor undertaken to create a unique product, service, or result. Like most organizational effort, the major goal of a project is to satisfy a customer’s need. Beyond this fundamental similarity, the characteristics of a project help differentiate it from other endeavors of the organization.

3.1.2 Types of projects – competitive and individual projects

A. Competitive projects

The projects are selected as a result of an open or closed project contest announced and conducted by particular Implementing Authorities (2nd level Intermediate Bodies) which is responsible for implementation of a given measure. Selection of these projects is performed with respect for the principle of disclosure and access to information according to the criteria of project selection adopted by the Programme Monitoring Committee (the document is available in the section Programming Documentation).

The process of project selection consists of the following stages:
1. call for proposal,
2. submission of projects,
3. formal evaluation and content-related evaluation of applications,
4. publication of the contest results,
5. review procedures (if needed),
6. signing contracts on financing projects,
7. registration of documents in the information system, according to separate provisions in areas concerned (the first registration after the formal evaluation of the application for support).

B. Individual projects

Individual projects are investments of strategic significance for the Programme implementation, indicated by the Managing Authority, after the recommendation of the competent Intermediate Body, according to strategic criteria approved by the Programme Monitoring Committee. Individual projects are undertakings whose implementation is important and justified concerning the implementation of the strategy of a given sector or area and which contribute to a large extent to achieving objectives of a priority axis a given projects is implemented under. Placing the project on the list is only a conditional declaration of its financing and is connected with guarantying funds for its implementation within the project budget. These projects will not be subject to content procedure and will not apply for the funds under the content procedure. The project implementation will depend on fulfilling the selection criteria approved by the Programme Monitoring Committee, requirements concerning documentation and implementation readiness as well as acceptance of the application for support with annexes required by the MA.

3.1.3 Characteristics of a Project

There a number of key “project” characteristics. These characteristics are elements that make a project a project.

These seven characteristics are;

1. **A single definable purpose, end-item or result.** This is usually specified in terms of cost, schedule and performance requirements.
2. **Every project is unique.** It requires the doing of something different, something that was not done previously. Even in what are often called “routine” projects such as home construction, the variables such as terrain, access, zoning laws, labour market, public services and local utilities make each project different. A project is a one-time, once-off activity, never to be repeated exactly the same way again.

3. **Projects are temporary activities.** A project is an ad hoc organization of staff, material, equipment and facilities that is put together to accomplish a goal. This goal is within a specific time-frame. Once the goal is achieved, the organization created for it is disbanded or sometimes it is reconstituted to begin work on a new goal (project).

4. **Projects cut across organizational lines.** Projects always cut across the regular organizational lines and structures within a firm. They do this because the project needs to draw from the skills and the talents of multiple professions and departments within the firm and sometimes even from other organizations. The complexity of advanced technology often leads to additional project difficulties, as they create task interdependencies that may introduce new and unique problems.

5. **Projects involve unfamiliarity.** Because a project differs from what was previously done, it also involves unfamiliarity. And oft time a project also encompasses new technology and, for the organization/firm undertaking the project, these bring into play significant elements of uncertainty and risk.

6. **The organization usually has something at stake when undertaking a project.** The unique project “activity” may call for special scrutiny or effort because failure would jeopardize the organization/firm or its goals.

7. **A project is the process of working to achieve a goal.** During the process, projects pass through several distinct phases, which form and are called the project life cycle. The tasks, people, organizations, and other resources will change as the project moves from one phase to the next. The organizational structure and the resource expenditures build with each succeeding phase; peak; and then decline as the project nears completion.

### 3.1.4 Classification of Project

The projects are basically defined in two aspects or categories: one is defensive project and other is aggressive project.
**Defensive Project:** Is the project initiated to stabilize and sustain the current business situation.

**Aggressive Project:** Is the project initiated to enter into new business in a commercial manner and majorly depends upon the future prospective rather than the current scenario.

There is other classification of projects as well which is based on the need of execution and the time, these can be categorized as:

**Normal Project:** Where the time limits are set and adequate.

**Brash Project:** Where additional cost are involved to gain time.

**Disaster Project:** Anything is allowed to gain time.

Projects can be further classified into various other classifications like national and international projects, industrial and non-industrial projects, on the basis of technology, size, ownership, public or private projects, need, expansion or diversification projects.

Each of these is discussed as follows:

1. **National and International Projects:** This kind of projects is categorized on the basis of geographical location set as countries. If one country tries to build projects with other foreign country, such projects are said to be International projects and when it is done in one’s own country, then it is said to be a domestic or national project.

2. **Industrial and Non-industrial Projects:** The projects initiate in one’s own country with an objective to make money and for commercialization, are called industrial projects. For example, a car manufacturing is an industrial project. While the project which are done for the upliftment of the society and majorly done with social welfare objectives, are called non-industrial projects. For example Building of a canal, agricultural development comes under non-industrial projects; these are mainly carried up by the government.

3. **Projects based on Technology:** These are largely high technology projects which require lots of investment and works on new or non-existent technologies like rocket launch project, space projects, etc. and some other are those projects which use
technology which are already proven like a software ERP project, automobile automation project, etc.

4. **Projects based on its size:** These projects are based on investment size or capacity of plant to offer goods or services. This can be further classified down to small, medium and large scale projects. Project above the investment of 100 million dollars is considered as large projects.

5. **Project based on ownership:** This can be further classified as public sector project, private sector project and joint sector project.
   
i. **Public Sector Projects:** Projects which are of the state, center or both forms of governments, are known as public sector projects.
   
ii. **Private Sector Projects:** Projects with a complete ownership of promoters and investors is known as private sector projects. Owners may be an individual, partnership firm or a company. These projects are mostly done with an objective to earn profit and thus have a commercial nature.
   
iii. **Joint Sector Projects:** In these projects, there exist a partnership between the entrepreneurs and the government; it may be from state government or the central government. These types of partnership occur on the grounds of expertise and laisioning work and government arrange for the fund in large amounts. For example, Project of Metro Train, Dams, Information technology parks, Electricity plants and other similar natured projects.

6. **Need based projects:** Projects are basically driven by certain needs of the organization and these needs furthers forms the basis of project categorization as Balancing Project, Modernization Project, Expansion Project, Diversification Project, Rehabilitation Project and Plant Relocation Project.
   
i. **Balancing Project:** Augmenting or strengthening the capacity of particular area within a chain of entire production plant with a purpose of scaling to the capacity in order to have optimum utilization, is balancing project.
   
ii. **Modernization Project:** Upgrading the technology to increase the productivity and inevitable approach of technology is called modernization project.
   
iii. **Expansion Project:** When the production capacity of goods and services is to be increased, the project that is undertaken is known as expansion project.
iv. **Diversification Project:** Project undertaken by the organization to completely divert from its core business is called diversification project. For example, if a Petroleum company decides to enter into Information Technology business, then the project will be known as diversification project.

v. **Rehabilitation Project:** When a project is started to revive a loss bearing company, is known as rehabilitation project.

vi. **Plant Relocation Project:** When an organization decides to shift his plant from one location to another, the project started will be known as relocation project.

### 3.1.5 Differences between Project and Programme

Many people might consider a program to be just one really large project. A *project* is a singular effort of defined duration, whereas a *program* is comprised of a collection of projects. Problem solved, right?

Actually, it’s a bit more complex than that. While programs and projects actually have several different characteristics and different functions within an organization, they also have many commonalities. Likewise project managers and program manager are two different roles within an organization, as well, yet they share similar duties.

While the state of the industry is always changing, it behooves you and your organization to know when your projects should become programs. Let’s look at how they’re different and how they’re the same so you can apply the concepts to your own programs and projects.

**Projects and Programs: How they’re Different**

- **Structure:** A project is well-defined, with a Project Charter that spells out exactly what the scope and objectives are for the project. A program tends to have greater levels of uncertainty. The team is also bigger. The program team are supervising and coordinating the work on a number of projects so while the core team may not have that many people in, the wider team includes the project managers and all the project team members.

- **Effort:** This is the most significant difference between projects and programs. A project represents a single effort. It is a group of people forming a team working towards a
common goal. A program is different; it is a collection of projects. Together all the projects form a cohesive package of work. The different projects are complimentary and help the program achieve its overall objectives. There are likely to be overlaps and dependencies between the projects, so a program manager will assess these and work with the project managers concerned to check that overall the whole program progresses smoothly.

- **Duration**: Some projects do go on for several years but most of the projects you’ll work on will be shorter than that. On the other hand, programs are definitely longer. As they set out to deliver more stuff, they take longer. Programs tend to be split into tranches or phases. Some projects are also split like this, but not all projects last long enough to be delivered in multiple phases.

- **Benefits**: A project team works towards achieving certain outputs, that is, what you get at the end. For example, this could be a set of deliverables that form a software package, or a new retail branch, or whatever it is that you are working on. The benefits of a project tend to be tangible: you get a ‘thing’ at the end of it. A program team works towards delivering outcomes. Outcomes can be tangible but are often not. The benefits of a program are the sum of the benefits of all the different projects and this could amount to a policy or cultural change, or a shift in the way an organization works.

**SELF ASSESSMENT EXERCISE**

**Discuss Differences between Project and Programme.**

**4.0 CONCLUSION**

This unit has treated the meaning of project, the characteristics, differences and it relation with programme. This is an introductory aspect to the study of project evaluation. Now that we have the basic foundation, we shall further our discussion with Project cycle as an introductory framework on project evaluation.

**5.0 SUMMARY**

In this unit we have discussed the meaning of project. We have seen the characteristics of project, its relation to programme and their differences.
6.0 TUTOR-MARKED ASSIGNMENT

1. Explain what you understand by the Characteristics of a Project.

2. List and discuss the various objectives of a project.

UNIT 2: THE PROJECT CYCLE

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1.0 Introduction

2.0 Objectives

3.0 Main Content

3.1 The Project Cycle – Meaning and Stages

   3.1.1 The Project Idea Stage

   3.1.2 The Project Identification Stage

   3.1.3 The Project Evaluation Stage

   3.1.4 The Project Selection Stage

   3.1.5 The Project Execution Stage
1.0 INTRODUCTION

The Project Life Cycle refers to a series of activities which are necessary to fulfill project goals or objectives. Projects vary in size and complexity, but, no matter how large or small, all projects can be mapped to the following life cycle structure: Starting the project. Organizing and preparing. Most of the projects are likely to be private sector driven. They may be manufacturing projects or they could be petrochemical or civil engineering projects. Your key task, as a project evaluator, is to carefully consider each and every project brought to your attention and see how useful or valuable they are. Our first task and which we will accomplish in this unit is to examine the concept of a project cycle. This concept is very important as it gives us an overview of projects. The knowledge so gained, will lead us throughout the duration of this course.

2.0 OBJECTIVES

At the end of this unit, you should be able to:

• explain a project cycle

• describe the sequences in a project cycle.

3.0 MAIN CONTENT

3.1 The Project Cycle – Meaning and Stages

A project cycle tries to describe the various stages that are involved, from the conception of a project idea to when the project is executed or actually takes off. Understanding a project cycle is very important as it enables us to get the total picture of a project. We will now examine the various stages of a project cycle. Basically, projects consist of the projection of ideas and activities into new endeavours. As earlier discussed, projects may be public sector projects in
agriculture, defense or transportation. A major railway link from Ibadan to Onitsha may constitute a major public sector project. A new brewery springing up at Enugu is a typical example of a private sector initiative. But whatever type of project that we are considering, we need to first understand what is usually known as the project cycle. So before we go into the real subject of our discussion –Project Evaluation, we need to build a strong background. This background is in the form of proper understanding of how a project is conceived. It explains who conceives a project. It also explains the flow of activities up to the execution of the project.

The Project Cycle

The Project Idea Stage

The Project Identification Stage

The Project Evaluation Stage

The Project Selection Stage

The Project Execution Stage

3.1.1 The Project Idea Stage
The project idea stage is the first stage of a project cycle. The idea about a project arises from a variety of sources within the internal environment or market place. New project ideas could originate from within an organisation or from outside the organisation. If the idea originates from within, it could be from a sales person who has encountered some success or problem with customers while performing his or her functions. You will also realise that a new project idea could emanate from outside an organisation. Coming from outside an organisation, it could be requests from existing customers asking for bigger or better products. New project ideas may fall into any of the following categories.

• Proposal to add new products to existing lines: A company with existing product lines may decide to add new products to its existing lines.

• Proposal to expand capacity in existing lines: A company may have a proposal to expand capacity to enable it take advantage of enlarged market opportunities. We need to stress that new project ideas may originate from any level in an organisation. A factory cleaner within an organisation may come up with a new product idea. Also an executive director in an organization may also generate a new project idea.

3.1.2 The Project Identification Stage

After the project idea stage, the next stage is the project identification stage. The project identification stage consolidates the idea stage. Project ideas are not really useful unless they are clearly identified and put down in a systematic manner for further processing. The idea to introduce a new product into the market may come from a company salesman who is very familiar with the market. At the boardroom room level, the entire organisation has to see the project idea properly and clearly identify it as a possible area of business investment. The totality of the new idea would be considered.

3.1.3 The Project Evaluation Stage

When a project has been identified, the next step is to evaluate the project. Project evaluation involves the estimation of the benefits and costs of a project. Benefits and costs should be measured in terms of cash flows. We have to emphasise at this point that the estimation of the cash flow of a project is a very difficult task. It is difficult in the sense that the cash flow to be estimated is future cash flow. For example in the year 2007, we will tried to estimate the cash flow for the year 2008. In a corporate setup, the evaluation of
projects should be carried out by a team of experts drawn from the various departments like production, marketing, accounts and administration. The team of experts should be objective in their evaluation of projects. Alternatively, the evaluation of a project may be contracted to a third party like consultants. Contracting evaluation of projects to tends to eliminate bias.

3.1.4 The Project Selection Stage

After the project evaluation stage, the next stage is the project selection stage. Faced with an array of projects with different values and worth, there is need to select which projects to embarked upon. There is no standard procedure for selecting projects as this will differ from benefit seen. The important thing to note is that the project selection function is a top management responsibility which in most cases goes to Board of Directors of an organisation. In selecting projects, management usually considers the financial outlays involved and matches them with the financial capabilities of the firm. For example, a firm that has only N10,000,000 (ten million naira only) be considering a new investment that involves a capital outlay o f N40,000,000 (forty million naira only) except if it can source money externally e.g., from banks.

3.1.5 The Project Execution Stage

The project execution stage is the final stage in the project cycle. After a project has been selected, it moves on to the execution stage. In most organisations, the responsibility for execution of projects is vested on a project management team raised by top management. The function of the team is to ensure that the budget for the project is spent entirely on the project and that the project is completed on schedule. In an ideal organisation, the project management team usually prepares a monthly budget consideration report on projects for top management consideration. This is important for project monitoring and control.

SELF ASSESSMENT EXERCISE

Discuss three sources of new project ideas.

4.0 CONCLUSION
This unit has treated the concept of the project cycle which is a stepping stone into our study of project evaluation. Now that we have built the necessary background, we shall be discussing Project Analysis – an introductory frame work in the next unit.

5.0 SUMMARY

In this unit we have discussed the concept of the project cycle. We have seen that it starts from the project idea stage, goes to the identification stage, to the evaluation stage. From the evaluation stage it moves to the selection stage and finally to the project execution stage.

6.0 TUTOR-MARKED ASSIGNMENT

1. Explain what you understand by the term “project cycle”.

2. List and discuss the various stages involved in a project cycle.

7.0 REFERENCES/FURTHER READINGS


UNIT 3: PROJECT EVALUATION – AN INTRODUCTORY FORMAT

CONTENTS

1.0 Introduction
2.0 Objective
3.0 Main Content
3.1 Project Evaluation – An Introductory Format
3.1.1 The Technical and Engineering Segment
3.1.2 The Management Segment
3.1.3 The Demand and Market Segment
3.1.4 The Financial Segment
3.1.5 The Economic Segment
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
1.0 INTRODUCTION
In the second unit, we discussed the concept of the project cycle which is very crucial to our understanding of project evaluation. In this unit, we will discuss project evaluation in a proper context. In doing this, we shall build an introductory format which will assist us in our discussion.
Evaluation of a project involves a careful consideration of the totality of the project with a view to seeing how useful or valuable it is. Evaluation enables us to attach proper financial value to a project and also allows us the liberty of comparing it with other projects.
You will note that an analysis is not done in a vacuum. It is usually documented. A problem usually encountered in project evaluation is how to arrange the work to make it readable or understandable.
A very simple format which we will adopt in the evaluation of projects is one that recognizes the various functional aspects or units of an organization.

2.0 OBJECTIVE
At the end of this unit, you should be able to:
• explain the format for project evaluation.

3.0 MAIN CONTENT
3.1 Project Evaluation – An Introductory Format
Evaluation is important to assess the worth or merit of a project and to identify areas for improvement. It promotes appropriate decisions to take, including changes to the project’s objectives and methodology. An evaluation must be planned carefully. There is no one suite of techniques that fits all types of projects. The evaluation approach, design, and methodologies should match the specific project. The focus and purpose of an evaluation differs depending on the needs of stakeholders that may include project developers, funding agencies, local government, community, teaching personnel, and students. It is important to consult with stakeholders to select the most suitable approach. By identifying the highlights and lowlights of a
project, evaluation leads to conclusions that may affect future decision making. Findings of evaluation reports, based on thorough analysis, are valuable input in planning processes. Evaluation supports learning and improvement through incorporation of recommendations into new projects, programs and strategies.

3.1.1 The Technical and Engineering Segment

The technical and engineering segment of project evaluation tries to evaluate the total technical and engineering soundness of a project. It also tries to relate the project to the environment in which it is located.

We will now proceed to draw up a checklist for the technical engineering segment of project evaluation.

<table>
<thead>
<tr>
<th>Item</th>
<th>Have you covered this in your evaluation?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Land for the project</td>
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<tr>
<td>Civil works and foundations</td>
<td></td>
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<tr>
<td>Steel structures</td>
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<tr>
<td>Factory building</td>
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<tr>
<td>Offices</td>
<td></td>
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<tr>
<td>Wind force and direction</td>
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<tr>
<td>Availability of electric power</td>
<td></td>
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<tr>
<td>Availability of generator</td>
<td></td>
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<tr>
<td>Potable water</td>
<td></td>
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<tr>
<td>Water bore hole with fittings</td>
<td></td>
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<tr>
<td>Sewage</td>
<td></td>
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<tr>
<td>Existing roads</td>
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<tr>
<td>Access difficulties</td>
<td></td>
</tr>
<tr>
<td>List of machinery / equipment</td>
<td></td>
</tr>
<tr>
<td>Availability of raw materials</td>
<td></td>
</tr>
<tr>
<td>Availability of professionals (labour)</td>
<td></td>
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<tr>
<td>Availability of skilled labour</td>
<td></td>
</tr>
<tr>
<td>Availability of unskilled labour</td>
<td></td>
</tr>
</tbody>
</table>

3.1.2 The Management Segment
After evaluating the technical and engineering segments of projects, the next segment we need to discuss is the management segment.

The management segment focuses attention on the management aspects of a project. Projects only become successful if they are well managed. We do not need to over-stress the importance of management. Again, we need to evaluate the legal form of the organization that is evaluated and see if it can carry the project in question.

### Table 2: A Checklist for the Management Segment

<table>
<thead>
<tr>
<th>Item</th>
<th>Have you covered this in your evaluation?</th>
</tr>
</thead>
<tbody>
<tr>
<td>The legal form of the business</td>
<td></td>
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<tr>
<td>Organisational structure</td>
<td></td>
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<tr>
<td>Who will manage the project</td>
<td></td>
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<tr>
<td>Qualifications of key staff</td>
<td></td>
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<tr>
<td>Number of employees</td>
<td></td>
</tr>
<tr>
<td>Salaries</td>
<td></td>
</tr>
</tbody>
</table>

#### 3.1.3 The Demand and Market Segment

The next segment we shall consider is the demand and market segment. This segment focuses attention on the demand for goods and services and relates it to the market. An evaluation of the demand for goods and services is very important because demand translates to revenues. Also, we need to evaluate supply situations in the market. These two topics will be treated in detail later. We will now examine a checklist for the demand and market segment.
SELF ASSESSMENT EXERCISE

List and explain five items that you hope to find in the checklist of the management segment of a project evaluation.

<table>
<thead>
<tr>
<th>Item</th>
<th>Have you covered this in your evaluation?</th>
</tr>
</thead>
<tbody>
<tr>
<td>What is the population of the market?</td>
<td></td>
</tr>
<tr>
<td>What is the nature of demand for the product?</td>
<td></td>
</tr>
<tr>
<td>What are the factors affecting demand?</td>
<td></td>
</tr>
<tr>
<td>What is the size of the market?</td>
<td></td>
</tr>
<tr>
<td>What is the supply situation?</td>
<td></td>
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<tr>
<td>What is the price of the demand?</td>
<td></td>
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<tr>
<td>Market share</td>
<td></td>
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<tr>
<td>Advertisement strategy</td>
<td></td>
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<tr>
<td>Promotional strategy</td>
<td></td>
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</tbody>
</table>

3.1.4 The Financial Segment

The financial segment of project evaluation focuses attention on the financial aspects of projects. In discussing financial issues, we are considering all financial aspects of a project such as start-up costs, financial plans, renames and costs and income statements.

3.1.5 The Economic Segment

The last segment we will consider is the economic segment. The economic segment considers projects from the macroeconomic point of view. Economic analysis tries to measure the benefits and costs of projects in terms of their value to society as a whole.
4.0 CONCLUSION
What we have achieved in this unit is to develop a format for conducting the evaluation of projects.

5.0 SUMMARY
We have discussed the format of project evaluation. We did identify the following as segments of project evaluation.
• The technical and engineering segment
• The management segment
• The demand and market segment
• The financial segment
• The economic segment

6.0 TUTOR-MARKED ASSIGNMENT
Discuss the key segments of project evaluation

7.0 REFERENCES/FURTHER READINGS
UNIT 4: FACTORS AFFECTING THE LOCATION OF PROJECTS

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5.0 Summary
1.0 INTRODUCTION

In Unit 2 we discussed the format for the evaluation of projects. In this unit, we shall discuss factors affecting the location of projects. This is important because it enables us as analysts to have a proper knowledge of the key issues relating to project locations. Understanding this unit will give you the advantage of knowing in advance what should be and what should not be when issues of project location are raised. For example if a project is located in an area without any justification, the project analyst should be aware of this based on his or her previous knowledge of project location issues.

2.0 OBJECTIVE

At the end of this unit, you should be able to:

- Explain the factors affecting the location of projects.
- Importance of location in Business

3.0 MAIN CONTENT

3.1 Factors Affecting the Location of Projects

The location of a business is the place where it is situated. There are a number of factors that need to be considered in choosing a location for a business. One of the earliest decisions any entrepreneur has to make is where to locate his or her business. In order to do this, he or she has to make a careful assessment of costs. The ideal location would be one where costs are minimised. The entrepreneur would need to look at the benefits which each area had to offer as well as any government help which might be available.
There are several reasons why an organisation might decide to open new branches or relocate its existing operations. It might want to expand the business, so it will open branches in cities where the organisation did not previously have a presence.

A business might also want to restructure or modernize its operations. It might do this by bringing together some existing departments into new purpose built premises. It might decide to shut its less profitable operations and open branches in locations that offer more business potential.

A business will have to consider many factors when determining where to locate a new branch or operation. Usually, it will have to balance several factors in making a decision. Sometimes one factor may sway the decision:

- It may choose a site with the cheapest land or buildings.
- It might decide on a location that is convenient for key employees. A business needs to be able to recruit staff with the right skills base.
- It might choose a site that has easy access to raw materials. For example, many frozen food factories are located near fishing ports to reduce transport time taken and to keep fish fresh.
- The key factor could be the transport and service infrastructure. Many businesses require easy access to good road and railway links and modern telecommunication services. These ensure that they can meet service or delivery deadlines.

3.1.1 Closeness to Markets

This is the case with fresh produce - so that for example, many supermarkets operate their own bakeries.

3.1.2 Communications Links

Transport is an important factor supporting access to markets. Modern companies also need to locate where they have access to excellent information technology links.

3.1.3 Closeness to raw materials
Locating close to the raw material supplies can reduce where raw materials are heavy and large quantities are used up in production costs. This is particularly true for industries like steel, which uses large quantities of iron ore in the production process.

3.1.4 Availability of appropriately skilled employees

Some industries rely heavily on a highly skilled workforce. In contrast, other industries that require cheap labour will seek locations where there are a lot of people looking for work that are prepared to accept low wages.

3.1.5 Opportunity for waste disposal

Waste is an important side effect of modern industrial processes. Firms that produce a lot of toxic material (e.g. some chemical plants) will seek to locate where there are facilities available for recycling and safe disposal of their products.

3.1.6 Availability of power supplies

Energy supplies can typically be found in most parts of the UK - e.g. electricity pylons and cables. Large firms are able to negotiate bulk discounts when they purchase power from energy retailing companies. Being able to negotiate a good deal in a particular location might be influential as a locational factor.

3.1.7 Availability of land

Is increasingly important today. Land is becoming increasingly scarce particularly in urban locations, forcing rental prices up. Property prices are particularly high in major city areas such as Central London and Birmingham. Companies like Land Securities are developing new sites that are suitable for modern businesses to locate to.

3.1.8 Government incentives

Are important in reducing costs of locating in certain areas. These incentives are in effect subsidies provided by European Regional Funds (from the European Union) and by the UK government.
A footloose business - is the term used to describe a business that is not tied down by particular locating factors. It can more or less set up anywhere.

Industrial inertia - describes a situation where a business sets up in a particular location and then the original factors that led it to locate, become no longer significant - but the firm does not move.

3.1.9 Availability of Good Road Networks

Availability of good road networks is another major factor influencing the location of projects in the economic landscape. Road networks are very important. They are important for the movement of essential raw materials from raw material sources to factories and also for the movement of finished goods to the markets where they are needed. Most investors in the economy are usually attracted to areas with good road networks. Good road networks reduce the cost of transportation.

3.1.10 Availability of a Good Rail System

Another important factor influencing the location of projects is the availability of a good rail system. A good railway system ensures cheap transportation and evacuation of raw materials from their sources to factory locations and also the movement of finished goods to markets. You may observe that the development of trading locations in Nigeria seemed to have followed the railway system. The North – East and West rail system runs through towns today which have become trading posts. Kaduna-Abuja, Lagos-Osun, etc., all enjoy good trading activities because they are located along railway line routes.

3.1.11 Nearness to Airports

Another identified factor affecting location of projects is nearness to airports. A lot of businesses tend to be located close to Airports. encourage quick movement of people to and from various locations. If you take a good look at the country today, the towns that are served with air links tend to be enjoying faster economic growth and development. Lagos, Abuja, Kaduna, Ibadan, Delta, Benin, Port Harcourt, Calabar, Enugu, etc., enjoy good air links which facilitate the movement of people.
3.1.12 Political Considerations

The location of most business projects is driven mainly by economic motives. Private sector projects are mainly profit-driven and their location is based only on economic merits. Also the public sector, since the era of economic reforms, has bought the idea of economic reforms and is now locating projects based on economic merit and viability. However, not all projects are located based on sound economic judgment. Political considerations occasionally play very important roles in deciding where a project will be located. For example an oil refinery may be located very far away from crude oil sources. The cost of transporting crude oil to the refinery may result in the refinery operating at a loss.

3.1.13 Intervention of Projects

Intervention projects are those projects which are conceived and located within specific areas to correct inequalities in distribution of resources. In the emerging political dispensation, the issue of uneven development has been brought to the front line of discussions. Complicating the discussions is the issue of resource control and the attendant political and social implications. The Niger Delta region of Nigeria produces a major percentage of the oil revenues of Nigeria. Recent thinking is that the region has not received sufficient attention as a major oil producing region. Currently, the federal government is focusing attention on the region and a lot of developmental projects are now springing up in the area.

3.2 Importance of location in Business

Choosing a location for a new business is one of the most important decisions entrepreneurs make during the planning phase of launching ventures. The location of a business can affect many aspects of how it operates, such as total sales and how costly it is to run. Even home-based businesses and online businesses can be affected by location-dependent rules and regulations.

Accessibility

Location is of utmost importance to businesses that sell goods or services directly to customers at brick-and-mortar establishments. For example, a card shop located in a popular mall is likely to attract more customers than a similar shop located in a run-down part of town. Location can also
influence a business's ability to market itself. A business with a storefront on a busy street is more likely to attract customers with signs and storefront displays than a business that is not in a busy area.

**Competition**

A business's location can affect the competition it faces from businesses that sell similar products and services. For instance, an upscale neighborhood in a major city might have dozens of ethnic food restaurants, while a small town might not have any businesses that sell ethnic food. Starting a business in an area with few direct competitors can increase the likelihood of attracting customers.

**Operating Expenses**

The location of a business can influence the total cost of operation. Renting a storefront on a popular street or in a highly trafficked mall is likely to be more expensive than opening a store in a small commercial district in a residential area. A business could be better off opening its doors in an area that is cheap, even if it results in fewer total sales.

**Taxes and Regulations**

The location of a business determines the state and local taxes that owners have to pay and the regulations they must follow. Income tax and sales tax rates vary from one area to another, which can have a significant impact on a business owner's earnings. Government zoning laws can limit the size and construction specifications of buildings and the use of signs. State and local laws can also affect the types of permits and licenses necessary to operate a business.

**Home Businesses**

Home-based businesses offer a variety of advantages over companies located away from the home, which can make them attractive to small-scale business owners. The cost of operating a home-based business is typically lower than paying to rent retail space or office space in other locations. Home offices can cut down on travel costs and make it easier for owners to balance work with home life. The cost of operating a home office is also tax deductible.
3.2.1 Advantages and disadvantages of buying a business

Buying an established business rather than setting up a new business has many advantages but is not without risk. You will need to know the advantages and disadvantages of buying an existing business and be clear about your ability to run a business.

Advantages of buying a business

Buying a business is generally considered less risky than starting your own business, especially if you can buy a well-managed, profitable business for the right price. Consider these advantages:

- The difficult start-up work has already been done. The business should have plans and procedures in place.
- Buying an established business means immediate cash flow.
- The business will have a financial history, which gives you an idea of what to expect and can make it easier to secure loans and attract investors.
- You will acquire existing customers, contacts, goodwill, suppliers, staff, plant, equipment and stock.
- A market for your product or service is already established.
- Existing employees and managers will have experience they can share.

Disadvantages of buying a business

Keep in mind that not every business on the market is a good prospect. Many owners will be selling unprofitable or under-performing businesses. While this can be a chance to buy and develop a cheap business, it can also be a risky investment. Consider these disadvantages:

- The business might need major improvements to old plant and equipment.
- You often need to invest a large amount up front, and will also have to budget for professional fees for solicitors and accountants.
- The business may be poorly located or badly managed, with low staff morale.
• External factors, such as increasing competition or a declining industry, can affect future growth.
• Under-performing businesses can require a lot of investment to make them profitable.
• The seller's personality and their established relationships may be a major factor for the success of the business.

3.2.2 Deciding to buy a business

Before you think about buying a business, it's important to know what's involved and whether you're the right person for the job.

Running a business is demanding, so take some time out for self-assessment. You need to be sure you have the necessary finances, skill and ambition to succeed. Once you've decided you're ready to be in business, you then need to find a business that suits your abilities, finances and goals. Consider:

• a preferred industry (one that matches your experience and meets your goals)
• a preferred business model (retail, wholesale, national distributor, on-line supplier, etc.)
• a favourable geographic location (ideal customer exposure, potential for growth, distance to travel to and from work, etc.)
• opening hours (e.g. most retailers trade 7 days, restaurants often trade nights, some businesses are on call 24/7)
• how much money you have available to fund the purchase and working capital of the business.

Where to find businesses for sale

There are many ways to find businesses for sale. Businesses are often advertised through:

• newspapers
• business broker websites - business brokers act as intermediaries between sellers and buyers
• real estate agency listings
• trade journals and industry magazines
• the Franchising and Business Opportunities Expo
• commercial websites.

Your accountant may also have a list of clients who are looking to sell their business.

Remember, some 'fire sale' offers may seem too good to be true, so always be sure to conduct due diligence with help from your solicitor and accountant.

3.2.3 Preparing to buy a business

Once you have decided you're ready to buy a business and have checked advertisements of businesses for sale, you will have a shortlist of potential businesses to suit your budget, interests and goals. The next step is to prepare thoroughly by seeking professional advice, getting your finances in order and starting to research the businesses in more detail.

Organising your business advisers

Getting sound professional advice is a vital part of the due diligence process. At a minimum, you will need the services of an accountant (to investigate the financial data and operations) and a solicitor (to investigate any regulatory issues, check licences and registrations and draft a purchase agreement).

Checking your finances

Buying a business is a significant investment, so you need to sort out your finances early and be well prepared and professional when applying for a bank loan or approaching potential investors. This will give them confidence to back your business and convince the seller you are serious.

When checking your finances, consider:

• the purchase price of the business
• stamp duty, usually payable by the purchaser
• the working capital requirements for your business (your cash flow projections will show that figure)
• professional fees and charges related to the purchase
• any loan repayments and servicing costs, if applicable

All commercial lenders use the following criteria to assess loan applications:

• your ability to service loans (interest and periodic repayments)
• security (most banks require a 1st mortgage on real estate security and may lend up to 65% of the real estate asset being offered as security)
• the management and business skills of the borrower
• the trading history of the business (at least three years prior to purchase)
• the profit and loss and cash flow forecasts for three years (forecasts need to be supported by realistic assumptions about future trading).

It is important that you are able to supply the necessary information to the lender assessing your request.

Remember, every funding proposal will have its own unique features. Therefore, you should seek professional advice from your accountant or business adviser about the best way to organise funding.

Starting your research

Early research of potential businesses could include:

• scouting the location
• researching your competition (what do they offer that is different)
• checking the business’s website and marketing materials
• trying the business's products or services
• checking demographics
• finding out why the business is for sale
• talking to the business's suppliers
• talking to the business's customers
• researching customer reviews about the business online
• performing a credit and historical search on the business's legal structure and/or its owners/directors
• researching industry and market trends.

3.2.4 Conducting due diligence

When buying an established business it is vital that you, the prospective business owner, examine the business in detail. This process is known as due diligence. Due diligence is generally conducted after the buyer and seller have agreed in principle to a deal, but before a binding contract is signed.

Conducting due diligence is the best way for you to assess the value of a business and the risks associated with buying it. Due diligence gives you access to important and confidential information about a business, often within a time period specified in a letter of intent.

With this information you can assess the business's financial position and identify risks and ongoing potential. It is your chance to answer any questions you might have about the business. The due diligence process ensures that you get good value for a business. Done correctly, it can be the difference between buying a business that makes you money and buying a business that costs you money.

You should always perform due diligence with the help of your lawyer, accountant or business adviser.

Investigating a business

To conduct due diligence you'll need to carefully review:

• income statements
• records of accounts receivable and payable
• balance sheets and tax returns including business activity statements (last 3-5 years)
• profit and loss records (last 2-3 years)
• cash deposit and payment records, as reconciled with the accounts
• utility accounts
• bank loans and lines or letters of credit
• minutes of directors' meetings/management meetings
• audit work paper files (if available)
• the seller's claims about their business (e.g. their reasons for selling, the business's reputation)
• privacy details (e.g. of employees, trading partners, customers)
• stock
• details about plant, equipment, fixtures, vehicles (are they in good working order and licensed?)
• intellectual assets of the business (e.g. intellectual property, trademarks, patents)
• existing contracts with clients/staff
• partnership agreements
• lease arrangements
• details of the business's automated financial systems
• details of credit and historical searches related to the business.

You also need to value the business to check whether the asking price is fair.

**Warning signs for the buyer**

You should be wary of sellers who:

• do not disclose important information (e.g. their reasons for selling, financial statements, licences and permits, staff contracts)
• won't agree to a trial period or enough time to conduct due diligence (you will need at least 30 days)
• won't introduce you to their suppliers, landlord or estate agent
• are involved in legal proceedings
• are keen to close the deal quickly
• have a questionable credit record and history.
3.2.5 Making an offer

After you've conducted due diligence and valued the business, it's time to begin negotiations - usually with professional support and business advice. Negotiating the purchase of a business involves making an offer, which is usually followed by the seller's counter offer and bargaining to reach an agreement.

Negotiation tips

- Know your limit (the highest price you're prepared to pay for the business) and stick to it.
- Never agree to the first price quoted. Remember that the seller's first price is a starting point. It's probably useful only because it gives you an idea of whether the business is within your price range.
- Open negotiation at the lowest price possible (but make sure it's reasonable and you're able to substantiate it). If you offer half the asking price, the seller may not think you're a serious buyer.
- Always take your time during negotiation. You're buying a business that may well be your principal activity for many years. An extra few days or weeks are worth investing to ensure you purchase the right business for you.
- Make your own list of items for negotiation, placing them in separate categories based on what you can compromise on (nice to have) and what you can't (must have).
- Challenge the seller by asking 'what if' questions. What if a major client goes bankrupt? What if a key group of employees leaves with the changeover?
- Do not reveal your own reasons for buying or how badly you want the business. If you really want it, you'll probably end up making more concessions to get it or paying more for it anyway.
- Avoid being overly critical and confrontational. Keep the conversation focused on facts.
- Practise the negotiation with a friend or relative beforehand (role play).
- Make sure you're satisfied with the outcome. The product of successful negotiation is both parties satisfied with the end result. But if only one party is satisfied, make sure that party is you.
• Be prepared to strike a deal if you're comfortable with the price. Be prepared to walk away if you're not
• Above all, keep emotions away from negotiations. If you can't do that, ask your professional adviser to negotiate on your behalf.

**Bargaining**

Buyers and sellers often enter into negotiations from what's sometimes called a 'positional bargaining' standpoint. Since both parties want to achieve the best outcome for themselves, the seller's interests will be different from your interests.

• The seller's interests will include wanting to make as much money as possible on the sale of the business, attending to the sale transaction in the way that's most tax advantageous for them, severing liability ties and avoiding any contract conditions they can't meet. Most of all, the seller wants a profit.
• Your interests will include wanting to pay the least amount possible for the business, with the inclusion of as many tangible and intangible assets as possible in the purchase price, favourable payment terms and warranty protection against false claims from the seller. Most of all, you want a bargain.

A shrewd bargainer would be able to convince the other party that the other party is getting more than they're paying for or, alternatively, that they are paying less than what the business is worth.

**Business legal structure**

If you're satisfied with the due diligence report, have the necessary finance available and are ready to sign the contract, you must consider how to structure the purchase. The most common structures include:

• sole trader
• partnership
• company
• trust.

The structure you choose must be defined by key considerations, including:

• financial risk of the business
• personal financial exposure
• requirements from outside partners or investors
• expansion plans
• federal and state tax efficiency.

It is very important that you decide on the correct legal structure for your business before you sign the contract. Asset transfers attract taxes, such as stamp duties and capital gains.

Make sure you don’t need to re-structure your business soon after you have signed the contract, as this will attract unwanted taxes and additional professional fees. Seek professional advice before deciding on the ideal structure.

3.2.6 Drafting a purchase contract

After you and the seller have agreed on a price for the business and what the price covers, you'll usually draw up a contract to give legal force to your agreement. A written contract ensures that both parties clearly understand what each is agreeing to provide, for what cost and for what method of payment.

You should consult a legal adviser and accountant for advice on the tax and legal implications the transaction has for you.

Types of purchase contracts

There are basically 2 types of contracts:

• purchase contract for the assets of a business (i.e. you purchase only specific assets that the business currently owns)
• purchase contract for shares in the business (i.e. you purchase all the shares in the business and, so, take over all its assets and liabilities).
Before deciding whether to buy shares or assets consider the following:

- When you buy assets, it is relatively easy to establish whether the assets are unencumbered and that you are not inheriting any potential liabilities that may be associated with the sellers past history (e.g. pending legal action, tax disputes, overdue creditors)
- When you buy shares in an existing company, you are exposed to all outstanding claims against the company in which you will own equity. Even if the seller agrees to provide legal indemnities, you may be exposed to unexpected claims.

Make sure you seek professional advice before you sign the contract.

**What to include in the purchase contract**

**Price**

This will usually be a break-up of the purchase price, allocating specific amounts to goodwill, plant, equipment, stock, etc. You should seek accounting advice regarding allocations of assets, as this has serious taxation implications.

You should determine exactly what aspects of the business you're interested in buying. For example, the business manufactures an item and sells it in a store. You'd need to determine if you want to buy both parts of the business.

**Type of purchase**

You need to determine if you want to make an offer for the business's assets, its shares, or both.

**Payment method**

What you will pay, how and when.
Seller's involvement after purchase

This might include providing you with training so you can continue operations in a seamless manner.

Restraint of trade covenant

This protects you from loss of business through the seller's opening of a competing business within a reasonable proximity.

Any other conditions

This might include the things you and the seller each agree to do before settlement, and arrangements for current employees.

In addition to the basics of price and purchase, contracts should address contingencies such as:

- whether the purchase is subject to finance approval by a bank or other financial institution
- your defaulting on installment payments
- the seller providing inaccurate or false financial information
- the seller having more liabilities than were known at the time of purchase
- the seller not owning some of the claimed assets
- material changes in the business occurring before the transaction is closed
- the seller opening a competing business in a location too close to the business they've just sold you.

Most of these provisions work to protect you, the buyer, since the seller knows what they're selling and the amount to be received. You'll want to limit your risks as much as the seller is prepared to allow.

**SELF ASSESSMENT EXERCISE**

List and discuss four factors that have influenced the location of industrial projects in your present environment.
4.0 Conclusion

In this unit, we have discussed those factors which affect the location of projects in Nigeria. The projects may be private or public sector projects. The factors may be economic or in some cases be political.

5.0 Summary

In this unit, we have discussed those factors that affect the location of projects in Nigeria. They range from market driven forces to political forces. We have also discussed intervention projects which are a new feature in our economy.

6.0 Tutor-Marked Assignment

a. Mention four factors that are likely to influence the location of projects in Nigeria. b. Discuss the four factors that you have mentioned.

7.0 References/Further Readings


UNIT 5: CAPACITY AND PRODUCTION PLANNING

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1.0 INTRODUCTION

In Unit 4, we discussed factors affecting location of projects. There we examined such factors as nearness to critical markets, nearness to sources of power and other factors. In this unit, we shall discuss capacity and production planning.
2.0 OBJECTIVES

At the end of this unit, you should be able to:

- explain capacity and production planning
- Strategies of Capacity Planning
- Definition of Capacity Planning
- Similarities between Capacity Planning & Aggregate Planning

3.0 MAIN CONTENT

3.1 Capacity and Production Planning

**Capacity planning** is the process of determining the production capacity needed by an organization to meet changing demands for its products. In the context of capacity planning, design capacity is the maximum amount of work that an organization is capable of completing in a given period. Effective capacity is the maximum amount of work that an organization is capable of completing in a given period due to constraints such as quality problems, delays, material handling, etc.

The phrase is also used in business computing and information technology as a synonym for capacity management. IT capacity planning involves estimating the storage, computer hardware, software and connection infrastructure resources required over some future period of time. A common concern of enterprises is whether the required resources are in place to handle an increase in users or number of interactions. Capacity management is concerned about adding central processing units (CPUs), memory and storage to a physical or virtual server. This has been the traditional and vertical way of scaling up web applications, however IT capacity planning has been developed with the goal of forecasting the requirements for this vertical scaling approach.

A discrepancy between the capacity of an organization and the demands of its customers results in inefficiency, either in under-utilized resources or unfulfilled customers. The goal of capacity planning is to minimize this discrepancy. Demand for an organization's capacity varies based on
changes in production output, such as increasing or decreasing the production quantity of an existing product, or producing new products. Better utilization of existing capacity can be accomplished through improvements in overall equipment effectiveness (OEE). Capacity can be increased through introducing new techniques, equipment and materials, increasing the number of workers or machines, increasing the number of shifts, or acquiring additional production facilities.

Capacity is calculated as \((\text{number of machines or workers}) \times (\text{number of shifts}) \times (\text{utilization}) \times (\text{efficiency})\).

Effectively planning your production to ensure that capacity and product demand match affects your company's profitability. When you predict how many products you will sell, plan for adequate capacity and develop production schedules that run without delays, you eliminate unnecessary costs. The key is to identify information sources yielding reliable data that allows you to predict accurately the levels of production and the scheduling you will need.

### 3.2 Strategies of Capacity Planning

The broad classes of capacity planning are lead strategy, lag strategy, match strategy, and adjustment strategy.

- **Lead strategy** is adding capacity in anticipation of an increase in demand. Lead strategy is an aggressive strategy with the goal of luring customers away from the company's competitors by improving the service level and reducing lead time. It is also a strategy aimed at reducing stock out costs. A large capacity does not necessarily imply high inventory levels, but it can imply higher cycle stock costs. Excess capacity can also be rented to other companies.

Advantage of lead strategy: First, it ensures that the organization has adequate capacity to meet all demand, even during periods of high growth. This is especially important when the availability of a product or service is crucial, as in the case of emergency care or hot new product. For many new products, being late to market can mean the difference between success and failure. Another advantage of a lead capacity strategy is that it can be used to preempt
competitors who might be planning to expand their own capacity. Being the first in an area to open a large grocery or home improvement store gives a retailer a definite edge. Finally many businesses find that overbuilding in anticipation of increased usage is cheaper and less disruptive than constantly making small increases in capacity. Of course, a lead capacity strategy can be very risky, particularly if demand is unpredictable or technology is evolving rapidly.

- **Lag strategy** refers to adding capacity only after the organization is running at full capacity or beyond due to increase in demand (North Carolina State University, 2006). This is a more conservative strategy and opposite of a lead capacity strategy. It decreases the risk of waste, but it may result in the loss of possible customers either by stock out or low service levels. Three clear advantages of this strategy are a reduced risk of overbuilding, greater productivity due to higher utilization levels, and the ability to put off large investments as long as possible. Organization that follow this strategy often provide mature, cost-sensitive products or services.

- **Match strategy** is adding capacity in small amounts in response to changing demand in the market. This is a more moderate strategy.

- **Adjustment strategy** is adding or reducing capacity in small or large amounts due to consumer's demand, or, due to major changes to product or system architecture. 

3.3 Capacity Planning

In the context of systems engineering, capacity planning is used during system design and system performance monitoring.

Capacity planning is long-term decision that establishes a firm's overall level of resources. It extends over time horizon long enough to obtain resources. Capacity decisions affect the production lead time, customer responsiveness, operating cost and company ability to compete. Inadequate capacity planning can lead to the loss of the customer and business. Excess capacity can drain the company's resources and prevent investments into more lucrative ventures. The question of when capacity should be increased and by how much are the critical decisions.
Failure to make these decisions correctly can be especially damaging to the overall performance when time delays are present in the system.

Capacity planning is focused on maximizing the capacity of a company in a way that allows it to be more efficient and, thus, more profitable. Basic capacity planning attempts to match the volume the company is able to produce to the demand in order to avoid downtime by preventing bottlenecks.

3.3.1 Capacity – available or required?

From a scheduling perspective it is very easy to determine how much capacity (or time) will be required to manufacture a quantity of parts. Simply multiply the standard cycle time by the number of parts and divide by the part or process OEE %.

If production is scheduled to produce 500 pieces of product A on a machine having a cycle time of 30 seconds and the OEE for the process is 85%, then the time to produce the parts would be calculated as follows:

\[(500 \text{ parts} \times 30 \text{ seconds}) / 85\% = 17647.1 \text{ seconds}\]

The OEE index makes it easy to determine whether we have ample capacity to run the required production. In this example 4.2 hours at standard versus 4.9 hours based on the OEE index.

By repeating this process for all the parts that run through a given machine, it is possible to determine the total capacity required to run production.

3.3.2 Capacity available

When considering new work for a piece of equipment or machinery, knowing how much capacity is available to run the work will eventually become part of the overall process. Typically, an annual forecast is used to determine how many hours per year are required. It is also possible that seasonal influences exist within the machine requirements, so a quarterly or even monthly capacity report may be required.
To calculate the total capacity available, the volume is adjusted according to the period being considered. The available capacity is difference between the required capacity and planned operating capacity.

### 3.4 Similarities between Capacity Planning & Aggregate Planning

Most business owners and managers strive to produce the highest quality products at the lowest production costs. In business terms, "capacity" means the maximum amount of productivity possible. Capacity planning is one means of managing resources to garner the most profit for every dollar spent. This type of planning can be set up at different levels. The planning system helps a company handle an increase or decrease in demand, meet changes in technology and take advantage of new opportunities.

#### 3.4.1 Capacity Management and Planning

Capacity management involves setting up a system to fulfill all manufacturing orders on time. The system includes plans and schedules for production, taking into consideration materials needed and shipping requirements. Capacity planning is done for long-term, medium-term and short-term periods.

#### 3.4.2 Aggregate Planning

Aggregate planning is medium-term capacity planning that typically covers a period of two to 18 months. Like capacity planning, aggregate planning considers the resources needed for production such as equipment, production space, time and labor. Companies use aggregate planning to ensure they have ample time to carry out production plans to meet customer demand, smooth operations along the supply chain and reduce production costs.

Aggregate planning, also called aggregate scheduling, is an approach to operations management focused on satisfying demand. This may be in relation to production, the workforce itself or inventory management. Aggregate planning ties facility planning in with scheduling decisions and does so in a way that is quantitative, meaning it produces numbers to back up an operations plan. Aggregate plans help match supply and demand while minimizing costs by applying upper-level forecasts to lower-level, production floor scheduling. Plans generally either chase demand,
adjusting the workforce accordingly, or are level plans, meaning that labor is relatively constant with fluctuations in demand being met by inventories and back orders.

3.4.3 Aggregate Production Planning Strategies

Types of aggregate production planning strategies include the chase strategy, level strategy and a mixed strategy. In the chase strategy, the size of the workforce and production is modified as needed to meet demand throughout the planned period. In the level aggregate planning production strategy, production rates remain steady throughout the period. When a company implements a mixed strategy, inventory and workforce levels are adjusted when required to meet demand.

3.4.4 Other Types of Capacity Planning

In addition to aggregate planning, which deals with resource requirements, companies can also use capacity planning to determine future capacity needs at other levels. For example, capacity requirements planning takes into consideration the materials needed for production throughout the planned period. Another type of capacity planning -- rough-cut -- takes place at the master-scheduling level. Like aggregate planning, this planning strategy considers the time needed to complete production but is focused on short-term rather than medium-term planning.

3.5 Production Planning & Scheduling

The goal of production planning is simply to maintain flow. The individual in charge of production planning adjusts the workforce and process flow to obtain a regular use of company resources with minimal downtime, minimal bottlenecks and a level of output consistent with all the resources being put into the process.

Production planning, or production scheduling, is a term that covers all aspects of operations, from workforce activities to product delivery. Production planning is almost exclusively seen in manufacturing environments; however, many of the techniques employed in production planning can be and are used by many service-oriented businesses. Production planning is primarily concerned with the efficient use of resources. While it is sometimes referred to as operations planning, and it employs many of the same techniques, the primary distinguishing characteristic
is that production planning is focused on the actual production, whereas operations planning looks at the operation as a whole.

3.5.1 Static Versus Dynamic Planning

There are two main types of production planning: static and dynamic. Static planning carries an assumption that all steps in a process can be defined and will not change. In contrast, dynamic planning assumes that steps in the process will change, so nothing is planned until the demand is received. Dynamic planning works very well in environments where there is a high degree of customization. An example of a static plan is a retail clothing company, in which production levels are determined up to a year in advance. An example of a dynamic plan is a floral shop; there may be a few arrangements for display and possible purchase, but the primary focus is on creation of custom arrangements after an order is received.

3.5.2 Forward Incremental Planning

Forward incremental planning, or FIP, is a dynamic planning method. FIP is implemented from the initial receipt of an order. The actions required to fulfill that order are prioritized. The essential goal of FIP is to reduce lag time. While it can be quite effective, its primary limitation is that it assumes no other action is in progress -- as in, no machines are tied up and the workforce was essentially idle until the order was received. This may be a huge limitation for some industries, but for companies that produce products with high levels of customization, FIP is a powerful tool.

3.5.3 Backward Incremental Planning

Backward incremental planning, or BIP, is the other side of the FIP coin. BIP looks at the requirements from the due date backward and organizes the process accordingly. A good example of this is a bakery. The cake must be fresh for its pickup date, so the baker would look at the steps required to produce the cake and the estimated time required to bake and decorate it. BIP works well in cases where a deadline is more of a requested completion date and completing the order sooner produces no benefit.
3.6 The Importance of Planning & Scheduling
A smart company owner understands the importance of planning and scheduling. In fact, these two important business activities form the basis of almost all business operations on some level. Take the time to learn more about the importance of planning and scheduling for your small company.

Identification

Planning and scheduling are closely related; they're both processes that apply to almost every element of starting and running a business. For example, when you create a business plan and write down each section of how the business will run, you are participating in the planning process. You must also write a complete schedule to go along with that plan so that you know what to work on each day as you work toward the opening day of the business. For work projects, you must establish a project plan and well-defined goals, then set a corresponding schedule for accomplishing those goals.

Significance

There are a couple of important reasons why planning and scheduling are important for your business. For one, a solid plan and schedule helps keep costs down and allows you to operate according to a budget. For instance, if you take the time to create a plan for an online advertising campaign, you'll be able to narrow down your target audience and avoid the unnecessary cost of advertising to people who aren't interested in your products. Creating a schedule for running your online ads may also allow you to take advantage of price promotions offered by the advertising service. You can also set strict ad budget restrictions based on your plan. Having a plan and schedule also helps make your business goals seem more realistic and achievable.

Types

In addition to general planning and scheduling activities, many businesses must also prepare specific schedules and plans. For instance, a manufacturer must create an operations plan and schedule for the production process. Companies that have to order supplies and raw materials on
a regular basis need an ordering schedule. If the company utilizes shift workers, there must also be a schedule detailing the availabilities of employees and needs of the business.

**Solutions**

Creating a project plan and schedule is a two-step process that requires one or more computer programs. When planning, it's helpful to simply create a table with columns denoting every aspect of the project, including a description of the project that needs to be completed, a timeline for the project's completion including a due date, the name of the project leader, and the project's budget. You can create such a table in a word processing or spreadsheet program. After the initial plan is complete, enter a summary of specific tasks along with deadlines into a calendar program to receive reminders of upcoming deadlines. Such reminders are useful in remaining on-time with projects.

**Expert Insight**

One issue that may arise in the process of planning and scheduling is a situation where the business owner has to address multiple objectives at the same time. As Michael L. Pinedo, author of "Planning and Scheduling in Manufacturing and Services" states, "This implies that the two problems often cannot be solved separately; they may have to be solved together." For example, if one of your business objectives is to increase sales figures, an additional goal tied to that objective might be to train your sales professionals. These competing needs may complicate the process and cause delays in the project plan until both issues are addressed.

**4.0 Conclusion**

We have discussed capacity and production planning which are very important aspects of a project because they both relate the project to the market. Capacity and production plans enable the firm to plan well in advance what to produce and in what quantity too.

**5.0 Summary**

We have discussed capacity and production planning and have established the link between them.
6.0 Tutor-Marked Assignment

1. What do you understand by the installed capacity of a plant?

2. Strategies of Capacity Planning

3. Definition of Capacity Planning

4. Similarities between Capacity Planning & Aggregate Planning

7.0 References/Further Readings


MODULE 2: MANPOWER PLANNING AND ANALYSIS

Unit 1: Manpower Planning and Evaluation
Unit 2: Market Analysis
Unit 3: Supply Analysis
Unit 4: Competition and Marketing Plans
Unit 5: Project Cost Analysis

UNIT 1: MANPOWER PLANNING AND EVALUATION
CONTENTS

1.0 Introduction
2.0 Objectives
3.0 Main Content
1.0 INTRODUCTION
In Unit 5, we discussed the concept of an engineering evaluation of a project. Engineering evaluation of a project as we saw seeks to evaluate the engineering soundness of a project. This is very crucial especially when the project will be ranked or compared with another project. Every enterprise requires labour. It is labour that coordinates the other factors of production like land and capital. In terms of project evaluation, our concern is to look at the project and examine the human resources aspects. In terms of manpower planning and evaluation, we need to examine the following:
• Key employees
• The key responsibilities
• The qualifications
• Hours of work
• Training and development of the staff
• Remuneration of the staff

2.0 OBJECTIVES
At the end of this unit, you should be able to:
• explain manpower planning and evaluation
• discuss the practical applications in industry.

3.0 MAIN CONTENT
3.1 Manpower Planning and Evaluation
In general terms organising manpower in an organisation is the process of assigning duties amongst personnel and coordinating efforts towards the attainment of the firm’s objectives. But
before organising, there must be a plan. It is the plan that leads to the shaping of an organisation’s structure.

Conceptually, the project initiative in structuring the organisation should be concerned about two critical things.

- Job definitions in the project under consideration
- Departmentalisation which follows job definitions. In doing this, similar jobs are grouped together to form a department. The most common way of organising a project is by function.

For example a manufacturing plant may be divided into three types namely:

- Production
- Marketing
- Finance

There are two uses of the manpower plan. The first use is by the project initiator. When the project initiator is structuring the project, the manpower plan definitely is a critical component. The project initiator needs to know well in advance who the key employees will be. The key employees will depend on the nature of the business in question. If the business is, for example, soap manufacturing, then a lot of the production staff should be industrial or pure scientists plus other core support staff. Apart from that, each employee should have their various responsibilities. For example, in a soap plant, you will have production staff and also quality control staff. They have difference responsibility. And of course, the qualifications of the various staff including their years of experience should be properly documented and evaluated.

The second use of the manpower plan is that financial institutions like banks, before granting loans or overdraft for a project, usually insist on being convinced of the management skills that will be available or are actually available in the firm that seeks to borrow money. They will look at the people concerned, their qualifications and match them with the jobs allocated to them.

Hours of work and the salary and wages of the entire work force are another critical input. The salary and wages of those working on a project is actually expected to hover around the average for the industry.

In practical terms, the manpower of a project can be grouped into two namely:

- Direct labour
• Indirect labour

When we talk about direct labour in a manufacturing project, e.g., a soap plant, we are talking about staff attached to the actual production of the soap. The production manager, production supervisor and factory attendants are all direct labour.

Indirect labours on the other hand are those workers who do not work directly on the manufactured goods but indirectly. They include accounting and admin staff, marketing staff and others. We have an example of a manpower plan. It contains the following:

• Manpower requirements of the project broken down into direct and indirect labour
• Remuneration of the staff

SELF ASSESSMENT EXERCISE

List and explain four departments that could be found in a big manufacturing firm.
### Table 13: Manpower Requirements of the Project

#### (a) Indirect Labour

<table>
<thead>
<tr>
<th>Post</th>
<th>Specifications</th>
<th>Job Functions</th>
</tr>
</thead>
<tbody>
<tr>
<td>General manager</td>
<td>Degree in sciences, engineering or management but with previous experience in a water packaging outfit</td>
<td>To oversee the general management of the factory</td>
</tr>
<tr>
<td>Accounts/admin. officer</td>
<td>OND Accounting with at least 2 years post qualification experience</td>
<td>General administration and keeping of the books of account. Reports to the General Manager</td>
</tr>
<tr>
<td>Marketing officer</td>
<td>B.Sc or HND Marketing with previous experience in marketing of packaged water</td>
<td>Reports to the general manager and is in charge of marketing of the company products</td>
</tr>
<tr>
<td>Sales clerk</td>
<td>Senior Secondary School Certificate or GCE</td>
<td>Reporting to the marketing officer, the sales clerk will be responsible for all clerical duties concerning sales</td>
</tr>
<tr>
<td>Accounts clerk</td>
<td>Senior Secondary School Certificate or GCE</td>
<td>Reporting to Accounts/admin officer, the accounts clerk will be responsible for clerical accounting duties including receipt of cash.</td>
</tr>
<tr>
<td>Secretary</td>
<td>OND secretarial studies with at least 2 years experience in a busy organisation</td>
<td>Reporting to the general manager, the secretary will be in charge of all secretarial duties</td>
</tr>
<tr>
<td>Drivers</td>
<td>FSLC but with good knowledge of the environment</td>
<td>Carriage and general distribution of the company products</td>
</tr>
<tr>
<td>Security staff</td>
<td>FSLC</td>
<td>General security duties</td>
</tr>
</tbody>
</table>
Post Specifications Job Functions

General manager Degree in sciences, To oversee the general engineering or management of the factory but with previous experience in a water packaging outfit Accounts/admin. OND Accounting with at General administration and officer least 2 years post keeping of the books of qualification experience account. Reports to the General Manager Marketing officer B.Sc or HND Marketing Reports to the general with previous experience in manager and is in charge of marketing of packaged water marketing of the company Products Sales clerk Senior Secondary School Reporting to the marketing Certificate or GCE officer, the sales clerk will be responsible for all clerical duties concerning sales Accounts clerk Senior Secondary School Reporting to Certificate or GCE Accounts/admin officer, the accounts clerk will be responsible for clerical accounting duties including receipt of cash. Secretary OND secretarial studies with Reporting to the general at least 2 years experience in manager, the secretary will a busy organisation be in charge of all secretarial duties Drivers FSLC but with good Carriage and general knowledge of the distribution of the company environment products Security staff FSLC General security duties

(b) Direct Labour
<table>
<thead>
<tr>
<th>Post</th>
<th>Specifications</th>
<th>Job Functions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Production manager</td>
<td>HND water technology with at least 2 years</td>
<td>To oversee the production function in the water</td>
</tr>
<tr>
<td></td>
<td>experience post NYSC</td>
<td>plant</td>
</tr>
<tr>
<td>Shift supervisors</td>
<td>OND in science with relevant experience</td>
<td>To supervise production shifts</td>
</tr>
<tr>
<td>Technicians</td>
<td>City &amp; Guild/Trade Test</td>
<td>Maintenance of the mechanical and electrical</td>
</tr>
<tr>
<td></td>
<td></td>
<td>components of the plant</td>
</tr>
<tr>
<td>Laboratory technician</td>
<td>OND Laboratory Science</td>
<td>Reporting to the production manager, the</td>
</tr>
<tr>
<td></td>
<td></td>
<td>laboratory technician will be in charge of quality</td>
</tr>
<tr>
<td></td>
<td></td>
<td>control</td>
</tr>
<tr>
<td>Factory attendants/machine</td>
<td>Senior Secondary School Certificate or</td>
<td>General factory duties including operation of the</td>
</tr>
<tr>
<td>operators</td>
<td>GCE</td>
<td>water filling machine, pre-market</td>
</tr>
<tr>
<td></td>
<td></td>
<td>packaging of the sachet water and loading.</td>
</tr>
</tbody>
</table>
### Direct Labour

<table>
<thead>
<tr>
<th>Post</th>
<th>Specifications</th>
<th>Job Functions</th>
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</thead>
<tbody>
<tr>
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</tr>
<tr>
<td>Shift supervisors</td>
<td>OND in science with relevant experience</td>
<td>To supervise production shifts</td>
</tr>
<tr>
<td>Technicians</td>
<td>City &amp; Guild/Trade Test</td>
<td>Maintenance of the mechanical and electrical components of the plant</td>
</tr>
<tr>
<td>Laboratory technician</td>
<td>OND Laboratory Science</td>
<td>Reporting to the production manager, the laboratory technician will be in charge of quality control</td>
</tr>
<tr>
<td>Factory attendants/machine operators</td>
<td>Senior Secondary School Certificate or GCE</td>
<td>General factory duties including operation of the water filling machine, pre-market packaging of the sachet water and loading.</td>
</tr>
</tbody>
</table>

**Post Specifications Job Functions**

Production manager: HND water technology
- To oversee the production function in the water plant with at least 2 years production experience post NYSC.

Shift supervisors: OND in science
- To supervise production shifts with relevant experience.

Technicians: City & Guild/Trade Test
- Maintenance of the mechanical and electrical components of the plant.

Laboratory technician: OND Laboratory Science
- Reporting to the production manager, the laboratory technician will be in charge of quality control.

Factory attendants/machine operators: Senior Secondary School Certificate or GCE
- General factory duties including operation of the water filling machine, pre-market packaging of the sachet water and loading.
(c) Summary of Manpower Requirements Including Outlays

<table>
<thead>
<tr>
<th>Indirect Labour</th>
<th>No Required</th>
<th>Annual Outlays (N)</th>
</tr>
</thead>
<tbody>
<tr>
<td>General manager</td>
<td>1</td>
<td>420,000</td>
</tr>
<tr>
<td>Accounts/admin officer</td>
<td>1</td>
<td>240,000</td>
</tr>
<tr>
<td>Marketing officer</td>
<td>1</td>
<td>240,000</td>
</tr>
<tr>
<td>Sales clerk</td>
<td>3</td>
<td>360,000</td>
</tr>
<tr>
<td>Accounts clerk</td>
<td>2</td>
<td>240,000</td>
</tr>
<tr>
<td>Secretary</td>
<td>1</td>
<td>180,000</td>
</tr>
<tr>
<td>Driver</td>
<td>3</td>
<td>288,000</td>
</tr>
<tr>
<td>Security staff</td>
<td>4</td>
<td>336,000</td>
</tr>
<tr>
<td><strong>Sub-Total</strong></td>
<td><strong>16</strong></td>
<td><strong>2,304,000</strong></td>
</tr>
</tbody>
</table>

<table>
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<tr>
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</tr>
</thead>
<tbody>
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<td>1</td>
<td>360,000</td>
</tr>
<tr>
<td>Technicians</td>
<td>2</td>
<td>288,000</td>
</tr>
<tr>
<td>Shift Supervisors</td>
<td>4</td>
<td>720,000</td>
</tr>
<tr>
<td>Laboratory technician</td>
<td>1</td>
<td>180,000</td>
</tr>
<tr>
<td>Factory attendants/machine</td>
<td>12</td>
<td>1,296,000</td>
</tr>
<tr>
<td><strong>Sub-Total</strong></td>
<td><strong>20</strong></td>
<td><strong>2,844,000</strong></td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>36</strong></td>
<td><strong>5,148,000</strong></td>
</tr>
<tr>
<td><strong>Staff Welfare</strong></td>
<td></td>
<td><strong>514,800</strong></td>
</tr>
<tr>
<td><strong>Total Salary, Wages/Welfare</strong></td>
<td></td>
<td><strong>5,662,800</strong></td>
</tr>
</tbody>
</table>

No Required Annual Outlays (N)

<table>
<thead>
<tr>
<th>Indirect Labour</th>
<th>No.</th>
<th>(N)</th>
</tr>
</thead>
<tbody>
<tr>
<td>General manager</td>
<td>1</td>
<td>420,000</td>
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<tr>
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<td>240,000</td>
</tr>
<tr>
<td>Secretary</td>
<td>1</td>
<td>180,000</td>
</tr>
</tbody>
</table>
Driver  3  288,000
Security staff  4  336,000
Sub-Total  16  2,304,000

Direct Labour
Production manager  1  360,000
Technicians  2  288,000
Shift Supervisors  4  720,000
Laboratory technician  1  180,000
Factory attendants/machine  12  1,296,000
Operators

Sub-Total  20  2,844,000
Grand Total  36  5,148,000
Staff Welfare  514,800
Total Salary, Wages/Welfare  5,662,800

4.0 CONCLUSION
This unit has treated manpower planning and evaluation which is a critical aspect of evaluation of projects. The unit has focused attention on the manpower aspects of a project.

5.0 SUMMARY
In this unit, we have discussed manpower planning and evaluation. We have seen how manpower planning involves the assigning of duties to personnel and have also tried to relate manpower to a firm’s objectives.

We also saw that departmentalisation is a critical aspect of a manpower plan. Also we discussed the use of the manpower plan. We saw that the manpower plan can be used by two different groups of people – the project initiator and the evaluator.

6.0 TUTOR-MARKED ASSIGNMENT
Why is a manpower plan important in a start-up project?

7.0 REFERENCES/FURTHER READINGS
UNIT 1: MARKET ANALYSIS

CONTENTS

1.0 Introduction

2.0 Objectives

3.0 Main Content

3.1 Definition of Market Analysis

   3.1.1 What are the factors of market analysis

   3.1.2 Dimensions of Marketing Analysis

   3.1.3 Different Methods of Market Analysis

   3.1.4 Different Types of Business Analysis Tools

3.2 Types of Market Failure

3.3 Types of Stock Market Analysis

3.4 How to do a market analysis

4.0 Conclusion

5.0 Summary

6.0 Tutor-Marked Assignment

7.0 References/Further Readings

1.0 INTRODUCTION

A key part of any business plan is the market analysis. This section needs to demonstrate both your expertise in your particular market and the attractiveness of the market from a financial standpoint.

The goal of a market analysis is to determine the attractiveness of a market and to understand its evolving opportunities and threats as they relate to the strengths and weaknesses of the firm.
2.0 OBJECTIVES

At the end of this unit, you should be able to:

• explain the meaning of market analysis

• Different Methods of Market Analysis

3.0 MAIN CONTENT

3.1 Definition of Market Analysis

A market analysis is a quantitative and qualitative assessment of a market. It looks into the size of the market both in volume and in value, the various customer segments and buying patterns, the competition, and the economic environment in terms of barriers to entry and regulation.

A market analysis studies the attractiveness and the dynamics of a special market within a special industry. It is part of the industry analysis and thus in turn of the global environmental analysis. Through all of these analyses, the strengths, weaknesses, opportunities and threats (SWOT) of a company can be identified. Finally, with the help of a SWOT analysis, adequate business strategies of a company will be defined. The market analysis is also known as a documented investigation of a market that is used to inform a firm's planning activities, particularly around decisions of inventory, purchase, work force expansion/contraction, facility expansion, purchases of capital equipment, promotional activities, and many other aspects of a company.

A marketing analysis is a study of the dynamism of the market. It is the attractiveness of a special market in a specific industry. Marketing analysis is basically a business plan that presents information regarding the market in which you are operating in. It deals with various factors.

3.1.1 What are the factors of market analysis

The most common factors are the SWOT which is an acronym for; Strengths, Weaknesses, Opportunities, and Threats. By assessing the company’s strengths and weaknesses, you can make a strategy on which factors to focus upon. If you have a good labor force, ample investment and good advertising experts then you are going to make your marketing strategy focusing on those things. Similarly if your technology is comparatively poorer and you lack online presence then
you are going to avoid those things. You also look at external factors like situations which may
you with an opportunity or threat. Economic factors, political instabilities or even social changes
can give you opportunities which you can seize and do better. They can also create threats which
are going to hamper your business dealings. Considering all these factors will give you a
marketing analysis from which you can implement your decisions.

3.1.2 Dimensions of Marketing Analysis
There are certain dimensions which help us to perform a marketing analysis. These things help
us understand the market we operate in better. These dimensions include;

**Market Size:** The size of the market is a key factor in a marketing analysis. The bigger the
market the more competitors you are likely to have. For a big market, you need to make sure
your products and services stand out. Otherwise, the customers can easily switch to a rival
product. Not only that, a bigger market makes you rethink your pricing policy. Set your price too
high then you are going to lose your customer base to other competitors. Set it too low and
people will think that you are just providing cheaper poor quality goods. If the market size is
small then you can get away with charging a high price. All these facts are kept in the marketing
analysis. Based on that you go ahead with your marketing plan.

**Growth rate of the market:** The market growth rate is a huge factor in any sort of marketing
analysis. This is because you get the idea of how long the said market will last. Before you make
an investment you need to analyze the market’s growth rate. If it is likely to grow over time then
you can invest more in it. If it has no growth then you are likely to be discouraged from investing
anything at all. How much time and importance you give to the market depends on its growth
rate.

**Market Trends:** Market trends are a significant part of the marketing analysis. Having
knowledge about the trends help you to decide what kind of product you are going to sell. When
you are starting off a business you need to know what the current trend is. What is the thing that
the customers like? How much they are willing to spend? What other trends may capture their
attention? These are the sort of things which will go on your analysis. On the other hand, market
trends can change any day. This can turn out to be an opportunity for your business. If that’s the
case then you can seize it and make the most of it. Changes in trend can also be a threat for you.
If you are comfortable producing one kind of good then a market trend change will affect you the most.

**Market Profitability:** Most companies’ motive to get into the business is to make a profit. In other words, they are profit-motive businesses. So before getting into a business you need to analyze the profitability of the market. If the market has a good profitability then only you are going to invest heavily. Otherwise, it would be a waste of your time and capital. In order to calculate the profitability of the market, there are a few things one has to consider. These things include: buyer power, supplier power, barriers to entry and so on.

**Key Success Factors:** The key success factors are those elements which help the business to achieve great success in the market. Such elements are required to stand out among the rest of the competition. These are things which you did well that have enabled you to produce great results. Key success factors include;

1. Technology progress
2. Economies of scale
3. Efficient utilization of resources

**Distribution Channels:** Distribution channels are very important for a business. Without those, you won’t be able to get your products to your customers. So it becomes a big factor in a marketing analysis. This is because you need to assess how well the channels are. If the existing ones are good enough or you need to develop newer ones. Sometimes you come up with brand new channels like online marketing.

**Industry Cost Structure:** The industry cost structure is a significant factor while running a business. It basically sees how much cost is required to get your products for sale. Sometimes firms can come up with ways to decrease that cost and thereby make a bigger profit without increasing the market price. Doing a marketing analysis will help you to come up with newer ways to reduce cost. At the same time, it helps to create strategies for developing a competitive advantage of your rivals.
3.1.3 Different Methods of Market Analysis

Companies need information about the market and surrounding business environment in order to maintain success. Various methods of market analysis are available so companies can gather the requisite information for external factors. Common market analysis options include surveys, focus groups, observation, field trials, or other methods. Regardless of the approach used, the methods of market analysis should provide valuable information the company did not have before. The gathered data should also allow a company to improve operations and be stronger than competitors.

Surveys are among the most common market analysis tools. Companies can send out mailers and e-mails or use telephone surveys to gather consumer data. The information from the survey typically provides information on the desires, perceptions, and wants of consumers. New products, product quality, or product lines are often the result of this information. These surveys may also reveal information on other products purchased.

i. **Focus groups** are a bit more personal when compared to standard surveys. Companies often select a few individuals to come in and discuss or test a new product. The information here allows a company to review consumer feedback and ask the focus group participants questions. Though focus groups are a bit more expensive than surveys, these methods of market analysis can glean more information. A drawback to focus groups can be the internal bias in any individual in the group.

ii. **Observation** may be among the easiest methods of market analysis. Essentially, internal stakeholders simply look around the market and business environment at what other companies are doing. A review of competitors and other successful products can help a company determine the future of the market. A flaw in this method is the inability to apply quantitative analysis to the analysis process. Observation may also not determine the internal profits a competitor earns from its products.

iii. **Field trials** typically represent one of the most expensive methods of market analysis available to the company. The business can create a small group of products and test them in select markets around the larger region. Information from each test market allows a company to
assess how general consumers react along with any associated marketing or other programs attached to the product. If successful, the market analysis can help a company complete a rollout in a nationwide sense. As the company already has a partial system in place for distributing goods, a complete rollout is typically easier to process after a field trial.

3.1.4 Different Types of Business Analysis Tools

Business analysis tools are different methods stakeholders use to assess a company’s operations. In most cases, the purpose of the analysis is to determine how effective or efficient a company is in the overall market. A few different tools are accounting ratios, SWOT analysis, and the balanced scorecard. Each one takes a different approach when reviewing the company’s financial and nonfinancial aspects. Both internal and external stakeholders can use business analysis tools as a determination of a company’s overall strength in the business environment.

Accounting ratios are among the easier analysis tools to compute and use in business assessment. These ratios use information from both the income statement and balance sheet in order to provide indicators of a company’s financial strength. In particular, the ratios measure a company’s liquidity, profitability, asset use, and financial leverage along with other financial areas. While a good tool for use at the end of each month, financial ratios do have some flaws. First, the ratios are useless by themselves as they need another source for comparison; second, the ratios only use information from the financial statement for review.

SWOT stands for strengths, weaknesses, opportunities, and threats. In terms of business analysis tools, SWOT analysis is valuable because it reviews both internal and external factors that can relate to a company’s operations. Strengths and weaknesses are the internal factors; essentially, they are the things a business does well and does not do well. Opportunities and threats represent the external factors. Opportunities are new items or business areas in which a company can engage, while threats represent the potential competitors in the market or new opportunities.

The balanced scorecard is an increasingly popular assessment among other business analysis tools. The scorecard has four different perspectives: financial, business process, learning and growth, and customer. Each perspective looks at specific information related to its overarching focus. Taken together, all perspectives should provide information that helps a company reach its
goals and develop strategies. The balanced scorecard may also be able to help a company plan future operations.

Other business analysis tools are available for a company to use if necessary. Owners and executives can often review other tools, such as decision trees, risk analysis, or game theory among others. The important thing to remember is selecting a tool that allows a company to include all factors necessary for the assessment process. Hiring a consultant may also be possible to review and improve a company’s operations. Either way, a company should use whatever works best for the business.

3.2 Types of Market Failure
A market failure is a situation where free markets fail to allocate resources efficiently. Economists identify the following cases of market failure:

**Productive and allocative inefficiency**
Markets may fail to produce and allocate scarce resources in the most efficient way.

**Monopoly power**
Markets may fail to control the abuses of monopoly power.

**Missing markets**
Markets may fail to form, resulting in a failure to meet a need or want, such as the need for public goods, such as defence, street lighting, and highways.

**Incomplete markets**
Markets may fail to produce enough merit goods, such as education and healthcare.

**De-merit goods**
Markets may also fail to control the manufacture and sale of goods like cigarettes and alcohol, which have less merit than consumers perceive.
Negative externalities

Consumers and producers may fail to take into account the effects of their actions on third-parties, such as car drivers, who may fail to take into account the traffic congestion they create for others. Third-parties are individuals, organisations, or communities indirectly benefiting or suffering as a result of the actions of consumers and producers attempting to pursue their own self interest.

Property rights

Markets work most effectively when consumers and producers are granted the right to own property, but in many cases property rights cannot easily be allocated to certain resources. Failure to assign property rights may limit the ability of markets to form.

Information failure

Markets may not provide enough information because, during a market transaction, it may not be in the interests of one party to provide full information to the other party.

Unstable markets

Sometimes markets become highly unstable, and a stable equilibrium may not be established, such as with certain agricultural markets, foreign exchange, and credit markets. Such volatility may require intervention.

Inequality

Markets may also fail to limit the size of the gap between income earners, the so-called income gap. Market transactions reward consumers and producers with incomes and profits, but these rewards may be concentrated in the hands of a few.

Remedies

In order to reduce or eliminate market failures, governments can choose two basic strategies:
Use the price mechanism

The first strategy is to implement policies that change the behaviour of consumers and producers by using the price mechanism. For example, this could mean increasing the price of ‘harmful’ products, through taxation, and providing subsidies for the ‘beneficial’ products. In this way, behaviour is changed through financial incentives, much the same way that markets work to allocate resources.

Use legislation and force

The second strategy is to use the force of the law to change behaviour. For example, by banning cars from city centers, or having a licensing system for the sale of alcohol, or by penalising polluters, the unwanted behaviour may be controlled.

In the majority of cases of market failure, a combination of remedies is most likely to succeed.

3.3 Types of Stock Market Analysis

Fundamental Analysis

The goal of fundamental analysis is to determine whether a company’s future value is accurately reflected in its current stock price.

Fundamental analysis attempts to estimate the value of a particular stock based on a variety of factors, such as the current finances of the company and the prevailing economic environment. Fundamental analysis also may include speaking with a company’s management team and assessing how the company’s products are received in the marketplace.

When a fundamental review is complete, the analyst may decide the stock is an attractive opportunity because the market has underestimated its future prospects. The analyst also may determine the stock to be a “hold” or a “sell” if the value is fully reflected in the price.
Technical Analysis

Technical analysts evaluate recent trading movements and trends to attempt to determine what’s next for a company’s stock price. Generally, technical analysts pay less attention to the fundamentals underlying the stock price.

Technical analysts rely on stock charts to make their assessment of a company’s stock price. For example, technicians may look for a support level and resistance level when assessing a stock’s next move. A support level is a price level at which the stock might find support and below which it may not fall. In contrast, a resistance level is a price at which the stock might find pressure and above which it may not rise.

Sentimental Analysis

Sentimental analysis attempts to measure the market in terms of the attitudes of investors. Sentimental analysis starts from the assumption that the majority of investors are wrong. In other words, that the stock market has the potential to disappoint when “masses of investors” believe prices are headed in a particular direction.

Sentiment analysts are often referred to as contrarians who look to invest against the majority view of the market. For example, if the majority of professional market watchers expect a stock price to trend higher, sentiment analysts may look for prices to disappoint the majority and trend lower.

Which approach is best? There is no clear answer to that question. But it’s important to remember three things: Past performance does not guarantee future results, actual results will vary, and the best approach may be to create a portfolio based on your time horizon, risk tolerance, and goals.

3.4 How to do a market analysis

The objectives of the market analysis section of a business plan are to show to investors that:

- you know your market
• the market is large enough to build a sustainable business

In order to do that I recommend the following plan:

1. Demographics and Segmentation
2. Target Market
3. Market Need
4. Competition
5. Barriers to Entry
6. Regulation

The first step of the analysis consists in assessing the size of the market.

**Demographics and Segmentation**

When assessing the size of the market, your approach will depend on the type of business you are selling to investors. If your business plan is for a small shop or a restaurant then you need to take a local approach and try to assess the market around your shop. If you are writing a business plan for a restaurant chain then you need to assess the market at a national level.

Depending on your market you might also want to slice it into different segments. This is especially relevant if you or your competitors focus only on certain segments.

**Volume & Value**

There are two factors you need to look at when assessing the size of a market: the number of potential customers and the value of the market. It is very important to look at both numbers separately, let's take an example to understand why.

Imagine that you have the opportunity to open a shop either in Town A or in Town B:
Table: Town A vs. Town B

<table>
<thead>
<tr>
<th>Town</th>
<th>A</th>
<th>B</th>
</tr>
</thead>
<tbody>
<tr>
<td>Market value</td>
<td>#200m</td>
<td>#100m</td>
</tr>
<tr>
<td>Potential customers</td>
<td>2 big companies</td>
<td>1,000 small companies</td>
</tr>
<tr>
<td>Competition</td>
<td>2 competitors</td>
<td>10 competitors</td>
</tr>
</tbody>
</table>

Although Town B looks more competitive (10 competitors vs. 2 in Town A) and a smaller opportunity (market size of #100m vs. #200 in Town A), with 1,000 potential customers it is actually a more accessible market than Town A where you have only 2 potential customers.

**Potential customer?**

The definition of a potential customer will depend on your type of business. For example if you are opening a small shop selling office furniture then your market will be all the companies within your delivery range. As in the example above it is likely that most companies would have only one person in charge of purchasing furniture hence you wouldn't take the size of these businesses in consideration when assessing the number of potential customers. You would however factor it when assessing the value of the market.

**Market value**

Estimating the market value is often more difficult than assessing the number of potential customers. The first thing to do is to see if the figure is publicly available as either published by a consultancy firm or by a state body. It is very likely that you will find at least a number on a national level.

If not then you can either buy some market research or try to estimate it yourself.
Methods for building an estimate

There are 2 methods that can be used to build estimates: the bottom up approach or the top down approach.

The bottom up approach consist in building a global number starting with unitary values. In our case the number of potential clients multiplied by an average transaction value.

Let's keep our office furniture example and try to estimate the value of the 'desk' segment. We would first factor in the size of the businesses in our delivery range in order to come up with the size of the desks park. Then we would try to estimate the renewal rate of the park to get the volume of annual transactions. Finally, we would apply an average price to the annual volume of transactions to get to the estimated market value.

Here is a summary of the steps including where to find the information:

1. Size of desks park = number of businesses in delivery area x number of employees (you might want to refine this number based on the sector as not all employees have desks)
2. Renewal rate = 1 / useful life of a desk
3. Volume of transactions = size of desks park x renewal rate
4. Value of 1 transaction = average price of a desk
5. Market value = volume of transactions x value of 1 transaction

You should be able to find most of the information for free in this example. You can get the number and size of businesses in your delivery area from the national statistics. Your accountant should be able to give you the useful life of a desk (but you should know it since it is your market!). You can compare the desk prices of other furniture stores in your area. As a side note here: it is always a good idea to ask your competitors for market data (just don't say you are going to compete with them).

Target Market

The target market is the type of customers you target within the market. For example if you are selling jewellery you can either be a generalist or decide to focus on the high end or the lower
end of the market. This section is relevant when your market has clear segments with different drivers of demand. In my example of jewels, value for money would be one of the drivers of the lower end market whereas exclusivity and prestige would drive the high end.

Now it is time to focus on the more qualitative side of the market analysis by looking at what drives the demand.

**Market Need**

This section is very important as it is where you show your potential investor that you have an intimate knowledge of your market. You know why they buy!

Here you need to get into the details of the drivers of demand for your product or services. One way to look at what a driver is, is to look at takeaway coffee. One of the drivers for coffee is consistency. The coffee one buys in a chain is not necessarily better than the one from the independent coffee shop next door. But if you are not from the area then you don't know what the independent coffee shop's coffee is worth. Whereas you know that the coffee from the chain will taste just like in every other shop of this chain. Hence most people on the move buy coffee from chains rather than independent coffee shops.

From a tactical point of view, this section is also where you need to place your competitive edge without mentioning it explicitly. In the following sections of your business plan you are going to talk about your competition and their strengths, weaknesses and market positioning before reaching the Strategy section in which you'll explain your own market positioning. What you want to do is prepare the reader to embrace your positioning and invest in your company.

To do so you need to highlight in this section some of the drivers that your competition has not been focusing on. A quick example for an independent coffee shop surrounded by coffee chains would be to say that on top of consistency, which is relevant for people on the move, another driver for coffee shop demand is the place itself as what coffee shops sell before most is a place for people to meet. You would then present your competition. And in the Strategy section explain that you will focus on locals looking for a place to meet rather than takeaway coffee and that your differentiating factor will be the authenticity and atmosphere of your local shop.
Competition

The aim of this section is to give a fair view of who you are competing against. You need to explain your competitors' positioning and describe their strengths and weaknesses. You should write this part in parallel with the Competitive Edge part of the Strategy section.

The idea here is to analyse your competitors angle to the market in order to find a weakness that your company will be able to use in its own market positioning.

One way to carry the analysis is to benchmark your competitor against each of the key drivers of demand for your market (price, quality, add-on services, etc.) and present the results in a table.

Below is an example for a furniture shop in France. As you can see from the table all the actors on the market are currently focused on the low medium range of the market leaving the space free for a high end focused new player.

Barriers to Entry

This section is all about answering two questions from your investors:

1. what prevents someone from opening a shop in front of yours and take 50% of your business?
2. having answered the previous question what makes you think you will be successful in trying to enter this market? (start-up only)

As you would have guess barriers to entry are great. Investors love them and there is one reason for this: it protects your business from new competition!

Here are a few examples of barriers to entry:

- Investment (project that require a substantial investment)
- Technology (sophisticated technology a website is not one, knowing how to process uranium is)
- Brand (the huge marketing costs required to get to a certain level of recognition)
- Regulation (licences and concessions in particular)
- Access to resources (exclusivity with suppliers, proprietary resources)
- Access to distribution channels (exclusivity with distributors, proprietary network)
- Location (a shop on Regent's Street)

The answer to the questions above will be highly dependent on your type of business, your management team and any relations it might have. Therefore it is hard for me to give any general tips about it.

**Regulation**

If regulation is a barrier at entry in your sector then I would advise you to merge this section with the previous one. Otherwise this section should be just a tick the box exercise where you explain the main regulations applicable to your business and which steps you are going to take to remain compliant.

**4.0 CONCLUSION**

We have fully discussed the market analysis. We discussed the definition and method of market analysis.

**5.0 SUMMARY**

Understanding market analysis and different Types of Business Analysis Tools

**6.0 TUTOR-MARKED ASSIGNMENT**

- What are the factors of market analysis
- Dimensions of Marketing Analysis
- Different Methods of Market Analysis
- Different Types of Business Analysis Tools
- Types of Market Failure
- Types of Stock Market Analysis

**7.0 REFERENCES/FURTHER READINGS**

UNIT 3: SUPPLY ANALYSIS

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Content
3.1 The Supply Equation
3.2 Analysing Supply Data
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION
In Unit 2, we discussed market analysis which basically looked at the market from the demand side. In this unit, our task is to look at the market from the supply side. Basically when an investor is contemplating an investment in the manufacture of goods for the market, he/she tries to evaluate the nature of the market for the proposed goods or services. Understanding the nature of the market will involve understanding demand as well as supply.

Supply analysis in project analysis tries to focus attention on the supply side of the market. The potential investor will like to know who the current suppliers of the goods or services are. Because this will guide him/her in understanding what is known as the demand/supply gap.

Supply analysis tries to identify the supply of given goods or services. It tries to identify who the suppliers are and their locations. Generally, in measuring the supply of a good, the following should be taken into consideration:
• The domestic supply of the good or service;
• The foreign supply of the good or service. (the imported quantity); and
• The export of the good or service (export quantity).

2.0 OBJECTIVES
At the end of this unit, you should be able to:
• explain what a supply analysis is
3.0 MAIN CONTENT

3.1 The Supply Equation

Consider a firm called Bade Nigeria Limited that wishes to set up a liquid soap manufacturing plant in Nigeria. The firm now wants to analyse the supply of liquid soap in Nigeria. As we have said, there are three key items to consider. Those three items are:

• The domestic supply of the liquid soap;
• The foreign supply of the liquid soap;
• The export of the liquid soap in question.

Let $A =$ the domestic supply of a good

$B =$ the foreign supply of a good

$C =$ the export of the good

Then supply $X = (A + B) - C$.

This is called the supply equation.

You will notice that $C$ is the exported quantity and which will not be available for local consumption.
<table>
<thead>
<tr>
<th>Products</th>
<th>N,000</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Food and Drinks</strong></td>
<td></td>
</tr>
<tr>
<td>Flour</td>
<td>4,125,417</td>
</tr>
<tr>
<td>Sugar</td>
<td>350,333</td>
</tr>
<tr>
<td>Confectionery</td>
<td>1,002,738</td>
</tr>
<tr>
<td>Biscuits</td>
<td>4,700,211</td>
</tr>
<tr>
<td>Beer</td>
<td>3,665,544</td>
</tr>
<tr>
<td>Soft drinks</td>
<td>124,668</td>
</tr>
<tr>
<td>Wine spirit</td>
<td>84,598</td>
</tr>
<tr>
<td><strong>Electrical Equipment</strong></td>
<td></td>
</tr>
<tr>
<td>Refrigerators</td>
<td>244,228</td>
</tr>
<tr>
<td>Record Players</td>
<td>n.a</td>
</tr>
<tr>
<td>Loud speakers</td>
<td>13,204</td>
</tr>
<tr>
<td>Radio cassettes</td>
<td>3,680</td>
</tr>
<tr>
<td>Air conditioners</td>
<td>319,361</td>
</tr>
<tr>
<td>Television sets</td>
<td>2,528</td>
</tr>
<tr>
<td>Electrical cables</td>
<td>48,969</td>
</tr>
<tr>
<td><strong>Vehicle Assembly</strong></td>
<td></td>
</tr>
<tr>
<td>Motor cycles</td>
<td>235,633</td>
</tr>
<tr>
<td>Passenger cars</td>
<td>1,447,874</td>
</tr>
<tr>
<td>Pick up</td>
<td>n.a</td>
</tr>
<tr>
<td>Other commercial vehicles</td>
<td>1,078,980</td>
</tr>
<tr>
<td>Building Materials</td>
<td></td>
</tr>
<tr>
<td>----------------------------</td>
<td>-------</td>
</tr>
<tr>
<td>Paints</td>
<td>863,479</td>
</tr>
<tr>
<td>Cements</td>
<td>2,221,060</td>
</tr>
<tr>
<td>Tiles</td>
<td>299,135</td>
</tr>
<tr>
<td>Roofing sheets</td>
<td>2,705,982</td>
</tr>
<tr>
<td>Steel and iron rods</td>
<td>718,785</td>
</tr>
<tr>
<td>Wire-nails and wire products</td>
<td>207,520</td>
</tr>
<tr>
<td>PVC pipes and fittings</td>
<td>84,149</td>
</tr>
<tr>
<td><strong>Petroleum and Chemicals</strong></td>
<td></td>
</tr>
<tr>
<td>Soap detergent</td>
<td>4,618,792</td>
</tr>
<tr>
<td>Lubricants</td>
<td>1,673,035</td>
</tr>
<tr>
<td>Safety matches</td>
<td>138,841</td>
</tr>
<tr>
<td>Batteries</td>
<td>527,551</td>
</tr>
<tr>
<td><strong>Textiles</strong></td>
<td></td>
</tr>
<tr>
<td>Cotton textiles</td>
<td>6,679,028</td>
</tr>
<tr>
<td>Synthetic fabrics</td>
<td>2,998,946</td>
</tr>
<tr>
<td>Knitted fabrics</td>
<td>994,827</td>
</tr>
<tr>
<td>Garments</td>
<td>31,477</td>
</tr>
<tr>
<td><strong>Paper Conversion</strong></td>
<td></td>
</tr>
<tr>
<td>Exercise Books</td>
<td>260,487</td>
</tr>
<tr>
<td>Light and flexible packaging</td>
<td>301,541</td>
</tr>
<tr>
<td>Corrugated cartons</td>
<td>824,430</td>
</tr>
<tr>
<td>Paper bags</td>
<td>384,835</td>
</tr>
<tr>
<td>Tissue paper</td>
<td>194,928</td>
</tr>
</tbody>
</table>

**Table 18: Exports by Products**

<table>
<thead>
<tr>
<th>Description</th>
<th>(₦ Million)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Live animals and animal products</td>
<td>137.1</td>
</tr>
<tr>
<td>Vegetable products</td>
<td>438.8</td>
</tr>
<tr>
<td>Food industry products</td>
<td>876.6</td>
</tr>
<tr>
<td>Of which tobacco products</td>
<td>0.0</td>
</tr>
<tr>
<td>Fats and oil</td>
<td>8.2</td>
</tr>
<tr>
<td>Mineral products</td>
<td>4,914,042.1</td>
</tr>
<tr>
<td>Chemical and allied products</td>
<td>389.6</td>
</tr>
<tr>
<td>Plastic, ethers, esters of cellulose, rubber, etc.</td>
<td>3245.2</td>
</tr>
<tr>
<td>Hides, leather and fur</td>
<td>6806.1</td>
</tr>
<tr>
<td>Wood, charcoal and wood products</td>
<td>39.6</td>
</tr>
<tr>
<td>Paper-making material and articles thereof</td>
<td>621.7</td>
</tr>
<tr>
<td>Textiles and textile article</td>
<td>1000.1</td>
</tr>
<tr>
<td>Footwear, headgear, umbrellas, feathers, hair</td>
<td>228.8</td>
</tr>
<tr>
<td>Stone, plaster, cement asbestos, mica products</td>
<td>42.6</td>
</tr>
<tr>
<td>Natural pearls, gemstone and other precious metals</td>
<td>0.0</td>
</tr>
<tr>
<td>Base metals and articles of base metal</td>
<td>5645.0</td>
</tr>
<tr>
<td>Machinery and appliances (other than electrical)</td>
<td>4508.8</td>
</tr>
<tr>
<td>Transport equipment</td>
<td>190,409.0</td>
</tr>
</tbody>
</table>
### 3.2 Analysing Supply Data

We have agreed that the investor should evaluate the market in terms of determining the level of supply of the goods or service in the market.

But in practical terms, there is the urgent need to identify every supplier and the suppliers’ location. This will assist in the preparation of a marketing plan. Some analysts believe that getting information on the actual supply data is all that is important. That is not true. In practical terms, there is the need to find out the following facts about supply in an industry:

<table>
<thead>
<tr>
<th>Description</th>
<th>(₦ Million)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Live animals and animal products</td>
<td>108,636.4</td>
</tr>
<tr>
<td>Of which live animals</td>
<td>97.7</td>
</tr>
<tr>
<td>Vegetable products</td>
<td>103,549.2</td>
</tr>
<tr>
<td>Food industry products</td>
<td>84,374.6</td>
</tr>
<tr>
<td>Of which tobacco products</td>
<td>140,183.3</td>
</tr>
<tr>
<td>Fats and oil</td>
<td>4,823.8</td>
</tr>
<tr>
<td>Mineral products</td>
<td>88,348.1</td>
</tr>
<tr>
<td>Chemical and allied products</td>
<td>133,367.4</td>
</tr>
<tr>
<td>Plastic, ethers, esters of cellulose, rubber, etc.</td>
<td>121,732.9</td>
</tr>
<tr>
<td>Hides, leather and fur</td>
<td>2,432.4</td>
</tr>
<tr>
<td>Wood, charcoal and wood products</td>
<td>40,483</td>
</tr>
<tr>
<td>Paper-making material and articles thereof</td>
<td>44,498.2</td>
</tr>
<tr>
<td>Textiles and textile article</td>
<td>27,775.7</td>
</tr>
<tr>
<td>Footwear, headgear, umbrellas, feathers, hair</td>
<td>3,258.6</td>
</tr>
<tr>
<td>Stone, plaster, cement asbestos, mica products</td>
<td>15,568.2</td>
</tr>
<tr>
<td>Natural pearls, gemstone and other precious metals</td>
<td>44.4</td>
</tr>
<tr>
<td>Base metals and articles of base metal</td>
<td>136,046.2</td>
</tr>
<tr>
<td>Machinery and appliances (other than electrical)</td>
<td>409,123.4</td>
</tr>
<tr>
<td>Transport equipment</td>
<td>265,034.9</td>
</tr>
<tr>
<td>Instruments and apparatus (photos, clocks, etc)</td>
<td>13,464.9</td>
</tr>
<tr>
<td>Miscellaneous manufactured articles etc.</td>
<td>9,357.58</td>
</tr>
<tr>
<td>Arms and ammunitions</td>
<td>23.3</td>
</tr>
<tr>
<td>Works of arts, collector pieces and antiques</td>
<td>6.6</td>
</tr>
<tr>
<td>Specials items</td>
<td>48.4</td>
</tr>
</tbody>
</table>
• No. of players or suppliers in an industry;
• Their current installed capacities;
• Their current actual operating capacities;
• Anticipated expansion plans;
• Critical labour costs in the industry;
• Raw materials costs in the industry and the likely direction; and
• Categorizing the suppliers into their various categories – big, medium or small players.

SELF ASSESSMENT EXERCISE

Explain the supply equation and its relevance.

4.0 CONCLUSION

The supply analysis attempts to identify the components of the supply of given goods and services as well as the supplies and their locations.

5.0 SUMMARY

The supply analysis seeks to analyse the supply of goods and services. It enables the would-be-investor or analyst to have a clear picture of the supply in the market place. Understanding supply is a must if we are to understand the nature of competition in industry.

6.0 TUTOR-MARKED ASSIGNMENT

Discuss the three components of supply that make up the supply equation.

7.0 REFERENCES/FURTHER READINGS

UNIT 4: COMPETITION AND MARKETING PLANS

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Body
3.1 Analytical Framework
3.2 The Nature of Competition
3.3 The Marketing Plan
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION
We have discussed market demand when we were looking at market analysis. We also discussed supply. We now want to move ahead and see how both of them interplay in what is known as the market.

In this intellectual journey, we have put ourselves in the shoes of the would-be investor or analyst who wants to understand the nature of competition in the market. Every firm takes market demand as given and no firm can single-handedly change demand which we said depends on a lot of factors. Also, every firm takes supply to the market as given because no firm is able to control the supply to the market from other competitors.

It is because of this that we really need to understand the nature of competition in the market. Every dynamic environment creates opportunities and problems for firms. A company must be able to respond constructively to this market setting, analyse the opportunities and threats, and then formulate marketing plans to remain in the competition.

2.0 OBJECTIVES
At the end of this unit, you should be able to:

• explain the meaning of competition
• discuss marketing plans and how they are designed.
3.0 MAIN CONTENT

3.1 Analytical Framework

We know where we are coming from and we also know where we are going. Our task is to discuss the competition and also the marketing plan. To guide us so that we do not forget our direction, we shall have our proposal an outline – a type of framework that should guide us when evaluating competition and also the design of marketing plans. Marketing plans are very crucial from the point of view of the project initiator as well as from the project evaluator.

Table 20: Competition: A Framework for Analysis

<table>
<thead>
<tr>
<th>Industry Outlook</th>
<th>Demand for the product or service</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Usefulness and desire</td>
</tr>
<tr>
<td></td>
<td>Stability of demand</td>
</tr>
<tr>
<td></td>
<td>Supply capacity of industry</td>
</tr>
<tr>
<td></td>
<td>Labour costs</td>
</tr>
<tr>
<td></td>
<td>Raw material costs</td>
</tr>
<tr>
<td></td>
<td>Taxation</td>
</tr>
<tr>
<td></td>
<td>Permits</td>
</tr>
<tr>
<td></td>
<td>Regulation</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Company’s Position in the Industry</th>
<th>Market position of the firm in the industry</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Products offered</td>
</tr>
<tr>
<td></td>
<td>Standing of the products</td>
</tr>
<tr>
<td></td>
<td>The location of the firm</td>
</tr>
<tr>
<td></td>
<td>Comparative location</td>
</tr>
<tr>
<td></td>
<td>Relative efficiency of the firm’s equipment cost advantages</td>
</tr>
<tr>
<td></td>
<td>Relative financial strength</td>
</tr>
<tr>
<td></td>
<td>Ability of company management</td>
</tr>
</tbody>
</table>

3.2 The Nature of Competition

In every industry, competition exists. It is not a matter of sheer bad luck or coincidence. Competition occurs because every firm in an industry wants to sell its products and also get market share to the detriment of other players.

In the market, the state of competition depends on five basic forces as shown in Figure 5. Therefore, any discussion on competition must take into consideration these five basic forces.
since they cannot be glossed over. The first force exists within the industry where we see firms all jockeying for position. Here, all firms unleash their strategies and fight each other. In the end, some firms emerge as clear leaders, some emerge as followers, while others might close shop.

The second force is the threat of new entrants. New entrants into an industry bring in new capacity. But we should note that the threat of entry depends on the barriers present and also the reaction of existing players. We should also not forget the forces arising from suppliers. Strong suppliers can exert strong bargaining power on market participants to the extent of raising prices and influencing the price of goods generally. Powerful buyer groups, when they exist in an industry, tend to influence prices since they more or less dictate the price at which they will buy.

Finally, substitute goods or the threat of substitute goods also influence competition in an industry. Substitute goods tend to limit the potentials of an industry. For example, sugar tends to limit the honey industry’s potentials for growth and expansion.

**SELF ASSESSMENT EXERCISE**

In evaluating the outlook for an industry, list and discuss four items that you think are important.
3.3 The Marketing Plan

The marketing plan addresses issues concerning the marketing of the products. It tries to relate the firm to its external consumers and the market.

The marketing plan should answer the following questions:

- What is the product or service?
- What are the uses of the product or service?
- What is the offered price?
- Where will the product be found?
- How will the product or service be advertised?

<table>
<thead>
<tr>
<th>Table 21: The Marketing Plan Checklist</th>
</tr>
</thead>
<tbody>
<tr>
<td>How big is the market?</td>
</tr>
<tr>
<td>Who are your competitors?</td>
</tr>
<tr>
<td>How are they faring?</td>
</tr>
<tr>
<td>What is the structure of the competition?</td>
</tr>
<tr>
<td>What are your competitors’ prices?</td>
</tr>
<tr>
<td>What are your prices?</td>
</tr>
<tr>
<td>What are the trends in the market?</td>
</tr>
<tr>
<td>What market share are you thinking of?</td>
</tr>
<tr>
<td>Have you covered this in the plan?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Table 22: The Marketing Plan Checklist</th>
</tr>
</thead>
<tbody>
<tr>
<td>What are your competitors’ strengths?</td>
</tr>
<tr>
<td>What are your competitors’ weaknesses?</td>
</tr>
<tr>
<td>What is your strength?</td>
</tr>
<tr>
<td>What is your weakness?</td>
</tr>
<tr>
<td>What is your competitive advantage?</td>
</tr>
<tr>
<td>How will you distribute your goods?</td>
</tr>
<tr>
<td>How will you promote your goods?</td>
</tr>
<tr>
<td>What is your customer service policy?</td>
</tr>
</tbody>
</table>
4.0 CONCLUSION
In this unit, we have discussed competition and marketing plans. We have also discussed the analytical framework for discussing competition. Apart from these, we have provided a check list for marketing plan.

5.0 SUMMARY
We have discussed competition and marketing plans. We saw how competition and marketing plans relate to each other. The framework for analysis presented discussed industry outlook and a company’s position in the industry.

60 TUTOR-MARKED ASSIGNMENT
Discuss the five basic forces that govern competition in industry.

7.0 REFERENCES/FURTHER READINGS
UNIT 5: PROJECT COST ANALYSIS

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Body
3.1 Project Cost Analysis
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION
In Unit 4, we discussed competition and marketing plans. We saw how competition takes place in the market place. We also discussed components of marketing plans as prepared by project initiators. The marketing plan as we discussed is very important to both the project initiators and the evaluators.

In this unit, we shall discuss project cost analysis which is very important in this course.

2.0 OBJECTIVES
At the end of this unit, you should be able to:
• explain what project cost analysis is
• discuss how the analysis can be prepared.

3.0 MAIN CONTENT
3.1 Project Cost Analysis
Project cost analysis provides total frameworks for calculating or estimating the total cost of a project. For example, a firm wants to set up a garri processing plant to enable it serve the food needs of a growing population. How does the firm know the cost of the envisaged garri processing plant?

To guide our discussions, let us define project cost as all those costs that are incurred in the process of setting up a project. The costs must be attached to the project. And the list of the items must be exhaustive. But we need to arrange the cost items in an orderly and consistent manner so that like items stay together. To ease our discussions and to make them as easy as possible, we shall divide project cost items into the following sub-headings:
• Cost of land
• Cost of building
• Cost of machinery and equipment
• Cost of utilities
• Cost of furniture and other fittings
• Cost of vehicles
• Pre-operational expenses
• Working capital

Although we have listed the cost sub-headings, we shall go ahead and prepare a small checklist that will guide us. After the checklist, we will work through a practical demonstration using a vegetable oil refining plant as an example.

<table>
<thead>
<tr>
<th>Table 23: The Cost of Land - A Checklist</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have you included this in your cost?</td>
</tr>
<tr>
<td>Cost of purchase of the land</td>
</tr>
<tr>
<td>Cost of Surveying of the land</td>
</tr>
<tr>
<td>Cost of certificate of occupancy</td>
</tr>
<tr>
<td>Cost of Legal documentation</td>
</tr>
<tr>
<td>Cost of perimeter fence</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Table 24: The Cost of Building – A Checklist</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have you included this in your cost?</td>
</tr>
<tr>
<td>Cost of architectural design</td>
</tr>
<tr>
<td>Cost of structural designs</td>
</tr>
<tr>
<td>Cost of electrical designs</td>
</tr>
<tr>
<td>Cost of factory buildings</td>
</tr>
<tr>
<td>Cost of offices</td>
</tr>
</tbody>
</table>
### Table 25: The Cost of Machinery/Equipment - A Checklist

<table>
<thead>
<tr>
<th>Have you included this in your cost?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost of locally purchased machinery</td>
</tr>
<tr>
<td>Cost of imported machines</td>
</tr>
<tr>
<td>Freight and insurance costs</td>
</tr>
<tr>
<td>Custom duties and other costs.</td>
</tr>
<tr>
<td>Installation and commissioning costs</td>
</tr>
<tr>
<td>Test running costs</td>
</tr>
</tbody>
</table>

### Table 26: The Cost of Utilities - A Checklist

<table>
<thead>
<tr>
<th>Have you included this in your cost?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost of private transformer</td>
</tr>
<tr>
<td>Cost of generator</td>
</tr>
<tr>
<td>Cost of water bore hole with fittings</td>
</tr>
</tbody>
</table>

### Table 27: The Cost of Vehicles - A Checklist

<table>
<thead>
<tr>
<th>Have you included this in your cost?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost of vehicles for management</td>
</tr>
<tr>
<td>Cost of vehicles for other staff</td>
</tr>
<tr>
<td>Cost of distribution vans</td>
</tr>
<tr>
<td>Cost of distribution Lorries</td>
</tr>
</tbody>
</table>

### Table 28: Working Capital Checklist

<table>
<thead>
<tr>
<th>Have you included this in your cost?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purchase of raw materials</td>
</tr>
<tr>
<td>Purchase of diesel/fuel</td>
</tr>
<tr>
<td>Payment of salaries</td>
</tr>
<tr>
<td>Administration costs</td>
</tr>
<tr>
<td>Selling costs</td>
</tr>
</tbody>
</table>
SELF ASSESSMENT EXERCISE

List and explain 10 items which you think should appear in a project cost analysis of a start-up sachet water manufacturing plant.

A Worked Example

Analysis of Project Cost in a Vegetable Oil Refining Plant

<table>
<thead>
<tr>
<th>Estimates of Project Cost</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Land for the project</td>
<td>4,000,000</td>
</tr>
<tr>
<td>Civil works and foundations</td>
<td>5,000,000</td>
</tr>
</tbody>
</table>

**Steel Structures**
Includes H Beams, U channels,
Angles, checker plates, Railing pipes,
Roofing materials                       - 13,000,000

**Total Land, Buildings and Steel Structures** - 22,000,000

**Storage Tanks**
2 units’ crude oil tank – 200 tons - 3,000,000
1 unit refined oil tank- 300 tons - 2,000,000
1 unit fatty acid tank – 50 tons - 850,000
1 unit water storage tank – 20 tons - 750,000
1 unit diesel storages tank – 20 tons - 750,000
1 unit furnace oil tank – 20 tons - 750,000

Sub-Total = 8,100,000

**Utilities**
1 unit 500 KVA transformer - 3,500,000
1 unit 500 KVA generator - 10,000,000
1 unit water bore hole - 500,000

Sub-Total = 14,000,000
Machinery and Equipment (Imported)

Full line vegetable oil refining plant consisting of the following:

- Continuous oil pre-treatment section
- Continuous bleaching section
- Continuous physical refining and deodorising section
- Thermal oil heating units
- Water cooling system
- Steam generation and distribution system

\[ \text{Total C & F Lagos U$ 695,000* N132} = 91,740,000 \]
\[ \text{Bank charges (L/C etc)} = 500,000 \]
\[ \text{Port clearing and other Misc. charge} = 6,500,000 \]

Total: machinery and equipment \[ = 98,740,000 \]

Pre-Operational Expenses

- Feasibility studies \[ = 300,000 \]
- Project management consulting services \[ = 500,000 \]
- NAFDAC for registration/documentation \[ = 150,000 \]
- Travels and tours (local and overseas) \[ = 500,000 \]

Total: pre-operational expenses \[ = 1,450,000 \]

Summary of Project Cost

- Land, building and steel structures \[ = 22,000,000 \]
- Machinery and equipment \[ = 98,740,000 \]
- Storage tanks \[ = 8,100,000 \]
- Utilities \[ = 14,000,000 \]
- Pre-operational expenses \[ = 1,450,000 \]
- Sub-Total \[ = 144,290,000 \]
- Working capital \[ = 30,617,994 \]
- Project Grand Total \[ = 174,907,994 \]

Analysis of Working Capital Requirements

- One week purchase of raw materials \[ = 29,697,261 \]
- One month factory salary/wages \[ = 482,820 \]
- One month diesel, oil and lubrication expenses \[ = 437,913 \]
- Total \[ = 30,617,994 \]
4.0 CONCLUSION
Project cost analysis is an important aspect of our study of project evaluation. Project cost analysis is important to both the project initiator and the financial analyst who may want to evaluate a project.

5.0 SUMMARY
In this unit, we discussed project cost analysis. In doing this we agreed that cost of land, buildings, machinery and equipment, utilities, furniture and fittings, etc., all form part of the total project cost. We also used a check list to guide the preparation of the cost analysis. Finally we used a worked example of a vegetable oil refining plant to throw more light on the project cost analysis.

6.0 TUTOR-MARKED ASSIGNMENT
Why do you think that it is important to know the total cost of a project?

7.0 REFERENCES/FURTHER READINGS
UNIT 1: PROJECTED INCOME STATEMENT

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Content
3.1 Projected Income State
3.2 The Structure in the Projected Income Statement
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION
In Unit 5 of Module 2, we discussed project cost analysis. We discussed how to cost a project, especially a start-up project. We saw that fixed costs and working capital all add up to constitute the project cost. In this unit, we shall discuss the projected income statement which is a very vital statement required for project analysis and evaluation.

The key basis for financial planning and project evaluation is financial information. The financial information is required to record, compare and evaluate a firm’s earning power and ability. In an already existing project, the financial information is already provided since it is a historical data. The income statement or the profit and loss account is a summary of revenues, expenses and net profit of an enterprise for a period of time. This serves as a measure of the firm’s profitability over the period. For an on-going project or firm, when prepared, the income statement becomes a
historical statement. The projected income statement is a forecast of the revenues, expenses and the net profit of an enterprise or project.

2.0 OBJECTIVES
At the end of this unit, you should be able to:
• explain the meaning of projected income statement
• discuss its application in project evaluation
• prepare a projected income statement.

3.0 MAIN CONTENT
3.1 The Projected Income Statement
The projected income statement is usually needed by a variety of people. Some of the users of the projected income statement might have direct interest in the firm while others have indirect interest. The owners or sponsors of a project have a direct interest in the projected income statement. It is so because they are entrusting their investment to the firm. They wish to know beforehand what the revenues, expenses and net profit of the firm will be, and most importantly, their own expected dividends.

Another important group that is expected to have a direct interest in the projected income statement of a project is the management. Usually when a project is conceived and a project plan is written, the plan will contain the projected income statement as conceived by the project sponsors or consultants. Usually, the projected income statement is handed down to the project managers as a guide.

Also financial institutions are interested in a projected income statement.

Practically, when any firm approaches a financial institution for financial assistance, the firm is expected to prepare a business plan or a project feasibility study which contains, amongst other things, the projected income statement. Financial institutions need to study the projected income statement to evaluate the revenues, expenses and profitability of the investment project. When they do this, they will also test the cash flows of the project to see whether the proposed project can repay any loan granted together with the interest.

Other people that might be interested in the projected income statement are potential investors. Potential investors need to examine the projected income statement to decide whether or not they will invest in a firm.
3.2 The Structure of the Projected Income Statement

We have just explained what the projected income statement is. It is a statement that shows projected revenues, projected expenses, and of course, net profit of a proposed investment, an expansion project or an existing project.

In the standard practice, there is an acceptable arrangement that should group like items together and this leads to building a projected income statement that is broken into revenues, expenses and the net profit.

• Revenues
Ordinarily, revenues are the value of output of goods or services that an enterprise supplies to its customers. Revenues, therefore, arise when a firm produces or manufactures goods which it sells to third parties for a fee. Secondly, revenues can arise when a firm is engaged in the buying and selling of goods. It purchases goods which it later resells at a profit or a loss as the case may be. Thirdly, revenues can also arise through provision of services by a firm. A hospital may specialize in surgery and provide surgical services to its customers for whom it collects relevant payments, which when added up, make up the revenues. Finally, a firm can earn revenue by loaning its economic resources. For example, a bank lends money to customers and earns interest income.

The interest earned is revenue. In projecting for revenues in a project situation, care must be taken so that proper estimates or forecasts are made. And this is made qualitative judgment plus quantitative judgment on the part of the project evaluator. For example, if the project is a manufacturing facility that will produce goods for the market, the best option is to start with the known market price of the good to be produced. For example, if the good in question is the type of bread that sells for N100 a loaf, then the project evaluator or initiator has to start from the known price of a loaf of bread and that is N100 a loaf. If the number of loaves of bread to be produced per annum amount to 1,000,000 then the projected revenue of the project is N100,000,000. Likewise, if a firm is engaged in the provision of services, the revenues likely to be earned can be easily estimated. If for example a hospital is projecting revenues, it has to first estimate the likely number of patients that will use its facility and also the average fee it charges a patient. The number of patients multiplied by the average fee per patient will give us the projected revenue of the health facility.
The projection for revenues can cover various periods. In most organisations, revenue projections for project evaluation purposes stretch over a period of three years. Some banks ask for five year revenue forecasts. In the revenue projections care must be taken so as not to overstate the revenues or understate them.

• Expenses

The cost of earning revenue is known as the expense. Expenses are different from costs. Cost is the outlay incurred to acquire some asset.

For example, when a car is purchased by a company for its business, the sum used to purchase the vehicle is the cost of the vehicle. If the vehicle uses fuel for the firm’s operations, that constitutes an expense. In projecting the expenses of a firm’s investment, a lot of factors are usually taken into consideration.

Firstly, we have to get proper estimates of the current cost profile of the various items. For example, when projecting gas and oil expenses of a project, the proper starting point is to collect data on the current prices of gas and oil.

Revenue Projections

From the proposed production plan, the following is the revenue profile for the project in year one (year 2007).

Table 30: Revenue Projection for a Vegetable Oil Refining Plant

<table>
<thead>
<tr>
<th>Product</th>
<th>Quantity Sold (Tons)</th>
<th>Price Per Ton (000)</th>
<th>Total Revenue (000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Refined Vegetable Oil</td>
<td>12,498</td>
<td>145</td>
<td>1,812</td>
</tr>
<tr>
<td>Palm Kernel Cake (PKC)</td>
<td>18,418</td>
<td>5000</td>
<td>92,090</td>
</tr>
<tr>
<td>Palm Kernel Sludge (PKS)</td>
<td>1,315</td>
<td>4000</td>
<td>5,260</td>
</tr>
<tr>
<td>Fatty acid</td>
<td>657.84</td>
<td>1000</td>
<td>65,784</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td></td>
<td>1975,344</td>
</tr>
</tbody>
</table>

Consumption of Utilities and Chemicals per Ton of Bleached and Refined Vegetable Oil
Steam at 50 psig = 70kg
Barometric water = 6 m3
Clean water in circulation = 7 m3
Fuel oil = 4 kg
Bleaching earth = 15 kg
Citric acid = 200 gms
Phosphoric acid (for dosing) = 300 gm

**Vegetable Oil Packaging Expenses**

The refined vegetable oil will be sold in two ways:

1. Direct to vegetable oil distributors who will purchase the vegetable oil in tanker loads. In this case, the vegetable Oil tankers will come and load vegetable oil at the factory.

2. The refined vegetable oil will be filled into plastic jerry cans of 9 litres and 18 litres capacity and also sold to the market. The purpose of this is to ensure that the brand of vegetable oil will be in affordable units and prices to the market.
Table 31: Projected Manufacturing Account for a Vegetable Oil Refining Plant

Projected Manufacturing Account for Year Ending 31st December

<table>
<thead>
<tr>
<th></th>
<th>2007</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opening raw materials</td>
<td>10,000,000</td>
<td>15,000,000</td>
</tr>
<tr>
<td>Raw materials purchased</td>
<td>1,544,257,610</td>
<td>1,544,257,610</td>
</tr>
<tr>
<td>Raw materials at close</td>
<td>1,554,257,610</td>
<td>1,559,257,610</td>
</tr>
<tr>
<td>Raw materials consumed</td>
<td>1,539,257,610</td>
<td>1,550,257,610</td>
</tr>
<tr>
<td><strong>Add Factory Overheads</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Diesel, oil and lubricant</td>
<td>5,254,959</td>
<td>5,517,707</td>
</tr>
<tr>
<td>Factory uniform</td>
<td>110,000</td>
<td>-</td>
</tr>
<tr>
<td>Electricity and light</td>
<td>3,721,819</td>
<td>3,907,910</td>
</tr>
<tr>
<td>Plant/Machinery repairs</td>
<td>3,002,287</td>
<td>3,152,401</td>
</tr>
<tr>
<td>Laboratory consumables</td>
<td>438,820</td>
<td>500,000</td>
</tr>
<tr>
<td>Laboratory equipment repair</td>
<td>50,000</td>
<td>80,000</td>
</tr>
<tr>
<td>Generator Repairs and maintenance</td>
<td>8,465,556</td>
<td>888,883</td>
</tr>
<tr>
<td>Weighbridge fare</td>
<td>290,122</td>
<td>300,000</td>
</tr>
<tr>
<td>Salaries and wages</td>
<td>5,793,840</td>
<td>6,083,532</td>
</tr>
<tr>
<td>Welding gas</td>
<td>218,499</td>
<td>240,000</td>
</tr>
<tr>
<td>Cleaning and sanitation</td>
<td>87,595</td>
<td>90,000</td>
</tr>
<tr>
<td>Depreciation</td>
<td>17,248,071</td>
<td>17,248,071</td>
</tr>
<tr>
<td><strong>Total factory overheads</strong></td>
<td>37,062,568</td>
<td>38,008,504</td>
</tr>
<tr>
<td>Cost of manufactured goods</td>
<td>1,576,320,178</td>
<td>1,588,266,114</td>
</tr>
</tbody>
</table>

Table 32: Projected Expenses for a Vegetable Oil Refining Plant

Projected: Selling and Distribution Expenses

<table>
<thead>
<tr>
<th>Selling and Distribution Expenses</th>
<th>2007</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advertising</td>
<td>5,000,000</td>
<td>5,000,000</td>
</tr>
<tr>
<td>Car and bus running expenses</td>
<td>1,782,230</td>
<td>1,871,341</td>
</tr>
<tr>
<td>Transports and travelling</td>
<td>2,185,317</td>
<td>2,185,317</td>
</tr>
<tr>
<td>Loading and off loading</td>
<td>586,050</td>
<td>586,050</td>
</tr>
<tr>
<td>Gifts, entertainment, donations</td>
<td>293,306</td>
<td>293,306</td>
</tr>
<tr>
<td>Public relations</td>
<td>418,813</td>
<td>400,000</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>10,265,716</td>
<td>10,336,014</td>
</tr>
</tbody>
</table>
Table 33: Projected Trading, Profit and Loss Account for a Vegetable Oil Refining Plant

Projected Trading, Profit and Loss Account for the Year Ending 31st December

<table>
<thead>
<tr>
<th></th>
<th>2007</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sales</td>
<td>1,975,344,000</td>
<td>1,975,344,000</td>
</tr>
<tr>
<td>Opening Stock</td>
<td>30,000,000</td>
<td>40,000,000</td>
</tr>
<tr>
<td>+ Cost of Manufactured goods</td>
<td>1,576,320,178</td>
<td>1,588,266,114</td>
</tr>
<tr>
<td>Less Stock at Close</td>
<td>40,000,000</td>
<td>50,000,000</td>
</tr>
<tr>
<td>=Cost of Sales</td>
<td>1,566,320,178</td>
<td>1,538,266,114</td>
</tr>
<tr>
<td>Gross Profit</td>
<td>409,023,822</td>
<td>397,077,886</td>
</tr>
<tr>
<td>Deduct</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Selling and distribution expenses</td>
<td>10,265,716</td>
<td>10,336,014</td>
</tr>
<tr>
<td>Administrative expenses</td>
<td>32,263,476</td>
<td>28,557,671</td>
</tr>
<tr>
<td>Total expenses</td>
<td>42,529,192</td>
<td>38,893,685</td>
</tr>
<tr>
<td>Profit before tax</td>
<td>366,494,630</td>
<td>358,184,201</td>
</tr>
<tr>
<td>Tax provision</td>
<td>117,278,281</td>
<td>114,618,944</td>
</tr>
<tr>
<td>Profit after tax</td>
<td>249,216,3349</td>
<td>243,565,257</td>
</tr>
</tbody>
</table>
SELF ASSESSMENT EXERCISE
List and explain four expense items that can be found in a projected income statement.

4.0 CONCLUSION
We have discussed the projected income statement. We discussed the structure of the projected income statement, revenues, expenses and net profit concepts. Finally we used as an example to demonstrate a projected income statement.

5.0 SUMMARY
We have treated the projected income statement in this unit. The projected income statement is one of the most important items in project evaluation from the project sponsor’s position or from the bank or analyst’s position.

6.0 TUTOR-MARKED ASSIGNMENT
Discuss the likely users of a projected income statement.

7.0 REFERENCES/FURTHER READINGS
UNIT 2: PROJECTED CASH FLOW STATEMENTS

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Content
3.1 Projected Cash Flow Statements – Meaning and uses
3.2 The Structure of the Projected Cash Flow Statement
3.2.1 Cash Inflows
3.2.2 Cash Outflows
3.3 Sensitivity Analysis
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION
In Unit 1 we discussed the projected income statement. There we discussed the concept of revenues and expenses and also net profit. We also discussed the fact that the projected income statement is used by a variety of users like the project initiators, bankers and financial analysts. In this unit, we shall discuss the projected cash flow statements.

2.0 OBJECTIVES
At the end of this unit, you should be able to:
• explain what a projected cash flow statement is
• explain how it can be prepared
• explain the usefulness.

3.0 MAIN CONTENT
3.1 Projected Cash Flow Statement – Meaning and Uses
It is important to understand and analyse the projected cash flows of the firm. We shall begin our discussion by defining a cash flow statement. A cash flow statement is a statement that shows the actual receipt of cash (inflows) and the disbursement of cash (outflows) of a firm or project. Having said that, we can now go ahead to define a projected cash flow statement.
A projected cash flow statement is a statement which shows the forecasts of actual receipts of cash (inflows) and the disbursement of cash (outflows) of a firm or project. There are many users of information contained in projected cash flow statements. The first user of the projected cash flow statement is the project sponsor or initiator.

The project sponsor or initiator is interested in knowing well in advance the future cash flows of the firm. This is important because the future financing needs of the firm have to be known well in advance. The project initiator needs to distinguish between credit sales and cash sales. If the project initiator does not distinguish between credit sales and cash sales, then his/her project may suffer cash flow problems. The initiator may not be able to estimate the amount of cash needs of the project as well as timing of the cash needs.

Similarly, providers of finance especially the lending banks are usually very interested in the projected cash flow statement. They need to determine the firm’s ability to service debt. The debt in question may be existing debts or future debts. Ability to service debts is a function of future cash flows.

Projected cash flow statements assist us to evaluate a firm’s future performance and of course financial condition that enables the project evaluator answer the following questions.

- What is the nature of the firm’s projected cash flow statement?
- Will the projected cash flow be able to service the project’s debts (loan, overdraft + interest)?
- When will the project need financing and to what extent?
- How should the loan or overdraft or finance be structured?
- How stable are the cash flows?

**3.2 The Structure of the Projected Cash Flow Statement**

The basic format of the projected cash flow statement is displayed in Table 33 is a projected cash flow statement of a company. But it covers a period of only 3 months. You can project a cash flow as long as you require but the basic principles should be followed. If you examine Table 33 properly, you will realise that the projected cash flow statement is divided into two main sections, namely:

1. The cash inflows
2. The cash outflows (outgoings)

We will now go ahead to break down the projected cash flow statement.
3.2.1 Cash Inflows

We have seen that a projected cash flow statement is broken down into the inflows and the outflows (outgoings). Let us now proceed to examine some of the key items contained in the projected cash flow statement. The items will vary from capital to loan introduced and also cash sales. We shall treat them individually.

- Capital Introduced

Every firm or project should have a capital. At the time a project conceived or is being expanded, the owners of the firm usually bring in what is known as capital.
In a limited liability company, the share holders usually contribute the capital of the firm. In cash flow construction, capital is usually entered as an inflow. The reason is clear. When you introduce capital, you bring in cash.

• Loan
Another item appearing in a projected cash flow statement is loan. In some cases, a project is funded through loan from banks. The loan will usually have the following features:
1. The loan amount will be specific
2. The loan has an interest rate attached to it.
3. The loan will be repaid in agreed installments.

• Cash Sales
The sales figure is the most important in a projected cash flow statement. Projections for sales pose one of the most difficult challenges in cash flow projections. We must quickly distinguish between total sales, credit sales and cash sales. Total sales are the total value of goods or service sold to third parties. Credit sales refer to sales for which payment is not made immediately. The figure for credit sales is usually transferred to the debtors list. Cash sales are the difference between total sales revenue and credit sales.

As far as we are concerned, the cash sale is the most important component of sales and it is the one that appears in the projected cash flow statement. Credit sales are only reflected in the cash flow when they are converted to cash. For example, if in January 2007, a company sells four cars at a credit of N10,000,000. In the cash flow for January 2007, there will be no entry for cash sales. But if in February 2007, the company receives a cash payment of N5,000,000, then that figure will appear in the inflows column for February 2007.
The basic rule is that only actual cash received is usually entered in the inflow column. In actual practice, projecting for cash sales will involve exhaustive consideration of the following:
• General economic outlook in the country
• The industry outlook. What is the demand situation like? What is the supply situation?
• What is the structure of competition and how fierce is it?
• What will be the effect of competition on prices in the firm’s area of operation?
3.2.2 Cash Outflows
Cash outflows or outgoings will include all expenses that use cash. They will include items like:
• Raw material expenses
• Salary and wages
• Stationery
• Loan repayment
• Interest charges
• Selling expenses
• Office admin expenses
• Oil and gas expenses
• Taxation
• Rates and permits

3.3 Sensitivity Analysis
Usually, when constructing a projected cash flow statement, the first set of projections is what we call normal estimates of cash flows. Normal estimates of cash flows especially cash revenues are based on all things being equal; but all things cannot be equal. A lot of things may happen. In a market, supply can come from unexpected source and cause prices to fall. Prices of raw materials may rise suddenly and all these tend to reduce our earlier revenue projections and jack up expenses.

Sensitivity analysis provides the tool for subjecting a project’s cash flows to adverse market situations. Sensitivity analysis seeks to adjust revenues for risk and also costs. In conducting sensitivity analysis, we say that we are adjusting a project’s cash flows for risk. If we conduct sensitivity analysis on a cash flow, we may do that by making one, two or three of the following assumptions:
• Due to intense competition the project will not be able to make the earlier normal sales volume. Cash revenues will drop.
• Due to excess supply, prices in the market will fall, that will reduce cash revenues.
• The prices of raw materials and other items will rise. A close examination will reveal that the impact of any of the above will have the effect of reducing the cash revenues of a project.
We now state that if a normal projected cash flow statement is reconstructed to accommodate the fact that the market could be worse, we say that the reconstructed cash flow is now called a risk “adjusted cash flow statement.” The risk-adjusted cash flow is a pessimistic cash flow and should be admired by analysts.

Table 34 is a risk-adjusted income statement reconstructed from Table 33. The critical assumption is that Table 34 assumes that only 75% of cash sales of Niger limited will be realised.

Sensitivity analysis is a tool for subjecting cash flows to risk analysis. The key objective of the sensitivity analysis is to forecast a worst-case scenario for a project. Other ways of conducting a sensitivity analysis is to assume that expenses attached to a project will increase.
Table 35: A Three Month Risk-Adjusted Projected Cash Flow Statement Niger Limited

<table>
<thead>
<tr>
<th>Cash inflows</th>
<th>January</th>
<th>February</th>
<th>March</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capital introduced</td>
<td>10,000,000</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Loan introduced</td>
<td>20,000,000</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Cash sales</td>
<td>30,000,000</td>
<td>37,500,000</td>
<td>45,000,000</td>
</tr>
<tr>
<td><strong>Total Cash Inflows</strong></td>
<td><strong>60,000,000</strong></td>
<td><strong>37,500,000</strong></td>
<td><strong>45,000,000</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cash Outflows</th>
<th>January</th>
<th>February</th>
<th>March</th>
</tr>
</thead>
<tbody>
<tr>
<td>Raw material</td>
<td>30,000,000</td>
<td>30,000,000</td>
<td>35,000,000</td>
</tr>
<tr>
<td>Salary and wages</td>
<td>2,000,000</td>
<td>2,200,000</td>
<td>2,500,000</td>
</tr>
<tr>
<td>Office admin expenses</td>
<td>500,000</td>
<td>550,000</td>
<td>600,000</td>
</tr>
<tr>
<td>Electricity and gas expenses</td>
<td>500,000</td>
<td>550,000</td>
<td>600,000</td>
</tr>
<tr>
<td>Loan repayment</td>
<td>2,000,000</td>
<td>2,000,000</td>
<td>2,000,000</td>
</tr>
<tr>
<td>Interest charges</td>
<td>400,000</td>
<td>400,000</td>
<td>400,000</td>
</tr>
<tr>
<td>Selling expenses</td>
<td>1,000,000</td>
<td>1,200,000</td>
<td>1,300,000</td>
</tr>
<tr>
<td><strong>Total Cash Outflows</strong></td>
<td><strong>36,400,000</strong></td>
<td><strong>36,900,000</strong></td>
<td><strong>42,400,000</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cash Surplus/(Deficit)</th>
<th>January</th>
<th>February</th>
<th>March</th>
</tr>
</thead>
<tbody>
<tr>
<td>Closing Cash Balance</td>
<td>23,600,000</td>
<td>24,200,000</td>
<td>26,800,000</td>
</tr>
</tbody>
</table>

4.0 CONCLUSION

We have discussed projected cash flow statements. We discussed the nature of cash flow statements and their users. We also examined the structure of cash flow statements. We used an example to show what a projected cash flow statement looks like. We also constructed a risk adjusted cash flow statement.

5.0 SUMMARY

In this unit we treated projected cash flow statements which we said constitutes a very vital document used in the evaluation of projects. The cash flow gives us a picture of cash inflows and outflows together with timing.
6.0 TUTOR-MARKED ASSIGNMENT

Why do you think that banks are interested in projected cash flow statement of projects?

7.0 REFERENCES/FURTHER READINGS

UNIT 3: THE PROJECTED BALANCE SHEET

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Content
3.1 Meaning of a Balance Sheet
3.2 Components of a Balance Sheet
3.2.1 Assets
3.2.2 Liabilities
3.3 Construction of the Projected Balance Sheet
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION
In Unit 2, we discussed the projected cash flow statement. There, we discussed inflows and outflows (outgoings) of a firm or project. We also discussed the structure of the projected cash flow statement and went a step further to provide an example of a projected cash flow statement. In this unit, we shall discuss the projected balance sheet.

2.0 OBJECTIVES
At the end of this unit, you should be able to:
• explain the meaning of a projected balance sheet
• explain the preparation of the projected balance sheet
• prepare a projected balance sheet.

3.0 MAIN CONTENT
3.1 Meaning of a Balance Sheet
Before we delve into the projected balance sheet proper, it is very important for us to first understand what a balance sheet is. The balance sheet or the statement of financial position is one of the most important financial statements. It shows the financial condition or better still, the
statement of affairs of a firm or business. We Will therefore, define a projected balance sheet as a forecast of a future balance sheet as at a future date.

3.2 Components of the Balance Sheet

The balance sheet has two main sides namely:

• Assets
• Liabilities

3.2.1 Assets

When we are talking of assets generally, we are talking about the valuable possessions owned by the firm, valued in monetary terms. They will include land and buildings, stock of goods, raw materials, cash, vehicles and other valuables.

But generally we can classify assets under the following headings:

• Current assets
• Investments
• Fixed assets

Let us now discuss each of them:

**Current Assets**

The current assets of a firm or business are those assets which are held in the form of cash or expected to be converted into cash in a period or within the accounting period of the firm. In actual practice, the accounting period is usually of one-year duration.

The current assets of the firm will include the following:

• Cash
• Book debts (debtor).
• Prepaid expenses
• Marketable securities.
• Stock

Let us start with cash which is one of the most liquid current assets. Cash will mean cash on hand or cash in the bank.

Another current asset which is important is book debts (debtor). Book debts are sometimes called account receivables. These are amounts due from debtors to whom goods have been sold or service rendered. Some of the book debts may be realised by the firm. If they are not realized they turn into what is called bad debts and may be written off later.
Prepaid expenses are also current assets. They are expenses of future periods that are paid in advance. An example of prepaid expenses is rent which may be payable in advance by a firm. For example in January 2007, a firm may pay rent for its office for January 2007 to December, 2007. If in April, 2007, the financial year of the firm ends, it will regard the portion of rent paid from May 2007 to December, 2007 as a prepaid expense which invariably is a current asset.

Stock (inventory) is another current asset and includes raw material, work in process and finished goods. The raw materials and work in process are required for maintenance of the production function of the firm.

Finished goods usually will be already packed and kept ready for purchase by customers of the business. Marketable securities are the firm’s short term investment in shares, bonds and other securities. The securities are usually marketable and can be converted into cash in a very short time.

**Investments**

Investments represent the firm’s investments in shares, debentures and bonds of either firms or the government. By their nature, the investments are long term. It is important to note that the investments yield income to the firm.

**Fixed Assets**

Fixed assets are long-term assets held for periods longer than one year. They are usually held for use in the firm’s business. Fixed assets include land, buildings, machinery and equipment, vehicles, etc.

We have briefly seen what the assets are. We shall now move over and discuss liabilities.

**3.2.2 Liabilities**

When we talk of liabilities, we mean the debts that are payable by the firm or business to creditors. They may represent various obligations due to various third parties arising from various business transactions.

Examples of liabilities include creditors, accounts payable, taxes payable, bonds, debentures, etc.

But generally, liabilities are divided into two broad groups namely:

- Current liabilities and
- Long-term liabilities

We shall discuss each of the groups
Current Liabilities
Current Liabilities are those debts that are payable in a short period usually within a year. One of the major current liabilities is the bank overdraft. Most banks grant their customers overdraft which are repayable within a period of one year. The other type of current liability includes provisions for taxes and dividends. These are liabilities that will mature within one year. Another type of liability is expenses payable. The firm may expenses to public power supply organisation or have rents to be paid.

Long Term Liabilities
Long-term liabilities are the obligations which are payable in a period of time greater than a year. One of the long term liabilities of a firm is term loan. The firm may borrow money from a bank that will be repayable over a period preceding one year. Such a borrowing or loan is regarded as long-term liability. Also, when a firm needs to raise a large sum of money, it debentures. A debenture is an obligation on the part of a firm to pay interest and principal under the terms of the debenture.
However one of the most stable types of long term liability is owners’ equity. Owner’s equity represents the owners’ interest in the firm. In practical terms, the total assets of a firm less the liabilities realized on the interest. The owners interest in the firm consist of
• Paid up share capital and
• Retained earnings (undistributed profits).

SELF ASSESSMENT EXERCISE
Discuss the components of a balance sheet.

3.3 Construction of the Projected Balance Sheet
In the earlier sections of this unit, we have discussed the balance sheet generally. That was from a historical perspective. We shall now discuss the construction of a projected balance sheet.
The following steps are recommended:
• Start from the determination of sales revenue.
• Compute cost of goods sold (COGS)
• Compute admin expenses, general and selling expenses.
• Bring forward sundry income and expenses and generate the projected income statement.
• Determine taxation, dividends and retained earnings.
• Project for assets.
• Project for liabilities.

**Table 36: A Projected Balance Sheet**

<table>
<thead>
<tr>
<th></th>
<th>As at</th>
<th>Year 1</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Assets Employed</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fixed assets</td>
<td></td>
<td>66,629,024</td>
</tr>
<tr>
<td>Preliminary expenses</td>
<td></td>
<td>33,140</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>66,662,164</strong></td>
</tr>
<tr>
<td><strong>Current Assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stock-in-trade</td>
<td></td>
<td>12,000,000</td>
</tr>
<tr>
<td>Raw materials</td>
<td></td>
<td>12,000,000</td>
</tr>
<tr>
<td>Debtors and prepayment</td>
<td></td>
<td>1,000,000</td>
</tr>
<tr>
<td>Cash and bank balance</td>
<td></td>
<td>2,623,497</td>
</tr>
<tr>
<td><strong>Total Current Assets</strong></td>
<td></td>
<td><strong>27,623,497</strong></td>
</tr>
<tr>
<td><strong>Current Liabilities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Creditors and accruals</td>
<td></td>
<td>2,000,000</td>
</tr>
<tr>
<td>Tax provisions</td>
<td></td>
<td>10,247,185</td>
</tr>
<tr>
<td><strong>Total current liabilities</strong></td>
<td></td>
<td>12,247,185</td>
</tr>
<tr>
<td><strong>NET CURRENT ASSETS</strong></td>
<td></td>
<td>15,376,312</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td></td>
<td><strong>82,038,476</strong></td>
</tr>
</tbody>
</table>
4.0 CONCLUSION
We have discussed the projected balance sheet. We first discussed assets generally and then went ahead to discuss liabilities. We discussed the construction of the projected balance sheet and provided a checklist for the projection for both assets and liabilities.

5.0 SUMMARY
We have treated the projected balance sheet. The projected balance sheet as we discussed is a forecast of a future balance sheet as at a future date. It will show what the assets will be and also what the liabilities will be. It is a very important document in project evaluation.

6.0 TUTOR-MARKED ASSIGNMENT
1. Who do you think are the users of the information in a projected balance sheet?
2. Why do they need the information contained in it?

7.0 REFERENCES/FURTHER READINGS
UNIT 4: PROJECT EVALUATION CRITERIA

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Content
3.1 Traditional Criteria of Project Evaluation
3.2 The Discounted Cash Flow (DCF) Method
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION
Let us recall that the focus of this course is project evaluation. From unit 1, we discussed the project cycle. From there we moved on to discuss factors affecting location of projects. We also discussed capacity and production planning, demand analysis, supply analysis, project cost analysis, projected income statements, cash flows and the balance sheet.
All these have set the stage for us to tie the discussions. We now want to discuss a very crucial aspect of this course, which is the project evaluation criterion. Project evaluation criteria seek to present the methods to be adopted to measure the value of an investment project. The evaluation enables us to choose between two or more projects once the values are known. Any project evaluation criterion to be adopted should posses the following characteristics:
• It should provide a means to distinguish between acceptable and unacceptable projects.
• It should also be able to rank projects in order of their desirability.
• It should be a criterion that is applicable to any conceivable project.
• It should recognise that bigger cash flows are preferable to smaller ones.
• It should recognise that early cash flows or benefits are preferable to later cash flows or benefits.
Although there are a lot of project evaluation criteria in the literature, we shall discuss the most widely accepted criteria which are the traditional criteria and the discounted cash flow (DCF) criteria
2.0 OBJECTIVES
At the end of this unit, you should be able to:
• discuss project evaluation criteria
• distinguish between the traditional criteria and the discounted cash flow relative to project evaluation.

3.0 MAIN CONTENT
3.1 Traditional Criteria of Project Evaluation
In the traditional criteria, we shall discuss two methods, namely: the payback period and the accounting rate of return method.

The Payback Period
The payback period is one of the most popular methods of project evaluation. The payback period is defined as the number of years required to recover the original cash outlay invested in a project. If the project yields constant annual cash inflows, the payback period can be computed by dividing cash outlay by the annual cash inflow. So we say thus:

\[
\text{Payback period} = \frac{\text{Cash outlay (investment)}}{\text{Annual Cash inflow}}
\]

Example
A project requires a cash outlay of N200,000 and yields an annual cash inflow of N50,000 for a period of 10 years; calculate the payback period.

The payback period is \( \frac{N200,000}{N50,000} = 4 \text{ years.} \)

However, it is to be noted that in the case of unequal cash inflows, the payback period can be computed by adding up the cash inflows until the total is equal to the initial cash outlay. The payback period is greatly admired by project evaluators because it is very simple to understand. Another good virtue of the payback period is that it costs less than most of the other sophisticated methods.

However, despite its simplicity, the payback period may not be a desirable investment criterion. In the first place, it fails to recognise the cash flows that come in after the payback period. Again it fails to consider the pattern of cash inflows and that early cash inflows rather than later cash inflows.
Despite its weakness, the payback period is very popular analogy. It tries to emphasizes early recovery of an investment. This means that it gives an insight into the cash inflows of the project.

**The Accounting Rate of Return (ARR) Method**

The accounting rate of return (ARR) is a method that uses accounting information to measure the profitability of an investment. The accounting rate of return (ARR) is computed by dividing average income after taxes by the average investment.

\[
\text{ARR} = \frac{\text{Average Income}}{\text{Average Investment}}
\]

**Example**

A project costs N100,000 and has a scrap value of N40,000. The stream of income before depreciation and taxes are N40,000, N50,000 and N60,000 for the first three years. The tax rate is 50% and depreciation is on straight line basis.

Calculate the accounting rate of return for the project.

<table>
<thead>
<tr>
<th></th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Earnings before depreciation and taxes</strong></td>
<td>40,000</td>
<td>50,000</td>
<td>60,000</td>
</tr>
<tr>
<td><strong>Depreciation</strong></td>
<td>20,000</td>
<td>20,000</td>
<td>20,000</td>
</tr>
<tr>
<td><strong>Net earnings before taxes</strong></td>
<td>20,000</td>
<td>30,000</td>
<td>40,000</td>
</tr>
<tr>
<td><strong>Taxes at 50%</strong></td>
<td>10,000</td>
<td>15,000</td>
<td>20,000</td>
</tr>
<tr>
<td><strong>Net earnings after taxes</strong></td>
<td>10,000</td>
<td>15,000</td>
<td>20,000</td>
</tr>
</tbody>
</table>
As an accept or reject criterion, the ARR method will accept all those projects whose ARR is greater than the minimum rate established by management. If the ARR is lower than the minimum rate established by management, then the project should be rejected. The ARR method is very simple to understand and use. It can also be easily calculated using accounting information.

However, the ARR suffers from three main weaknesses. First it uses accounting profits not cash flows in appraising projects. Secondly ARR ignores the time value of money. The profits occurring in different periods are valued equally. Thirdly, it does not allow the fact that profit can be reinvested to earn more profits.

### 3.2 Discounted Cash Flow (DCF) Methods

We have discussed two of the traditional methods used in the evaluation of projects. One is the payback period while the other is the accounting rate of return (ARR). Although two of them are simple to use and understand, they are not theoretically sound. Both of them fail to consider the timing of cash flows. Both fail to consider the time value of money.

Because of these limitations, we shall consider two superior investment criteria which fully recognise the timing of cash flows.
The two methods are the net present value (NPV) method and the internal rate of return (IRR) method. These two methods are referred to as discounted cash flow (DCF) methods or the time-adjusted methods.

**The Net Present Value (NPV) Method**

This method correctly recognises the fact that cash flows arising different time periods differ in value and are comparable only when their equivalent-present values are found out.

The following steps are followed when computing the net present value (NPV).

1. A discount rate is selected to discount the cash flows. The correct discount rate should be the firm’s cost of capital which is the minimum rate of return expected by the investors to be earned by the firm.
2. The present value of cash inflows and outflows are computed using cost of capital as the discounting rate.
3. The net present value (NPV) is the present value of cash inflows less present value of cash outflows.

The acceptance rule using the NPV method is to accept a project if the NPV is positive, and to reject it if the NPV is negative.

If NPV is greater than zero, then the value of the firm is expected to increase. It is also important for us to understand the interpretation of NPV. The net present value may be interpreted to mean the immediate increase in the wealth of a firm if the investment proposal is accepted. It is equal to an unrealised capital gain. The net present value can also be interpreted to represent the amount the firm could raise at a required rate of return in addition to the initial cash outlay to distribute immediately to its shareholders and by the end of the project life to have paid off all the capital raised plus interest on it.

**Example**

Calculate the net present value of a project which cost N500,000. But generates cash inflows of N150,000, N300,000 and N400,000 over a three year period. The required rate of return is 10%.
In terms of merit, the NPV method is very significant since it recognizes the time value of money. It also is consistent with the objective of maximising the wealth of shareholders. However, the NPV suffers from the following limitations.

Firstly, it is fairly difficult to use.

Secondly, in computing the NPV, it is assumed that the discount rate which usually is a firm’s cost of capital is known. But as we know, the cost of capital is a fairly difficult concept to measure in real life.

Thirdly, NPV may not yield a consistent answer when the projects being compared involve different amounts of investment.

**The Internal Rate of Return (IRR) Method**

The internal rate of return (IRR) can be defined as that rate which equates the present value of cash inflows with the present value of cash outflows of an investment. Put in another way, the internal rate of return is the rate at which the NPV of an investment is zero. It is called the internal rate because it depends solely on the outlay and the resulting cash inflows of the project and not any rate determined outside the investment.

Let \( C \) = Cash outlays of an investment

\[ A_1 = \text{Cash inflows received in (I+R)} \text{ year I discounted at the cost of capital R.} \]

\[ A_2 = \text{cash inflows received in year 2 (I+R)^2 discounted at the cost of Capital R.} \]

\[ A_3 = \text{cash inflows received in year 3(I+R)^3 discounted at the cost of Capital R.} \]
Write the basic equation

\[ C = \frac{A_1}{(1+R)} + \frac{A_2}{(1+R)^2} + \frac{A_3}{(1+R)^3} \]

\[ O = C - \frac{A_1}{(1+R)} + \frac{A_2}{(1+R)^2} + \frac{A_3}{(1+R)^3} \]

The value of \( R \) in the equation at which total cash outlays equal total cash inflows is called the internal rate of return (IRR). Usually the value of \( R \) can be found out by trial and error. Generally, if the calculated present value of the expected cash inflows is lower than the present value of cash outflows, a lower rate should be tried. On the other hand, if the calculated present value of the expected cash inflows is higher than the present value of cash outflows, a higher rate should be tried.

**Example**

A barbers’ shop costs N32,400 to establish and is expected to generate cash inflows of N16,000, N14,000 and N12,000 over its life of three years. Calculate the internal rate of return.

**Solution**

Let us start by trying 16%

<table>
<thead>
<tr>
<th>Year</th>
<th>Cash Inflow</th>
<th>Discount Factor at 16%</th>
<th>Present Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>N16,000</td>
<td>.862</td>
<td>N13,792</td>
</tr>
<tr>
<td>2</td>
<td>N14,000</td>
<td>.743</td>
<td>N10,402</td>
</tr>
<tr>
<td>3</td>
<td>N12,000</td>
<td>.641</td>
<td>N7,692</td>
</tr>
</tbody>
</table>

The net present value is –N514 at 16% discount factor. Let us try a lower rate like 14%

<table>
<thead>
<tr>
<th>Year</th>
<th>Cash Inflow</th>
<th>Discount Factor at 14%</th>
<th>Present Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>N16,000</td>
<td>877</td>
<td>N14,032</td>
</tr>
<tr>
<td>2</td>
<td>N14,000</td>
<td>769</td>
<td>N10,766</td>
</tr>
<tr>
<td>3</td>
<td>N12,000</td>
<td>675</td>
<td>N8,100</td>
</tr>
</tbody>
</table>
You will observe from the above calculations that when we tried 16% discount rate, the NPV was negative at −N514, when we tried 14% discount rate, the NPV became positive at N498. Therefore, the internal rate of return we are looking for lies between 14% and 16%.

The basic accept-or-reject rule, using the IRR method, is to accept the project if its internal rate of return is higher than the firm’s required rate of return. However, the project should be rejected if its internal rate of return is lower than the firm’s cost of capital. It is important that we understand the interpretation of the internal rate of return (IRR).

The internal rate of return (IRR) represents the highest rate of interest a firm would be ready to pay on funds borrowed to finance the project without being financially worse-off, by repaying the loan principal plus accrued interest out of the cash inflows generated by the project.

We should also see the internal rate of return method as a very sound method. As we said, it is a discounted cash flow method and also it considers the time value of money. It is also compatible with the firm’s desire to maximise the owners’ wealth. However the IRR method is fairly difficult to understand and it involves complex computations.

**SELF ASSESSMENT EXERCISE**

Distinguish between the traditional project evaluation methods and the discounted cash. Show criteria.

**4.0 CONCLUSION**

We have discussed project evaluation criteria which we said constitute a very crucial topic in this course. We discussed traditional criteria of project evaluation. Here we mentioned the payback period and the accounting rate of return (ARR). We also discussed discounted cash inflow criteria. Here we mentioned the net present value (NPV) method and the Internal Rate of Return (IRR).

**5.0 SUMMARY**

Project evaluation criteria provide us with the tools with which we can choose from various investment proposals using acceptable techniques. The evaluation criteria guide the project initiator and assist him/her to choose among alternative projects. Also banks use project evaluation criteria to decide whether or not to lend money for a project.

**6.0 TUTOR-MARKED ASSIGNMENT**

Why are the discounted cash flow (DCF) techniques better and more acceptable than the traditional methods of project evaluation?
7.0 REFERENCES/FURTHER READINGS
UNIT 5: INTRODUCTION TO ECONOMIC ANALYSIS

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Content
3.1 Financial Analysis and Economic Analysis - A Comparison
3.2 The Nature of Economic Analysis
3.3 Adjustments to Financial Analysis
3.4 Linkage Effects of a Project
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION

Generally, in a project analysis situation, most analyses focus on the cash inflows and outflows of a project. Critical expenses and incomes are usually compared to determine whether a project should be undertaken or not. But expenses and revenues in most financial analyses are mainly the consideration of a private investor.

The implication of financial analysis is that it provides a micro view of a project and concentrates attention on things like accounting profits.

Economic analysis on the other hand considers projects from a macro point of view. The type of questions asked in an economic analysis are:

1. Will the project under consideration lead to the general well being of the community, the state and the nation?
2. Will the project generate employment at various levels in the macro environment?
3. Will the project lead to economic growth?
4. What are the linkages that the project has, i.e., forward or backward linkages?
5. Will the project generate more technical knowledge?
The questions that we have asked are not exhaustive but only go to demonstrate the type of questions that economic analyses seek to answer.

2.0 OBJECTIVES
At the end of this unit, you should be able to:
• explain the meaning of an economic analysis
• distinguish between an economic analysis and a financial analysis.

3.0 MAIN CONTENT
3.1 Financial Analysis and Economic Analysis – a Comparison
In general theory, a financial analysis tries to solve resource allocation problems. It tries to use information from projects to determine whether projects should come on stream or not. Economic analysis also tries to solve resource allocation problems in an economy. In economic theory, resources are very scarce and it is part of any good analysis to allocate resources between competing projects. For example, resource allocation problems can arise if a community is trying to decide whether to build a school or a hospital with limited scarce resources.

Financial analysis equally tries to allocate resources but from a micro view point. So, both financial and economic analyses solve resource allocation problems.

Financial analysis tries to concern itself with issues of both benefits and costs arising from a project. In the financial analysis, the concern of the analysis is to evaluate the stream of costs attached to a project and deduct same from the stream of benefits.

If the stream of benefits is greater than the stream of costs, then project in question has a positive value and should be accepted, all things being equal. However, if the stream of costs is greater than the stream of benefits, then the project in question has a negative value and should not be accepted, all things being equal.

Economic analysis also concerns itself with costs and benefits arising from a project. If the stream of benefits is greater than the stream of costs, then the project in question has a positive value and should be accepted.

However, if the stream of costs is greater than the stream of benefits, then the project in question has a negative value and should not be accepted, all things being equal. So we could say that financial analysis and economic analysis both concern themselves with costs and benefits arising from a project. In the end, they provide answers to the question of whether a project should be
acceptable or not. In evaluating projects, both use discounting and compounding techniques to arrive at their answers.

However, there exist conceptual differences between financial analysis and economic analysis. While financial analysis has a primary objective of establishing the viability and acceptability of a project from a financial viewpoint, paying no attention to society, economic analysis has the objective of establishing the fact that a project is acceptable or not to the society as a whole. So while financial analysis has a micro objective, economic analysis has a macro objective.

Finally, in reaching a decision as to whether or not to accept a project, financial analysis and economic analysis both try to establish a relationship between costs and benefits. For example in financial analysis, costs and benefits arising from a project are usually defined in monetary variables such as profits. But economic analysis goes really beyond the vague definitions of profit. In Economic analysis, costs are defined in terms of opportunity costs or foregone costs to the society as a whole.

**SELF ASSESSMENT EXERCISE 1**

Compare and contrast financial analysis and economic analysis.

**3.2 The Nature of Economic Analysis**

In economic analysis, the costs and benefits attached to a project are usually compared before a decision can be reached on whether or not to accept a project.

In the literature, there exist three discounted measures of project worth which we will now discuss:

**The Net Present Worth**

The net present worth is the difference between the present worth of benefits and the present worth of costs. We can write thus:

\[
\text{Net Present Worth} = \begin{array}{c|c}
\text{Present Worth} & \text{Present Worth} \\
\text{of benefits} & \text{of costs}
\end{array}
\]

Generally, according to the net present worth theory, a project is acceptable if the net present worth is positive. If the net present worth is negative, the project will be rejected.

**Benefit-Cost Ratio**

If you divide the present worth of benefits of a project by the present worth of its costs, then you have what is known as the benefit-cost ratio. We can write thus:
Benefit-Cost ratio = \( \frac{\text{Present worth of benefits}}{\text{Present worth of costs}} \)

Generally, a project is acceptable if the benefit-cost ratio is greater than 1 (one).
If the benefit-cost ratio is exactly 1 (one), that project is a break even project.

**The Internal Rate of Return (IRR)**

The internal rate of return is a discount rate where the present worth of benefits is equal to the present worth of costs.

Under the internal rate of return evaluation method, a project will be acceptable if its internal rate of return is higher than the firm’s required rate of return.

The starting point of economic analysis is the financial analysis of a project which should be properly concluded before embarking on an economic analysis. Some adjustments will be made to the calculations to arrive at economic data.

First, it may be necessary to include or exclude some costs and benefits which may have been included or excluded from the financial analysis.

Secondly, some project inputs and outputs may have to be revalued if their shadow prices differ significantly from their market prices.

**SELF ASSESSMENT EXERCISE 2**

Discuss the nature of economic analysis with emphasis on the methods of evaluating the worth of a project.

**3.3 Adjustments to Financial Analyses**

We have stated that the starting point of an economic analysis is a financial analysis, so if we have financial data on financial analysis, we need to make some adjustments to the financial analysis to arrive at economic analysis data. We shall now consider some of the adjustments:

**Transfer Payments**

Transfer payments represent transfer of resources from one section of society to another. They do not make any claim on the country’s resources and as such, their impact should be clearly distinguished and analysed in the economic analysis.

One of the first transfer payments we shall consider is interest. Interest is a reward for capital. For example, if a project is funded through a bank loan, the interest component is included in the profit and loss statement.
The interest charges in the profit and loss statement represent transfer payments from a project to the provider of funds. What the project lost (interest) has become a gain to the provider of funds. In effect, both figures are equal and cancel out without any net increase to society of funds. Therefore in economic analysis, interest charges are excluded since they only represent transfer payments.

The second transfer payment we shall consider is tax. When a project is profitable it is expected to pay taxes to the government at the ruling rate. In computing the profit of a project taxes are deducted to arrive at net profit. Taxes therefore appear as outgoing cash flows. Taxes represent transfer payments from a project to government.

In the economic analysis of a project, taxes are excluded because from the point of view of the society, they are only a transfer of resources from one section of the economy to another.

The third transfer payment is subsidies. In a traditional private sectors setting, it would be unheard of to talk of subsidies. But in economic analysis, subsidies appear as important data. Most public sector projects enjoy government subsidies to enable the poor gain access to certain services which ordinarily they cannot afford without government assistance. Subsidies represent opportunity costs to a nation as a whole.

Therefore in estimating the true cost of a project in an economic analysis, subsidies should be included.

3.4 Linkage Effects of a Project

Consider a simple case where a university is newly located in an environment. Many investments will begin to spring up. New housing developments will begin to spring up; canteens will begin to spring up; hair dressing salons, etc. will begin to spring up to cater for the needs of the new university community. Such constitute the linkage effects of a project.

Generally, there are two types of linkage effects which we shall briefly discuss:

**Forward Linkage Effects**

Forward linkage is the stimulus given to industries that use the products of a project. A case in point is a flour manufacturing project. Flour has so many uses. If a flour mill is located in an environment, it will lead to the establishment of such projects as bakeries which will use the flour.
Backward Linkage Effects
Backward linkage demonstrates the stimulus to industries that supply the inputs to a project. For example, the establishment of a flour mill in an environment will lead to demand for wheat which is a major input for flour mill. The flour mill will lead to investment in wheat cultivation. Also, the establishment of a car assembly plant will lead to the establishment of tyre manufacturing plants that need to supply tyres to the car assembly plant.

Example of an Economic Analysis
In the year 2006, the World Bank was considering the desirability or otherwise of assisting Nigeria set up an ethanol plant covering thousands of hectares in the Niger Delta area. Under the scheme, young farmers will be allocated hectares of land for subsidized cassava cultivation. Such inputs like fertilizers will be heavily subsidized while technical advice will be provided by the World Bank/Nigerian agricultural experts.

4.0 CONCLUSION
In this unit, we discussed the nature of economic analysis and compared it with the financial analysis of a project. We discussed net present benefit cost ratio and the internal rate of return (IRR).

5.0 SUMMARY
Introduction to economic analysis has provided us with the tools to conduct economic analyses, with financial analyses as a starting point. Financial analysis is the private sector’s view of a project without considering a project’s impact on the society. Economic analysis is a macro view of a project, taking into consideration the project’s impact on society.

6.0 TUTOR-MARKED ASSIGNMENT
What do you see as the basic differences between the financial analysis of a project and the economic analysis of a project?

7.0 REFERENCES/FURTHER READINGS
UNIT 1 THE EVALUATION METHODS

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Content
3.1 Purpose of Evaluation
3.2 Types of Evaluation
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Readings

3.0 Main Content

Introduction

The evaluation of on-going and completed projects is one of the basic responsibilities of the Planning and Development Division.

2.0 OBJECTIVES

At the end of this unit, you should be able to:

• explain the meaning of Evaluation
• analyse the purpose of evaluation and classify difference types of project evaluation.
3.1 Purpose of Evaluation

The final phase in the project cycle is project evaluation. The analyst looks systematically at the elements of success and failure in the project experience to learn how to plan better for the future. The basic objective of such a study is to ascertain the real worth of a project or programme as far as possible. Broadly speaking, evaluation may be defined as "a process which attempts to determine as systematically and objectively as possible the relevance, effectiveness and impact of activities in the light of the objectives". It is, thus, a critical analysis of the factual achievements/results of a project, programme or policy vis-a-vis the intended objectives, underlying assumptions, strategy and resource commitment. In specific terms, it makes an attempt to assess objectively the following:-

(a) the relevance and validity of the objectives and design of the project/programme in terms of broader issues of development policy, sector/sub-sector priorities and strategies as well as other problems of a wider nature;
(b) the efficiency and adequacy of the pace of progress of the project/programme where the focus is mainly on managerial performance and productivity;
(c) the effectiveness of the project/programme - a major part of an evaluation exercise-in realizing the intended objectives from a variety of angles; and
(d) the identification of reasons for the satisfactory or unsatisfactory accomplishment of the results of the project/programme and to deduce critical issues and lessons which may be of relevance to other on-going and future projects/programmes of a similar nature.

3.1.3 Types of Evaluation

Evaluation can be applied for different purposes as well as to a specific activity, project or programme. It is not restricted to the completion stage only but involves periodic investigations at many stages. The different types of project evaluations carried out are: (i) ex-ante evaluation, (ii) on-going evaluation and (iii) terminal evaluation/ex-post evaluation. The ex-ante evaluation/pre-approval appraisal has already been discussed with methods and techniques in Chapter-5. The on-going evaluation is carried out by the organization of its own to re-assess the projected feasibility of the PC-I content because of the time lag, while external evaluation is done by an agency other than
the body involved in the implementation of a project. On-going and post-completion evaluations are discussed below:

(a) On-going/Mid-term Evaluation

The main purpose of an on-going/mid-project evaluation is to assist the project management to make appropriate adjustments in the changed circumstances or to rectify any shortcomings in the original design, so as to improve its efficiency and overall performance.

(b) Post-Completion Evaluation

The purpose of an ex-post or post-hoc evaluation is to discover the actual, as opposed to the projected, results of implementing a project. The aim of evaluation is primarily to compare the actual outcome of the project with the projections made at the appraisal stage. The examination of different aspects of the project can provide important lessons derived from experience for the new projects. The overall impact of the project will result in a number of effects which can be classified as costs and benefits, direct and indirect or tangible and intangible. Ex-post evaluation takes place after the completion of the project and is often more in-depth as it focuses on the analysis of impact. Besides, it is time-consuming, costly and calls for persons with special skills.

SELF ASSESSMENT EXERCISE 2
Discuss the nature of evaluation of a project.

4.0 CONCLUSION
In this unit, we discussed the nature of economic analysis and compared it with the financial analysis of a project. We discussed net present benefit cost ratio and the internal rate of return (IRR).

5.0 SUMMARY
Introduction to meaning of evaluation, the purpose of evaluation and types of evaluation. society.

6.0 TUTOR-MARKED ASSIGNMENT
Write short note on midterm evaluation and post-completion evaluation?

7.0 REFERENCES/FURTHER READINGS
UNIT 2: CONCEPT OF RISK IN AN ORGANIZATION

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Content
3.1 Meaning of Risk
3.2 Types of Risk
3.3 Relationship between Risk and the Objectives of an Organization
3.4 Organization’s Risk Exposure
4.0 Conclusion
5.0 Summary
6.0 Tutor Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION
Risk is part of everyday life. Consequently everyone has his own view as to what risk is all about, most especially based on his own personal experiences.
Risk could range from near accident misses to catastrophic events such as the terrorist attack of the World Trade Center in United States of America in September 11th 2001 or the Ikeja Bomb blast of January 2002.
In the same vein, different people have different level of tolerance of risk. This is why the study of risk-either on individual or corporate level is very vital.

2.0 OBJECTIVES
After studying this unit, you should be able to:

- Explain the potential risk to mankind.
- Differentiate between speculative risk and operational risk.
- Describe the relevance of risk management within corporate strategies.
- Explain the regulatory and advisory pressures on management.
- Explain the fundamental steps in the process of risk management.
- Describe the role and position of the risk manager within an organization.
3.0 MAIN CONTENT
3.1 Meaning of Risk
Risk has been described as a natural ingredient to any activity. No venture, no success; this could be recorded as no risk, no success either for an individual or organization. The question now is what do we mean by risks?
To answer this question, there is need for us to note that different authors have defined risk in various ways. Williams Jr. and Heins (1985) had posited that, no one definition is “correct”. That is, the definition could be likened to the story of the seven blind men’s description of the elephant – all of which are correct and at the same time incorrect. The above might not be unconnected to the fact that risks exist whenever the future is unknown. More so, that the adverse effects of risk had challenged the survival of mankind on planet earth ever since time immemorial.
In this regard, we will like to look at the different views of some of the reputable authorities on the subject, as stated below.
1. “The term risk has a variety of meaning in business and everyday life. At its most general level, risk is used to describe any situation where there is uncertainty about what outcome will occur. Life is obviously very risky, even the short-term future is often highly uncertain. In probability and statistics, financial management, and investment management, risk is often used in a more specific sense to indicate possible variability in outcomes around some expected value – Harrington, Nichaus (1999,p3)
2. Risk will be looked at from the viewpoint of whether an incident is likely to occur. It is also necessary to consider how often such an incident could happen and how damaging the incident would be if and when it occurred. - David Kaye (2001, p1/2)
3. RISK is the variation in the outcomes that could occur over a specified period in a given situation. If only one outcome is possible, the variation and hence the risk is O. If many outcomes are possible, the risk is not O. The greater the variation, the greater the risk. - Williams, Jr and Heins (1985, P6).
4. Risk, defined as uncertainty as to loss poses a problem to individuals in nearly every walk of life. Students, householders, business people, employees, travelers’ investors, and farmers all must face risk and develop ways to handle it. If a cost or loss is certain to occur, it may be planned for in advance and treated as a definite, known expense. It is when there is uncertainty
about the occurrence of a loss that risk becomes important problem. Greene and Triechman (1984, 3). The essence of the above descriptions is to assist us appreciate the importance of risk to our everyday existence. These descriptions been summed up in nutshells in the definitions below:

i Risk is variation in possible outcomes of an event based on chance. – orfman’s Introduction to Risk Management &Insurance, 4th Edition.

ii Risk is uncertainty as to loss.– Greene & Trieschmann’s, Risk & Insurance, 7th Edition.

iii Risk equals uncertainty. Risk has principally to do with the uncertainty of a loss.

iv Risk may be defined as the possibility that loss will be greater than is normal, expected, or usual. – Mehr & Hedges’s Risks Management Concept & Application.

At this point, it is important to note that there are those who enjoy and use risk as well as those that are risk averse – they avoid risks! In between the two extremes that majority of people can be located.

3.2 Types of Risk
For the purpose of this course, we look at risk from these two types. That is, the speculative risk and operational risk.

Speculative Risk
These are risks where the outcomes could either be a loss, no loss or profit. For instance, if a company decides to invest its money in a project, the objective of using fund in the way is to make profit. But in reality, the outcome could either be a loss, a break-even or a profit.

Risks with such tendencies are classified as speculative risks. Examples of speculative risks are:

- Decision as to invest in a new project, the timing of such an investment
- Whether to enter a new market place or a new country (as in the developed countries’ emerging market concept of Asia, etc.)
- A car maker deciding to replace a current model, the timing and level of investment needed, etc.

Operational Risk
These are risks that any organization faces in carrying out its daily activities. This occurs when something unplanned and unpleasant hit the organization causing losses – either to men or
materials – in the organization. In an operational risk, the outcome is either a loss or no loss situation. Some textbooks refer to this type of risk as Pure Risks.

As a result of the unexpected nature of this kind of risks, organizations can prepare for losses following the occurrence of such risks, through insurance, contingency planning and other funding mechanisms. There is always the challenge to organization to recognize and manage the operational risks threatening their existence.

**SELF ASSESSMENT EXERCISE 1**

Differentiate between speculative risk and operational risk.

**3.3 Relationship between Risk and the Objectives of an Organization**

The objective of an organization is to maximize its profit. This main objective has always been made difficult as a result of the impact of risk to the organization. For instance, if an organization suffers from an industrial accident which, let say, makes it pay out the sum of N50 Million in form of various compensation to the victims of such losses.

You will note that this will affect the overall result of the organization at the end of its financial year. Apart from the objective of profit maximization, a modern organization has alongside other objectives. The objective of an organization may be informal while at times, they are formal and documented in form of strategic plan.

These objectives are shared with the organization’s ‘stakeholders’. The ‘stakeholders’ have been defined by Kaye (2001) as people or organization, which could be affected by a risk incident occurring in the organization itself. As, he sees risk as having the potential to “threaten the operations, assets and other responsibilities of an organization”. The identified ‘stakeholders’ by Kaye (2001) are:

1. **Employees.**
   - Morale and pride. This often reflects the degree of the employees’ interest in the success of an organization and has a direct link into the quality of work performed.
   - A need for a job to sustain personal and family life and also selfesteem.
   - A safe working environment

2. **Suppliers**
   - Suppliers to the organization will depend on its survival to be able to deliver and receive payment for the goods or services contracted.
• Sometimes the loss of one or more large customers can destroy a supplier of goods and services.
• The organization, as supplier, can destroy customers who are further up the delivery chain.

3. Customers and Other Recipients of Service
• Most business customers are free to move to other organizations. They will do so if they lose confidence in either delivery or quality.
• Other, non-commercial, service suppliers may find that their relationships with their existing recipients will become difficult and even fail should confidence be lost.
• Sales teams will find it increasingly difficult to find new customers.
• Failure to deliver the contracted services with sufficient quality can lead to litigation for damages well beyond the value of the item in dispute.

4. Distributors
• Distributors are in effect wholesale customers. All the comments about customers therefore apply.
• Some distributors depend on few or even one source of supply (e.g. a distributor of a new motor vehicles). Failure of that one source of supply could damage that distributor on many different ways. It can even cause it to fail if an adequate replacement supplier is not found soon enough.

5. Regulators
• There are various regulators who, in many different ways, will take a continuing interest in the origination.
• Failure to satisfy the statutory and other requirement of these regulators can result in them imposing fines, restricting business or closing down the business altogether.
• The losses therefore can range from financial, reputational damage and even closure.

6. The Media
• The media has many firms:
  • Local and international Newspapers
  • Television and Radio
  • Popular and Professional Magazines
Increasingly, the Internet.

These can be regarded as wholesale distributors of the reputation of an organization and its officials.

If a publication is negative about an organization much damage can be done. This is so whether the story reflects the truth, only part of the truth, or even is factually incorrect.

The impact therefore is of significance to all other stakeholders.

7. Private Investors

Private, monetary, investors can range from family, partners, employees, associated companies and other investors in an organization often they can be exposed to devastating loss than stock market investors who have more opportunity to spread their investments, and therefore the risk across different companies and market.

There are also ‘investors’ who have a non-monetary stake in the organization. They stake their professional and personal reputations alongside that of the organization. They too can suffer loss alongside any damage to the organization itself. They can find it a very long and difficult process to rebuild this type of asset.

8. Banking Industry

Banking and investor finance companies will maintain, throughout, an interest in the fortunes of those organizations to which they have provided money.

If that money is perceived to be at greater risk due to an unexpected downturn in the strength of an organization, the cost of borrowing can increase significantly.

If the financier believes there is sufficient cause for concern, the assets that are the security for that loan can be sold. The lender can have that power under the terms of the loan or mortgage agreement. Primarily the decision when to sell the mortgage assets will be based on the interests of the financier and not necessarily the longer-term interests of the organization and its other stakeholder.

9. Quoted Shareholders

Quoted shareholders come to the organization through stock markets in various forms.

Usually the investor has many choices beyond the subject organization and can switch funds away rapidly.

Stock market sentiments however have many other influences (beyond the success of the individual quoted organization) and thus its behaviour becomes a risk in itself.
• Failing stock values can also increase the cost of borrowing capital. If leaders perceive that the relationship between total borrowings and the value of the company is narrowing they can demand higher interest rates and security.

• Single points of influence can affect shares widely. These influences include credit rating agencies such as Standard and Poor’s, and investment analysts employed by the bigger brokers and merchant bankers.

10. The Environment

• Increasingly, there is public and statutory interest in the quality of the environment.

• It is a very wide subject not only covering pollution of the physical environment. Organizations may need to consider money laundering and insider dealing through to corporate manslaughter and other potential criminal acts.

And Others

• Individual organizations may have their own, different stakeholder pressure. One example would be a political organization with own dependencies to protect.

• Competitors too are a form of ‘stakeholders’. If an organization is weakened by an unexpected damaging incident, there is usually a whole range of competitors who will see the incident as an opportunity for themselves.

SELF ASSESSMENT EXERCISE 2

Identify and explain organization’s stakeholders

3.4 Organization Risk Exposure

The organization is exposed to risk, which could affect its people, its assets and / or other people as well as their assets.

People

The people are usually exposed to the risks of injury, sickness or death depending on the nature of activities carried out in the organization. For instance, for an employee of an asbestos manufacturing company, apart from the risk of injury, he or she could be exposed to asbestos related sickness such as lung cancer, etc. The people exposed to organization’s risk are:

• Employees
• Visitors / Customers
• Third parties
Assets
The assets of the organization are also exposed to the risk of damage. Such assets are:

- Balance Sheet assets – such as money, building, equipment, vehicles etc.
- Off balance sheet assets – such as intellectual assets
- (Information and knowledge) reputation network of critical, suppliers, distribution system, customer base, etc.

Liabilities
These are the legal liabilities, which the organization owes others as a result of wrongdoing. It could be as a result of injury to third party property.

Risk Map
The risk map describes how risks can be presented graphically. This assists the organization to have a picture of its risk exposures. An example of risk map is shown below.
SELF ASSESSMENT EXERCISE 3
Explain what you understand by the term speculative risk?

4.0 CONCLUSION
In this unit you have learnt important issues that relate to risk in an organization and the different stakeholders in an organization.
5.0 SUMMARY
We have dealt with the meaning of risk, types of risks, relationship between risk and the objectives of an organization, etc. The unit that follows is a continuation of the analysis. Therefore, in the next study unit, we shall treat risk and uncertainty.

6.0 TUTOR - MARKED ASSIGNMENT
Identify six stakeholders to an organization and discuss their roles.

7.0 REFERENCES/FURTHER READINGS
UNIT 3: RISK AND UNCERTAINTY

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Content
3.1 Risk and Uncertainty distinguished
3.2 Subjective versus Objective Risk
3.3 Subjective Risk and Attitude to Risk
4.0 Conclusion
5.0 Summary
6.0 Tutor Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION
Risk and Uncertainty are critical aspects of our lives. While some events of life involve losses, others may not. Some of these losses might be common and somewhat predictable; many others are shocking, unexpected events. Each involves risk or uncertainty. While the basic element of risk has been discussed in this Unit 2, our focus is to provide a further insight into risk and uncertainty. The discussion will additionally dwell on attitude to risk and uncertainty.

2.0 OBJECTIVES
After you have completed this unit, you should be able to:

- Explain the term uncertainty
- Distinguish between risk and uncertainty
- Differentiate between objective and subjective risks
- Discuss the different attitudes to risk

3.0 MAIN CONTENT
3.1 Risk and Uncertainty Distinguished
Even though no statistical treatment of risk is envisaged in this study, some basic facts from that approach seem necessary for proper understanding of the concepts under discussion. Indeed, it is true that the future cannot be known precisely by man. However, there are events or
development of events that can be known up to a given point in time, past or present and which can be analyzed statistically in order to forecast what the future hold for the event(s).

Under condition of risk, a person or a decision maker is faced with a situation in which results of an action or decision are not totally known, but will probably fall within a possible range of outcomes. Here there could be more than one possible outcomes resulting from the selection of an option. The decision maker is assumed to know the probability of occurrence of each outcome. The decision maker’s problem is to estimate, the mathematical probabilities of occurrence. Basically, some errors of estimate, forecast or prediction are bound to occur, this error being termed risk, implying the error of being wrong- in one’s prediction. Happily enough, statisticians have a way of determining such errors and measuring them. Indeed, the decision maker can determine from past experience the objective probability and relative frequency of the occurrence of various outcomes. Thus, measurements could be possible with the aid of past experience and record kept. Examples of measurable events are births, vehicular traffic, death, population structure, schools and school attendance, number of buildings in a town, etc. (Oluoma, 1999:10).

Under uncertainty condition, the decision maker has difficulty assigning probabilities to outcomes either because there is a lack of information or an absence of knowledge concerning what outcome can be expected. In other words, there are either two main possible outcomes or too many known facts or both. In this case, the decision maker cannot predict the outcome with any degree of confidence. In fact since the possible outcomes of the event under consideration and/or their probabilities are unknown, it is difficult to measure or forecast accurately. This situation is faced frequently by managers when entirely new products or services are being introduced. Other examples of non-measurable events are salvation in religion, state of mind, etc. In addition, unlike risk, uncertainty is a subjective phenomenon. The implication is that two or more individuals are unlikely to have identical views of the outcome of decisions taken under condition of uncertainty. Consequently, it is very difficult to develop universally acceptable techniques for dealing with uncertainty. In practice, a decision maker faced with uncertainty would attempt to generate a probability distribution of possible outcomes on the basis of his personal judgment of the situation. For instance, any predication as to which of two teams, hitherto unknown, will win a match is bound to be subject. People are bound to give their opinions according to their fancies of the team.
Risk concerns variations in possible outcomes in a situation. Uncertainty is often used as a synonym for risk, although when so used it usually refers to objective (measurable or quantified) uncertainty.

Economists and Statisticians use this concept when they measure variation in occurrences. On such measure of variation is called the standard deviation which helps predict expected variations from a norm.

Predictability of an expected probability actually occurring is increased as the number of events is increased as evident in the principle of large numbers. (Bickelhaupt, 1974:5).

Still within the realm of uncertainty, there is a dividing line between objective and subjective uncertainty. According to Bickelhaupt, subjective uncertainty which involves a feeling or state of mind as to expected results differs from the above concept of objective uncertainty. Lack of knowledge as to the real facts, prejudices, unwarranted high hopes, or other factors can cause different predictions. Therefore, different subjective risks occur, and these often deviate from the underlying objective risk. This kind of uncertainty is not readily measurable and is not usually what is meant when the term risk is used.

In summary, risk is associated with measurability while uncertainty with non-measurability of the event(s) or the error(s) of forecast about future situation(s).

Measurability here should be addressed from two important angles:

- Knowledge of the possible outcomes of an event and their probabilities of occurrence;
- Objectiveness of measurement

SELF ASSESSMENT EXERCISE 1

State the differences between risk and uncertainty

3.2 Subjective Versus Objective Risk

Trieschmann, Gustavson and Hoyt (2001: 5) draw a distinction between subjective and objective risks. According to them, subjective risk refers to the mental state of an individual who experiences doubt or worry as to the outcome of a given event. In addition to being subjective, a particular risk may also be either pure or speculative and either static or dynamic. Subjective risk is essentially the psychological uncertainty that arises from an individual’s mental attitude of state of mind.
Objective risk differs from subjective risk primarily in the sense that it is more precisely observable and therefore measurable. In general, objective risk is the probable variation of actual from expected experience. This term is most often used in connection with pure static risks, although it can also be applied to the other types of uncertainties.

The concept of subjective risk is especially important because it provides a way to interpret the behaviour of individuals faced with seemingly identical situations yet arriving at different decision. For example, one person may be ultra conservative and tend always to take the “safe way” out, even in cases that may seem quite risk – free to other decision makers. Objective risk may actually be the same in two cases but may be viewed very differently by those examining this risk from their own perspectives. Thus, it is not enough to know only the degree of objective risk; the attitude towards risk of the person who will act on the basis of this knowledge must also be known.

**SELF ASSESSMENT EXERCISE 2**

State the differences between subjective and objective risk.

**3.3 Subjective Risk and Attitude to Risk**

Before going further into the intricate aspects of risk management it will be necessary to briefly highlight some basic features of risk and individual’s reaction to risks situations which are fundamental ingredients in decision taking toward effective handling of risks.

It should be noted that although a particular type of event may be of such a nature that in principle it ought to be possible to calculate both the probability and the potential variation in particular outcomes, often defects in the quality of the data available to risk managers prevent the calculation of reliable objective estimates of future loss probabilities.

Two common problems are:

- insufficiently large samples (that is, the available details of past experience are based on only a small number of exposure units), and
- changes in risk factors that cast doubts on the usefulness of past experience as a guide to the future.

In such circumstances there is no alternative but to draw on one’s experience and judgment to interpret loss trends to arrive at subjective probability estimates. Such estimates may differ
markedly from the underlying true probabilities, not least because the estimator’s judgment may be coloured by his own attitude to uncertainty.

When risk cannot be measured objectively with a high degree of accuracy, so that individual judgment and attitudes enter into the process, then subjective risk will be present. Subjective risk has been defined as “the uncertainty of an event as seen or perceived by an individual”.

Attitude to risk could be approached from three angles:

a) risk averter,
b) risk optimist/risk seeker
c) risk neutral

To be risk averse implies that a person is willing to pay in excess of the expected return in exchange for some certainty about the future. To pay an insurance premium, for example, is to forgo wealth in exchange for the insurer’s promise that covered losses will be paid. Some people refer to this as an exchange of a certain loss (the premium) for an uncertain loss. An important aspect of the exchange is that the premium is larger that the average or expected loss because insurer expenses and profit are included. A person willing only to pay the average loss as a premium would be considered risk neutral. Someone who accepts risk at less than the average loss, perhaps even paying to add risk such as through gambling is a risk seeker. (Pritchett, schmit et al, 1996. p. 4, 7) One person may be very cautious and averse to taking chances, whereas another may be highly optimistic regarding uncertain outcomes: the former (risk averter) is likely to arrive at higher loss probability estimates than the latter (risk optimist). Someone who is strongly averse to accepting even the smallest variation in outcomes from the expected may choose to insure, whereas a less risk adverse individual may be prepared to carry the risk himself. In fact, attitude to risk influences not only subjective estimates of probability but also risk handling decisions.

What causes one person to be more risk averse than another? This is a question best answered by psychologists, sociologists, or anthropologists. However, it is safe to say that family and societal influences, genetics, and religious / philosophical beliefs all play an important role. Somewhat less clear is the relationship between a Person’s risk aversion and his or her uncertainty; a problem that is influenced by the imprecise way the terms “aversion” and uncertainty” commonly are used. In some respects, uncertainty could be affected by aversion. For example, an individual might be so wary of risk in general that he/she would tend to discount his / her own
judgment regarding a particular risk. In that respect, her/his own level of uncertainty regarding a particular risk might be driven higher by her / his aversion to risk. In other situations, it is possible to say that uncertainty influences aversion, in that a person consistently exposed to an environment of seemingly random and unpredictable events (say, a citizen of Sarajevo) might eventually develop a high level of aversion to risk. (Williams, Smith and Young, 1995: 7)

Some scholars have taken a different approach in relating to risk, risk aversion, and uncertainty to one another. For instance, William and Heins (1989) discuss risk as consisting of objective and subjective components. Objective risk refers to the measurable component of risk, while subjective risk reflects an individual reaction to (attitude towards) risk. In this approach, uncertainty becomes an aspect of subjective risk. Other views are possible and perhaps the best that can be said is that risk aversion and uncertainty are distinct concepts that are not fully independent of one another. (Williams, Smith and Young, 1995: 7)

**SELF ASSESSMENT EXERCISE 3**

Distinguish between a risk averter and a risk optimist.

**4.0 CONCLUSION**

Risk and uncertainty are two concepts that occupy the center stage of human and business activities. They can make or man the future of any entity. Whatever degree or level they assume at any circumstance and the response or attitude of the individual or business will determine the extent to which they can be taken to play negative or respectful role.

**5.0 SUMMARY**

You have learnt in this unit that risk and uncertainty are central in measuring organizational performance. We have equally discovered that attitude to risk is vital to determining the best part to take in resolving organizational problems. It is thus, trite to assert that a conscious effort in handling organizational risks must start with a proper synergy of risk and uncertainty and the adaptability of organizations to such business dynamics. In the next unit, we shall discuss the impact of risk and uncertainty.

**6.0 TUTOR - MARKED ASSIGNMENT**

Distinguish between risk and uncertainty.

**7.0 REFERENCES/FURTHER READINGS**

UNIT 4: COMPETITION AND MARKETING PLANS

CONTENTS
1.0 Introduction
2.0 Objectives
3.0 Main Content
  3.1 Social Profitability
  3.2 Margin and Ratio
  3.3 Effects of Divergences
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Readings

1.0 INTRODUCTION
Every firm is most concerned with its profitability. One of the most frequently used tools of financial ratio analysis is profitability ratios which are used to determine the company's bottom line and its return to its investors. Profitability measures are important to company managers and owners alike. If a small business has outside investors who have put their own money into the company, the primary owner certainly has to show profitability to those equity investors.

Profitability ratios show a company's overall efficiency and performance. We can divide profitability ratios into two types: margins and returns. Ratios that show margins represent the firm's ability to translate sales dollars into profits at various stages of measurement. Ratios that show returns represent the firm's ability to measure the overall efficiency of the firm in generating returns for its shareholders.

2.0 OBJECTIVES
At the end of this unit, you should be able to:
• explain the meaning of profit
• discuss social profitability plans and how they are designed.
3.0 MAIN CONTENT

3.1 Social Profitability

The second row of the accounting matrix utilizes social prices, as indicated in Table 2.1. These valuations measure comparative advantage or efficiency in the agricultural commodity system. Efficient outcomes are achieved when an economy's resources are used in activities that create the highest levels of output and income. Social profits, $H$, are an efficiency measure because outputs, $E$, and inputs, $F + G$, are valued in prices that reflect scarcity values or social opportunity costs. Social profits, like the private analogue, are the difference between revenues and costs, all measured in social prices $H = (E - F - G)$.

For outputs ($E$) and inputs ($F$) that are traded internationally, the appropriate social valuations are given by world prices cif import prices for goods or services that are imported or fob export prices for exportables. World prices represent the government's choice to permit consumers and producers to import, export, or produce goods or services domestically; the social value of additional domestic output is thus the foreign exchange saved by reducing imports or earned by expanding exports (for each unit of production, the cif import or fob export price). Because of global output fluctuations or distorting policies abroad, the appropriate world prices might not be those that prevail during the base year chosen for the study. Instead, expected long-run values serve as social valuations for tradable outputs and inputs.

The services provided by domestic factors of production-labor, capital, and land-do not have world prices because the markets for these services are considered to be domestic. The social valuation of each factor service is found by estimation of the net income forgone because the factor is not employed in its best alternative use. This approach requires the commodity systems under analysis to be excluded from social factor price determination. For example, if land is planted to wheat, it cannot grow barley during the identical crop season; the social opportunity cost of the land for the wheat system is thus the net income lost because the land cannot produce barley. Similarly, the labor and capital used to produce wheat cannot simultaneously provide services elsewhere in agriculture or in other sectors of the economy. Their social opportunity costs are measured by the net income given up because alternative activities are deprived of the labor and capital services applied to wheat production.
The practice of social valuation of domestic factors begins with a distinction between mobile and fixed factors of production. Mobile factors, usually capital and labor, are factors that can move from agriculture to other sectors of the economy, such as industry, services, and energy. For mobile factors, prices are determined by aggregate supply and demand forces. Because alternative uses for these factors are available throughout the economy, the social values of capital and labor are determined at a national level, not solely within the agricultural sector. Actual wage rates for labor and rates of return to capital investment are therefore affected by a host of policies, some of which may distort factor prices directly. An enforced and binding minimum-wage law, for example, raises the market wage above what it would have been in the absence of policy and causes observed wages to be higher than the social opportunity cost of labor. But indirect effects can also be important. Distortions of output prices cause different activities to expand or contract, altering in turn the demand and prices of mobile domestic factors.

Fixed, or immobile, factors of production are the factors whose private or social opportunity costs are determined within a particular sector of the economy. The value of agricultural land, for example, is usually determined only by the land's worth in growing alternative crops. Because land is immobile, its value is not directly affected by events in the industrial and service sectors of the economy. But the social opportunity cost of farmland is sometimes difficult to estimate. Within any agro climatic zone, complete specialization in the most profitable crop is rarely observed. Instead, farmers prefer rotations or intercropping systems that reduce risks of income losses from price variability, yield losses, and pest and disease infestation. Therefore, the social opportunity cost of the land is not accurately approximated by the net profitability’s of a single best alternative crop; instead, it is measured by some weighted average of the social profits accruing from the set of crops planted. Because the correct weights and social profits associated with each crop in the set are generally not known, it is convenient in assessing farming activities to reinterpret crop profits as rents to land and other fixed factors (for example, management and the ability to bear risk) per hectare of land used. This reinterpretation includes private (and social) returns to land as parts of D (and H). Profitability per hectare is then interpreted as the ability of a farming activity to cover its long-run variable costs, in either private or social prices or as a return to fixed factors such as land, management skill, and water resources.
SELF ASSESSMENT EXERCISE
In evaluating the outlook for profitability, list and discuss four items that you think are important.

3.2.0 Margin Ratios

Gross Profit Margin

The gross profit margin looks at cost of goods sold as a percentage of sales. This ratio looks at how well a company controls the cost of its inventory and the manufacturing of its products and subsequently pass on the costs to its customers. The larger the gross profit margin, the better for the company. The calculation is: Gross Profit/Net Sales = %. Both terms of the equation come from the company's income statement.

3.2.1 Operating Profit Margin

Operating profit is also known as EBIT and is found on the company's income statement. EBIT is earnings before interest and taxes. The operating profit margin looks at EBIT as a percentage of sales. The operating profit margin ratio is a measure of overall operating efficiency, incorporating all of the expenses of ordinary, daily business activity. The calculation is: EBIT/Net Sales = %. Both terms of the equation come from the company's income statement.

3.2.2 Net Profit Margin

When doing a simple profitability ratio analysis, net profit margin is the most often margin ratio used. The net profit margin shows how much of each sales dollar shows up as net income after all expenses are paid. For example, if the net profit margin is 5%, that means that 5 cents of every dollar is profit.

The net profit margin measures profitability after consideration of all expenses including taxes, interest, and depreciation. The calculation is: Net Income/Net Sales = %. Both terms of the equation come from the income statement.
3.2.3 Cash Flow Margin

The Cash Flow Margin ratio is an important ratio as it expresses the relationship between cash generated from operations and sales. The company needs cash to pay dividends, suppliers, service debt, and invest in new capital assets, so cash is just as important as profit to a business firm.

The Cash Flow Margin ratio measures the ability of a firm to translate sales into cash. The calculation is: Cash flow from operating cash flows/Net sales = %. The numerator of the equation comes from the firm's Statement of Cash Flows. The denominator comes from the Income Statement. The larger the percentage, the better.

3.2.4 Returns Ratios

Return on Assets (also called Return on Investment)

The Return on Assets ratio is an important profitability ratio because it measures the efficiency with which the company is managing its investment in assets and using them to generate profit. It measures the amount of profit earned relative to the firm's level of investment in total assets. The return on assets ratio is related to the asset management category of financial ratios.

3.2.5 Return on Equity

The Return on Equity ratio is perhaps the most important of all the financial ratios to investors in the company. It measures the return on the money the investors have put into the company. This is the ratio potential investors look at when deciding whether or not to invest in the company. The calculation is: Net Income/Stockholder's Equity = ____. Net income comes from the income statement and stockholder's equity comes from the balance sheet. In general, the higher the percentage, the better, with some exceptions, as it shows that the company is doing a good job using the investors' money.

3.2.6 Cash Return on Assets

The cash return on assets ratio is generally used only in more advanced profitability ratio analysis. It is used as a comparison to return on assets since it is a cash comparison to this ratio as return on assets is stated on an accrual basis. Cash is required for future investments. The
calculation is: Cash flow from operating activities/Total Assets = %. The numerator is taken from the Statement of Cash Flows and the denominator from the balance sheet. The higher the percentage, the better.

3.2.7 Comparative Data

Financial ratio analysis is only a good method of financial analysis if there is comparative data available. The ratios should be compared to both historical data for the company and industry data.

3.3 Effects of Divergences

The second identity of the accounting matrix concerns the differences between private and social valuations of revenues, costs, and profits. For each entry in the matrix-measured vertically-any divergence between the observed private (actual market) price and the estimated social (efficiency) price must be explained by the effects of policy or by the existence of market failures. This critical relationship follows directly from the definition of social prices. Social prices correct for the effects of distorting policies-policies that lead to an inefficient use of resources. These policies often are introduced because decision-makers are willing to accept some inefficiencies (and thus lower total income) in order to further non-efficiency objectives, such as the redistribution of income or the improvement of domestic food security.

In this circumstance, assessing the tradeoffs between efficiency and non-efficiency objectives becomes a central part of policy analysis.

But not all policies distort the allocation of resources. Some policies are enacted expressly to improve efficiency by
Table 2.2: Expanded Policy Analysis Matrix

<table>
<thead>
<tr>
<th></th>
<th>Revenues</th>
<th>Costs</th>
<th>Profits</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Tradable Inputs</td>
<td>Domestic Factors</td>
<td></td>
</tr>
<tr>
<td>Private Prices</td>
<td>A</td>
<td>B</td>
<td>C</td>
</tr>
<tr>
<td>Social Prices</td>
<td>E</td>
<td>F</td>
<td>G</td>
</tr>
<tr>
<td>Diverges and efficient policy</td>
<td>I</td>
<td>J</td>
<td>K</td>
</tr>
<tr>
<td>Effects of market failures</td>
<td>M</td>
<td>N</td>
<td>O</td>
</tr>
<tr>
<td>Effects of distorting policy</td>
<td>Q</td>
<td>R</td>
<td>S</td>
</tr>
<tr>
<td>Effects of efficient policy</td>
<td>U</td>
<td>V</td>
<td>W</td>
</tr>
</tbody>
</table>

Table Notes:

Private profits, D, equal A minus B minus C. Social profits, H, equal E minus F minus G. Output transfers, I, equal A minus E; they also equal M plus Q plus U. Input transfers, J, equal B minus F; they also equal N plus R plus V. Factor transfers, K, equal C minus G; they also equal O plus S plus W. Net transfers, L, equal D minus H; they also equal I minus J minus K; and they equal P plus T plus X.

4.0 CONCLUSION

In this unit, we have discussed profitability plans. We have also discussed the social profitability and the effects of divergences. Apart from these, we have provided a check list for profitability ratio plan.

5.0 SUMMARY

We have discussed profitability plans and social profitability. We saw how profit ratio relate to each other. The framework for analysis presented discussed social profitability of an organization’s position in the industry.

6.0 TUTOR-MARKED ASSIGNMENTS

1. Discuss the five basic profit ratio.
2. Use matrix policy to analyse organization cost, revenue and profits.

7.0 REFERENCES/FURTHER READINGS

UNIT 5: COST BENEFIT ANALYSIS

CONTENT
1.0 Introduction
2.0 Objectives
3.0 Main Content
3.1 Principles of CBA
3.2 Challenges of CBA
3.3 Benefits of CBA
3.4 Decision Criteria for Project
4.0 Conclusion
5.0 Summary
6.0 Tutor-Marked Assignment
7.0 References/Further Reading

1.0 INTRODUCTION

Cost Benefit Analysis: Cost-Benefit Analysis (CBA) estimates and totals up the equivalent money value of the benefits and costs to the community of projects to establish whether they are worthwhile.

Cost-Benefit Analysis (CBA) estimates and totals up the equivalent money value of the benefits and costs to the community of projects to establish whether they are worthwhile. These projects may be dams and highways or can be training programs and health care systems.

The idea of this economic accounting originated with Jules Dupuit, a French engineer whose 1848 article is still worth reading. The British economist, Alfred Marshall, formulated some of the formal concepts that are at the foundation of CBA. But the practical development of CBA came as a result of the impetus provided by the Federal Navigation Act of 1936. This act required that the U.S. Corps of Engineers carry out projects for the improvement of the waterway system when the total benefits of a project to whomsoever they accrue exceed the costs of that project. Thus, the Corps of Engineers had created systematic methods for measuring such benefits and costs. The engineers of the Corps did this without much, if any, assistance from the
economics profession. It wasn't until about twenty years later in the 1950's that economists tried to provide a rigorous, consistent set of methods for measuring benefits and costs and deciding whether a project is worthwhile. Some technical issues of CBA have not been wholly resolved even now but the fundamental presented in the following are well established.

2.0 OBJECTIVES
At the end of this unit, you should be able to:

- explain impact of profitability and its usage in project analysis.
- identify the logistics behind private and social profitability.
- explain the policy analysis matrix.

3.0 MAIN CONTENT
3.1 Principles of Cost Benefit Analysis
One of the problems of CBA is that the computation of many components of benefits and costs is intuitively obvious but that there are others for which intuition fails to suggest methods of measurement. Therefore some basic principles are needed as a guide.

There must be a Common Unit of Measurement

In order to reach a conclusion as to the desirability of a project all aspects of the project, positive and negative, must be expressed in terms of a common unit; i.e., there must be a "bottom line." The most convenient common unit is money. This means that all benefits and costs of a project should be measured in terms of their equivalent money value. A program may provide benefits which are not directly expressed in terms of dollars but there is some amount of money the recipients of the benefits would consider just as good as the project's benefits. For example, a project may provide for the elderly in an area a free monthly visit to a doctor. The value of that benefit to an elderly recipient is the minimum amount of money that that recipient would take instead of the medical care. This could be less than the market value of the medical care provided. It is assumed that more esoteric benefits such as from preserving open space or historic sites have a finite equivalent money value to the public.

Not only do the benefits and costs of a project have to be expressed in terms of equivalent money value, but they have to be expressed in terms of dollars of a particular time. This is not just due
to the differences in the value of dollars at different times because of inflation. A dollar available five years from now is not as good as a dollar available now. This is because a dollar available now can be invested and earn interest for five years and would be worth more than a dollar in five years. If the interest rate is $r$ then a dollar invested for $t$ years will grow to be $(1+r)^t$. Therefore the amount of money that would have to be deposited now so that it would grow to be one dollar $t$ years in the future is $(1+r)^{-t}$. This called the discounted value or present value of a dollar available $t$ years in the future.

When the dollar value of benefits at some time in the future is multiplied by the discounted value of one dollar at that time in the future the result is discounted present value of that benefit of the project. The same thing applies to costs. The net benefit of the projects is just the sum of the present value of the benefits less the present value of the costs.

CBA Valuations Should Represent Consumers or Producers Valuations As Revealed by Their Actual Behavior

The valuation of benefits and costs should reflect preferences revealed by choices which have been made. For example, improvements in transportation frequently involve saving time. The question is how to measure the money value of that time saved. The value should not be merely what transportation planners think time should be worth or even what people say their time is worth. The value of time should be that which the public reveals their time is worth through choices involving tradeoffs between time and money. If people have a choice of parking close to their destination for a fee of 50 cents or parking farther away and spending 5 minutes more walking and they always choose to spend the money and save the time and effort then they have revealed that their time is more valuable to them than 10 cents per minute. If they were indifferent between the two choices they would have revealed that the value of their time to them was exactly 10 cents per minute.

3.2 Challenges of CBA

The most challenging part of CBA is finding past choices which reveal the tradeoffs and equivalencies in preferences. For example, the valuation of the benefit of cleaner air could be established by finding how much less people paid for housing in more polluted areas which otherwise was identical in characteristics and location to housing in less polluted areas.
Generally the value of cleaner air to people as revealed by the hard market choices seems to be less than their rhetorical valuation of clean air.

3.3 Benefits of CBA

Benefits are usually measured by Market Choices

When consumers make purchases at market prices they reveal that the things they buy are at least as beneficial to them as the money they relinquish. Consumers will increase their consumption of any commodity up to the point where the benefit of an additional unit (marginal benefit) is equal to the marginal cost to them of that unit, the market price. Therefore for any consumer buying some of a commodity, the marginal benefit is equal to the market price. The marginal benefit will decline with the amount consumed just as the market price has to decline to get consumers to consume a greater quantity of the commodity. The relationship between the market price and the quantity consumed is called the demand schedule. Thus the demand schedule provides the information about marginal benefit that is needed to place a money value on an increase in consumption.

Some Measurements of Benefits Require the Valuation of Human Life

It is sometimes necessary in CBA to evaluate the benefit of saving human lives. There is considerable antipathy in the general public to the idea of placing a dollar value on human life. Economists recognize that it is impossible to fund every project which promises to save a human life and that some rational basis is needed to select which projects are approved and which are turned down. The controversy is defused when it is recognized that the benefit of such projects is in reducing the risk of death. There are many cases in which people voluntarily accept increased risks in return for higher pay, such as in the oil fields or mining, or for time savings in higher speed in automobile travel. These choices can be used to estimate the personal cost people place on increased risk and thus the value to them of reduced risk. This computation is equivalent to placing an economic value on the expected number of lives saved.

The Analysis of a Project should involve a with versus without comparison

The impact of a project is the difference between what the situation in the study area would be with and without the project. This that when a project is being evaluated the analysis must
estimate not only what the situation would be with the project but also what it would be without the project. For example, in determining the impact of a fixed guideway rapid transit system such as the Bay Area Rapid Transit (BART) in the San Francisco Bay Area the number of rides that would have been taken on an expansion of the bus system should be deducted from the rides provided by BART and likewise the additional costs of such an expanded bus system would be deducted from the costs of BART. In other words, the alternative to the project must be explicitly specified and considered in the evaluation of the project. Note that the with-and-without comparison is not the same as a before-and-after comparison.

Another example shows the importance of considering the impacts of a project and a with-and-without comparison. Suppose an irrigation project proposes to increase cotton production in Arizona. If the United States Department of Agriculture limits the cotton production in the U.S. by a system of quotas then expanded cotton production in Arizona might be offset by a reduction in the cotton production quota for Mississippi. Thus the impact of the project on cotton production in the U.S. might be zero rather than being the amount of cotton produced by the project.

**Cost Benefit Analysis Involves a Particular Study Area**

The impacts of a project are defined for a particular study area, be it a city, region, state, nation or the world. In the above example concerning cotton the impact of the project might be zero for the nation but still be a positive amount for Arizona.

The nature of the study area is usually specified by the organization sponsoring the analysis. Many effects of a project may "net out" over one study area but not over a smaller one. The specification of the study area may be arbitrary but it may significantly affect the conclusions of the analysis.

**Double Counting of Benefits or Costs must be avoided**

Sometimes an impact of a project can be measured in two or more ways. For example, when an improved highway reduces travel time and the risk of injury the value of property in areas served by the highway will be enhanced. The increase in property values due to the project is a very good way, at least in principle, to measure the benefits of a project. But if the increased property
values are included then it is unnecessary to include the value of the time and lives saved by the improvement in the highway. The property value went up because of the benefits of the time saving and the reduced risks. To include both the increase in property values and the time saving and risk reduction would involve double counting.

**Decision Criteria for Projects**

If the discounted present value of the benefits exceeds the discounted present value of the costs then the project is worthwhile. This is equivalent to the condition that the net benefit must be positive. Another equivalent condition is that the ratio of the present value of the benefits to the present value of the costs must be greater than one.

If there are more than one mutually exclusive project that have positive net present value then there has to be further analysis. From the set of mutually exclusive projects the one that should be selected is the one with the highest net present value.

If the funds required for carrying out all of the projects with positive net present value are less than the funds available this means the discount rate used in computing the present values is too low and does not reflect the true cost of capital. The present values must be recomputed using a higher discount rate. It may take some trial and error to find a discount rate such that the funds required for the projects with a positive net present value is no more than the funds available. Sometimes as an alternative to this procedure people try to select the best projects on the basis of some measure of goodness such as the internal rate of return or the benefit/cost ratio. This is not valid for several reasons.

**Introduction of Project Decision Criteria’s**

NPV, IRR, PV etc.

**SELF-ASSESSMENT EXERCISE**

- What are the challenges of CBA
- Discuss the principles of CBA
4.0 CONCLUSION
A cost benefit analysis is done to determine how well, or how poorly, a planned action will turn out. Although a cost benefit analysis can be used for almost anything, it is most commonly done on financial questions. Since the cost benefit analysis relies on the addition of positive factors and the subtraction of negative ones to determine a net result, it is also known as running the numbers.

5.0 SUMMARY
This unit focuses on CBA with core objectives on the usage of CBA in project analysis. Further explanation based on challenges and benefits of CBA with criteria for project selection. The impacts of a project are defined for a particular study area was considered. A cost benefit analysis is done to determine how well, or how poorly, a planned action will turn out. Although a cost benefit analysis can be used for almost anything, it is most commonly done on financial questions.

6.0 TUTOR-MARKED ASSIGNMENT
Review the articles that surround CBA.

7.0 REFERENCES/FURTHER READING
Albert Humphrey The "Father" of TAM". TAM UK.Retrieved 2012-06-03.